

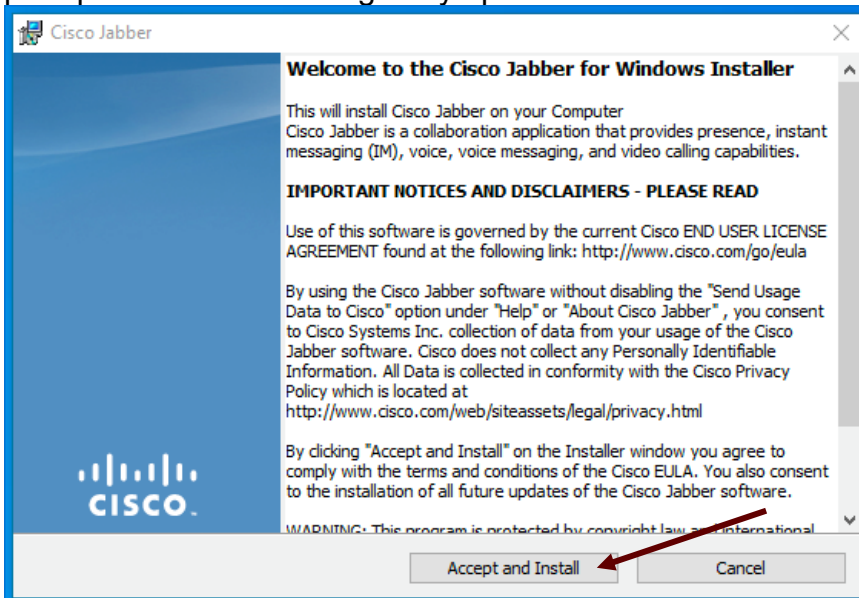
Cisco Jabber Installation for Windows

Cisco Jabber is an application that allows end users to access their Cisco Office phone on their computer while physically away from the office.

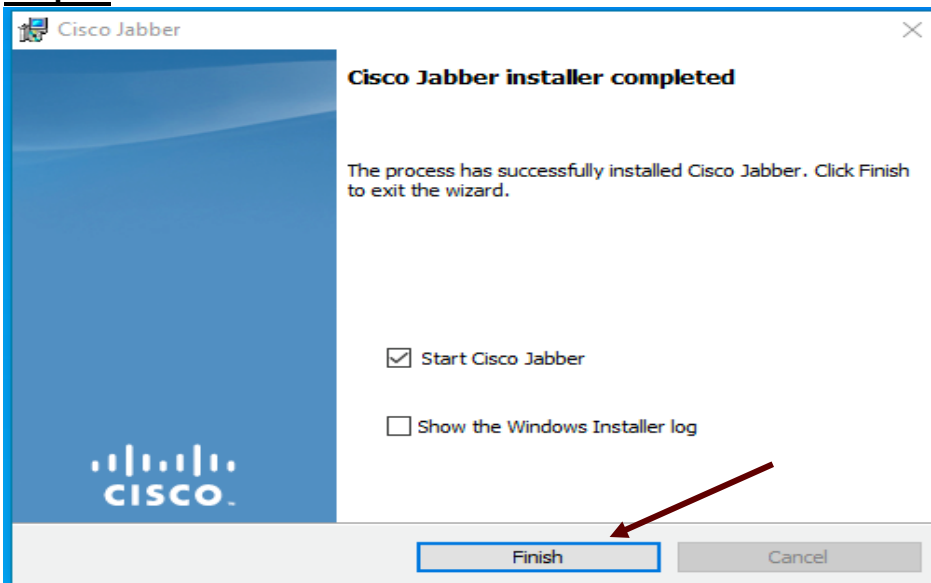
*** Before beginning the installation while away from campus, please ensure the computer is connected to TSU VPN via Global Protect. If on the TSU Campus, ensure the computer is connected to TSU-NET.**

