

FAQ

FREQUENTLY ASKED QUESTIONS
UPDATED: JUNE 12, 2020

What is the Harris County COVID-19 Relief Fund?

The Harris County COVID-19 Relief Fund was established to provide much-needed relief to Harris County residents most impacted by the global pandemic.

The \$30 million fund, which will be administered by Greater Houston Community Foundation, aims to strategically serve a large number of the most vulnerable people, in particular county residents who may not be eligible for other COVID-related funding and/or who cannot afford to wait for assistance.

Future updates on the fund's activity can be found at www.harriscountyrelief.org.

How can I access these funds?

The Harris County COVID-19 Relief Fund will disburse funds in two phases.

PHASE 1: NONPROFIT DISTRIBUTION The Fund is partnering with trusted, high performing, proven community-based organizations (CBOs) with deep relationships and understanding of families with emergency needs. These CBOs will work with eligible individuals and families to complete a simple application, verify eligibility, and provide financial assistance. Phase 1 funds were disbursed on June 12, 2020.

PHASE 2: PUBLIC APPLICATION The Fund will invite all eligible individuals to complete an application through a multilingual call center and/or website to participate in a fair, randomized process. Eligible individuals will be matched with a CBO to continue the application process.

The application will be open to the public on **Tuesday, June 23** and **Wednesday, June 24, 2020**.

When will funds be available?

Phase 1 funds were disbursed on June 12, 2020.

The second phase of funding will be available to eligible Harris County residents through an application process (accessible online and through a multilingual call center). The application will be open to the public on **Tuesday, June 23** and **Wednesday, June 24, 2020**.

The online application will open on harriscountyrelief.org on **Tuesday, June 23 at 6:00am CT**, and close on **Wednesday, June 24 at 10:00pm CT**.

PHONE APPLICATION HOURS

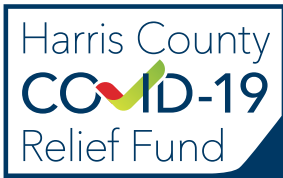
June 23: Open 6:00am to 2:00pm CT

June 24: Open 2:00pm to 10:00pm CT



LEARN MORE TODAY AT www.harriscountyrelief.org





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Who is eligible for aid?

The Fund is open to all eligible low-income Harris County residents (regardless of status), including immigrant households, those who may receive Pandemic Unemployment Assistance but cannot afford to wait for months, and those ineligible for CARES Act payments or unemployment insurance. Those eligible MUST:

1. Live in Harris County
2. Have a household Area Median Income (AMI) below 60%, OR be accessing public benefits
3. Have experienced negative economic impact related to the COVID-19 pandemic
4. Not have received benefits from the following programs in 2020:
 - *The City of Houston Rental Assistance Program,*
 - *the Harris County Utility Assistance Program, or*
 - *the Harris County COVID-19 Forgivable Loan Program*

Does immigration status disqualify a person for aid?

No. The Fund is open to Harris County low-income residents, including those excluded by the CARES Act or immigrant households, adults listed as dependents and people who may receive Pandemic Unemployment Assistance but cannot afford to wait for months. Please review the eligibility guidelines above for further information, or visit www.harriscountyrelief.org.

Where do I go to apply for aid?

The public application process will be available to eligible Harris County residents through an online application and multilingual call center. More information about the online application and multilingual call center will be released shortly. The most up-to-date information will be shared on www.harriscountyrelief.org. Applications will not be accepted at the Greater Houston Community Foundation office.

What do I need to prepare for the public application?

For more information about the application process and the documentation needed, please visit www.harriscountyrelief.org.

