



Texas Southern University

Renew 2022 – The Journey In Spite Of...

October 22nd, 2020



Agenda



TEXAS SOUTHERN UNIVERSITY

RENEW 2022

A Collaborative Journey for Change

- 1 Introduction
- 2 TSU Migration To Cloud
- 3 Infrastructure Services
- 4 Application Services
- 5 The Road Ahead

You Are The Key



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RENEW 2022
A Collaborative Journey for Change

A Partnership Between TSU and Ellucian:

- Focused On Institutional Goals
- Full Participation
- Make and Keep Commitments To Each Other

Each TSU Department:

- Makes Decisions
- Share Knowledge
- Listen and Value Input
- Clear, Shared Goals
- Team Communication



Inspite of COVID-19...



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Accomplishments:

- CARES ACT Funds Distribution
- Pass / No Pass Grading For Spring Term
- VPN Connectivity For Faculty/Staff Remote Work
- Jabber Technology For Phone Transfer To Remote Work Location
- Online Application For New Students (*Replaced Coming To Campus*)
- Financial Aid Self-Service For Students To Review Requirements

Core Solution Elements



- Ellucian/AWS Cloud
- Cybersecurity
- ***NEW** Systems Maintenance Schedule
- ***NEW** Disaster Recovery

- Banner ERP Licensing
- ***NEW** Oracle DB Licensing
- ***NEW** Reporting Instance

- Onsite Ellucian Banner ERP Support Team
- ***NEW** Remote Banner ERP Support Model
- ***NEW** Customer Assurance Manager (CAM)

Infrastructure Services

COMPLETE	IN-PROGRESS	NOT YET STARTED
4	15	3
7%	80%	13%

- Accomplishments**
- Internet Upgrade
 - Single Sign On Setup (*Ready For Deployment w/ New Portal*)
 - Microsoft Cloud (AZURE) Business Continuity For Infrastructure Services
 - TSU ID Photos Synced (*Active Directory-2-Banner*)

- Opportunities**
- Additional Board of Regents Funding Approval For Infrastructure
 - Legacy User Account Management Requires Clean-Up To Align With State Guidelines

- Expected Outcomes**
- Single Sign On All Applications – One Portal (*Faculty, Staff, & Students*)
 - Cloud Hosted VDI (*Virtual Desktop Infrastructure*)
 - Student Email Account Migration (*One TSU Domain For ALL – tsu.edu*)
 - Campus WiFi Upgrade & Cloud Phone System (*VoIP Upgrade*)

← **Adopt Our Accomplishments
Complete Our Opportunities**

RENEW 2022 Timeline



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TSU Estimated Deployment Timeline	2020							2021							2022											
	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J
System Analysis - Student AR													Completed April 2020													
System Analysis - Student Enrollment Mgt													Completed January 2020													
System Analysis - Student Curriculum Mgt													Completed February 2020													
System Analysis - Student Registration Mgt													Completed February 2020													
System Analysis - Student Records Mgt													Completed April 2020													
System Analysis - Financial Aid													Completed February 2020													
System Analysis - Finance													Completed February 2020													
Banner Student Consulting																										
Financial Aid Consulting																										
Student AR Consulting																										
Finance Consulting																										
HR Consulting																										
Banner 9 SS																										
Recruit Implementation																										
Degree Works Scribe																										
Degree Works System Analysis													Completed July 2020													
Degree Works Ed Planner																										
Degree Works Transfer Equivalency																										
Degree Works Training																										
TCC																										
Ellucian Workflow Enterprise																										
Reporting Review Service																										
Intelligent Learning Platform - ILP																										
ODSL																										
Project Management																										

Student – Enrollment Management



COMPLETE	IN-PROGRESS	NOT YET STARTED
47	1	11
80%	2%	18%

Accomplishments

- Configuration of Self-Service Admissions
- Document and Trained Admissions Staff on Self-Service Admissions
- Verification of Transfer Articulation Rules For Top Feeder Schools
- Automation For Law School Application Load Process

Opportunities

- **Student Data Clean Up**
- **Data Purge Process**
- Transfer Articulation Process (*Use of New Banner Form*)
- Use of Online Admissions Applications

Expected Outcomes

- Automated Decision Rules
- Online Automated Admissions Processing (*Application Thru Admissions*)
- TCC State Reporting Compliance – all Student Modules

Note: If programs, curriculum, and prerequisites DATA are not corrected in Banner, then any academic communications to TSU Students regarding degree selection and matriculation remains inaccurate and requires manual adjustments across business operations.

**Adopt Our Accomplishments
Complete Our Opportunities**

Student – Curriculum / Catalog / Schedule



COMPLETE	IN-PROGRESS	NOT YET STARTED
26	9	29
41%	14%	45%

Accomplishments

- Curriculum Error Checking Rules Enabled
- Term Processing Rules Reviewed and Revised
- Hybrid Instructional Method
- Banner Coding For Certificate Programs

Opportunities

- Curriculum Data Clean Up
- Mismatched Course Attributes
- Pre-Requisites / Co-Requisites Reviewed and Revised

Expected Outcomes

- Term / Part of Term Structures Simplified
- Current Curriculum / Program Catalog
- Self-Service Student Degree Audit
- Class Schedule Consistency/Training

Note: If programs, curriculum, and prerequisites DATA are not corrected in Banner, then any academic communications to TSU Students regarding degree selection and matriculation remains inaccurate and requires manual adjustments across business operations.

*Adopt Our Accomplishments
Complete Our Opportunities*

Student – Registration



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COMPLETE	IN-PROGRESS	NOT YET STARTED
6	1	28
17%	3%	80%

Accomplishments

- Use of Mass Update Form For Process Automation
- Set Out of State Residency Flag
- Deployed Registration Restrictions

Opportunities

- **Security Review For Curriculum Tables**
- Purge and Reinstatement Process Review and Revision
- Setting Due Dates For Registration Corrections

Expected Outcomes

- Course Program of Study Rules **Integrated** w/ Financial Aid
- Student Attributes Based Upon TSI Scores
- Automation For Add/Drop Processing
- One-Click Mobile Self-Service Registration For Students

Note: If programs, curriculum, and prerequisites DATA are not corrected in Banner, then any academic communications to TSU Students regarding degree selection and matriculation remains inaccurate and requires manual adjustments across business operations.

*Adopt Our Accomplishments
Complete Our Opportunities*

Student – Academic Records



COMPLETE	IN-PROGRESS	NOT YET STARTED
4	7	35
9%	15%	76%

Accomplishments

- Title IX Course Registration Using Blackboard
- School of Pharmacy Rules Reviewed and Revised

Opportunities

- Degree Works Scribing (2019 – 2020 UG Catalogs)
- Use of Online Graduate School Application
- Newly Defined Methodology For Curriculum Changes in Workflow

Expected Outcomes

- Import Transfer Catalogs From Feeder Schools
- Using Banner For Transfer Articulation (SHATAEQ)
- Self-Service For Faculty Advisors (Banner 9)
- Automated Graduation Processing

← **Adopt Our Accomplishments
Complete Our Opportunities**

Financial Aid



COMPLETE	IN-PROGRESS	NOT YET STARTED
51	11	0
82%	18%	0%

Accomplishments

- Compliance Improvements (*College Financing Plan, Title IV Authorization, Electronic Consent, NCAA*)
- Automation of all Financial Aid back office processing
- Established Exit Counseling Process

Opportunities

- **Student Financial Aid Eligibility Validation**
- Use of Automic / TD Client For ISIR File Processing
- Population Selection (POPSEL) Skills Development
- Validation For Over Awards

Expected Outcomes

- Improved New Aid Year Roll
- TCC State Reporting Compliance
- Self Service Financial Aid Document Processing For Students
- Automated Notifications/Communication – Satisfactory Academic Progress

← **Adopt Our Accomplishments
Complete Our Opportunities**

Human Resources



COMPLETE	IN-PROGRESS	NOT YET STARTED
23	3	12
35%	13%	52%

Accomplishments

- Compensation Study 2020
- Non-Comp Study Position Updates (2020 Salary/Grade Tables)
- 2020 FFCRA Emergency Paid Sick Leave Implemented
- Rolled 2021 Position/Salary Budgets & Mass Job Update Assignments

Opportunities

- FMLA Leave Tracking
- Streamline Payroll(s) Processing
- State Reporting Deadline Management (TCC Processes)
- Online Labor Redistribution w/ Approvals

Expected Outcomes

- TCC State Reporting Compliance
- Streamlined Overtime Calculations and Timesheet Entry
- Revised Payroll Calendar
- Revised Position Control and Current Job Assignments

← **Adopt Our Accomplishments
Complete Our Opportunities**

Accounts Receivable



COMPLETE	IN-PROGRESS	NOT YET STARTED
55	5	0
92%	8%	0

Accomplishments

- Title IV Authorization Compliance Integrated w/ Financial Aid (*Prior Year*)
- Revised Athletic Scholarship Tracking (*New Detail Codes*)
- Established Online Deposit For Law School
- Automated Assessment Fees (*Summer of Success Program*)

Opportunities

- Additional Detail Code Clean Up (*Missing Account Strings*)
- Review and Revise Category Codes For 1098T's (*TTVDCAT*)
- Clean Up Reporting (*TGRAPPL*)
- Migrate Billing Process From OIT To Account Receivable

Expected Outcomes

- TCC State Reporting Compliance
- On-going Data Clean-up

← **Adopt Our Accomplishments
Complete Our Opportunities**

Finance



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COMPLETE	IN-PROGRESS	NOT YET STARTED
25	11	20
43%	19%	34%

Accomplishments

- 9000+ Legacy Documents Cleaned Up
- Repaired Fixed Asset Tags (*GL & Sub GL No Longer Out of Balance*)
- Reviewed and Revised Budget Upload Processing
- Established New Finance Daily Reporting

Opportunities

- Fund Balance Accounts and Controls
- Development of Revised Approval Queues
- Completed Review & Revised FOAP
- Clean-up of Duplicate Vendor IDs

Expected Outcomes

- Established Year-End Processing Policies & Procedures
- Established Budget Policies & Procedures
- TCC Compliant Financial Reporting
- Chart of Accounts Revitalization

← **Adopt Our Accomplishments
Complete Our Opportunities**

Adopt Our Accomplishments / Complete Our Opportunities



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Project Management Center

The screenshot shows the Project Management Center interface. At the top, it displays 'Texas Southern University, TX, (2019) Renew 2022'. Below this are navigation icons for Home, About, Project, Project Management, and Customer Survey. The main area is titled 'PROJECT STATUS' and features a table with columns for Status Date, Quick Status, Cost, Issues, Resources, Risks, Schedule, and Scope. The table lists three projects with their respective status indicators (green for good, yellow for warning, red for critical). A 'PROJECT PULSE' sidebar on the right shows '1 NOT OK ITEMS' and '74 NOT OK ISSUES'. At the bottom, there are sections for 'MILESTONES' and 'Risks'.

TSU Renew 2022 site

RENEW 2022

[Home](#) | [About](#) | [Administration](#) | [Office of Information Technology](#) | [Office of Project Management & Performance](#)
A Collaborative Journey For Change.

Better Together to Change our Future. The partnership of Texas Southern University and Ellucian is focused on improving the university experience for students, faculty, and staff. Renew 2022 will maximize the investments in critical technologies that support and accelerate student success, empower faculty and staff with knowledge, and implement the best practices in higher education.

"Coming together is a beginning. Keeping together is progress. Working together is success."
- Henry Ford



On Demand Subscription Library

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Greetings,

We are pleased to announce the release of Ellucian's eLearning Library. The On-Demand Subscription Library (ODSL) is now available. In keeping with our essential outcomes of Renew 2022, the addition of this resource will serve to increase Banner usage, provide added functionality, improve knowledge, and take us a step further on our collaborative journey for change.

Benefits of the eLearning On-Demand Subscription Library (ODSL):

- There are more than 4,000 lessons for the Ellucian solutions you use the most
- "Knowledge Packs" offer pre-defined sets of courses to ensure comprehensive training
- A cloud-hosted learning environment enables access 24 hours a day, seven days a week
- You will always know what courses you have taken; the system tracks all training

[ODSL Course Catalog](#) library is downloadable as an Excel or comma-separated file.

If you already have an Ellucian Customer Center account, you are ready to experience the benefits of ODSL, right now, just by logging in. If you do not have an account, you can set one up following the steps below -- your access to the library will be processed within one-to-two business days of account activation.

We look forward to the adoption of the On-Demand Subscription Library to facilitate the empowerment of our faculty, staff, and students.

Go Tigers!

2. Under the **RESOURCES** menu, choose **Knowledge - On-Demand Training**. You will automatically login to the training site.

Click on any to login, get started by clicking on a pathway below to find course selections to enhance your knowledge of Banner 9:

[Advancement](#) [Financial Aid](#) [Finance](#)
[Human Resources](#) [Student](#) [Student Aid](#)

To find tips on how to navigate and use the library, visit the [About - Help](#) page. If you have technical problems while viewing your on-demand training, please send an email to edsl@support.ellucian.com

How to Access Ellucian's On-Demand Subscription Learning

<p>If you already have an Ellucian Customer Center account, proceed to step 1.</p> <p>If you do not have an Ellucian Customer Center account, register (gclid). You will receive premium access to the library within one-to-two business days after activation.</p>	
<p>1. Log in to the Ellucian Customer Center at https://ellucian.okta.com with your TSU email address.</p> <p>If you have problems logging in, or if you need a password or email please contact support@tsu.ellucian.com</p>	

PROD DASHBOARD Renew 2022 (View Only) | Your browser zoom setting is not fully supported. Please zoom 'Out' to read 100% | Report Abuse | Help

RENEW 2022 Summary of Progress

Percent Complete by Initiative

HR/Personnel	52%
Cybersecurity & Access Control	41%
State Reporting & Compliance	31%
Student Registration	28%
Student Workflow	21%
TSU Portal	19%
Thurgood Marshall Law School	16%
Infrastructure	13%

All Projects - Status Breakdown

Projects Complete	74%
Projects in Progress	16%
Projects Outstanding	8%

RENEW 2022 - Detailed Status

Detailed status of projects is available through Ellucian's Project site on the Ellucian Customer Center. If you do not have an Ellucian Customer Center account, register by clicking the button below. This account also gains access to the Banner On-Demand Subscription Learning (ODSL).

[Register for Ellucian Customer Center](#)

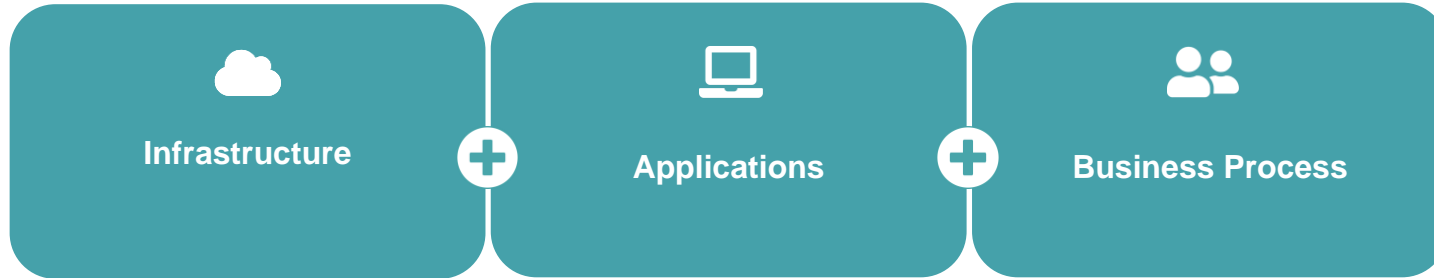
The Road Ahead



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Achieving Expected Outcomes:

- Makes Decisions
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