Cisco Jabber Installation for Windows

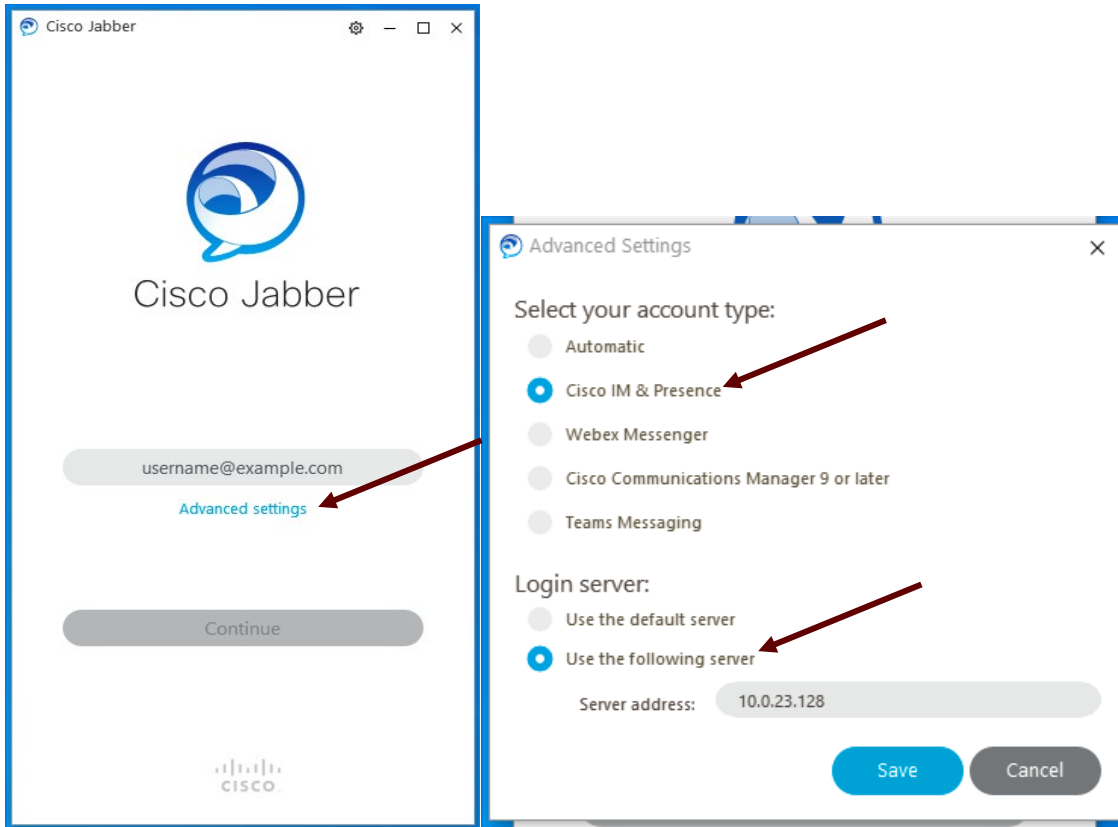
Step 1: Double click the Cisco Jabber Installer, then click “Accept and Install”. Accept all prompts and do not change any options.



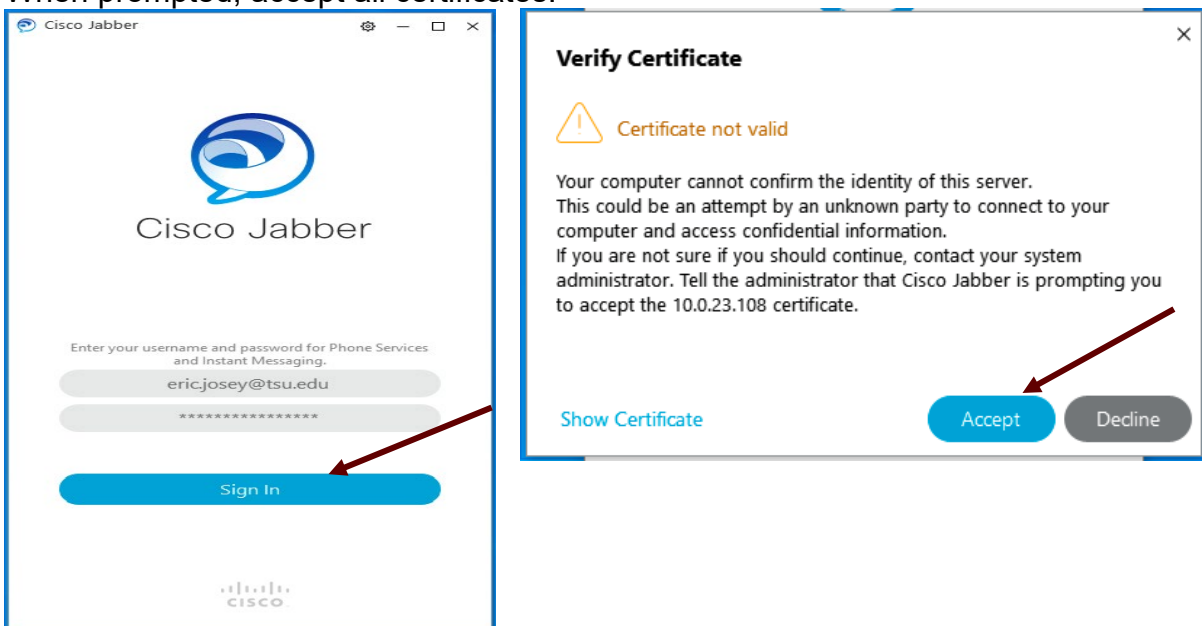
Step 2: Leave the “Start Cisco Jabber” box checked and click “Finish”.



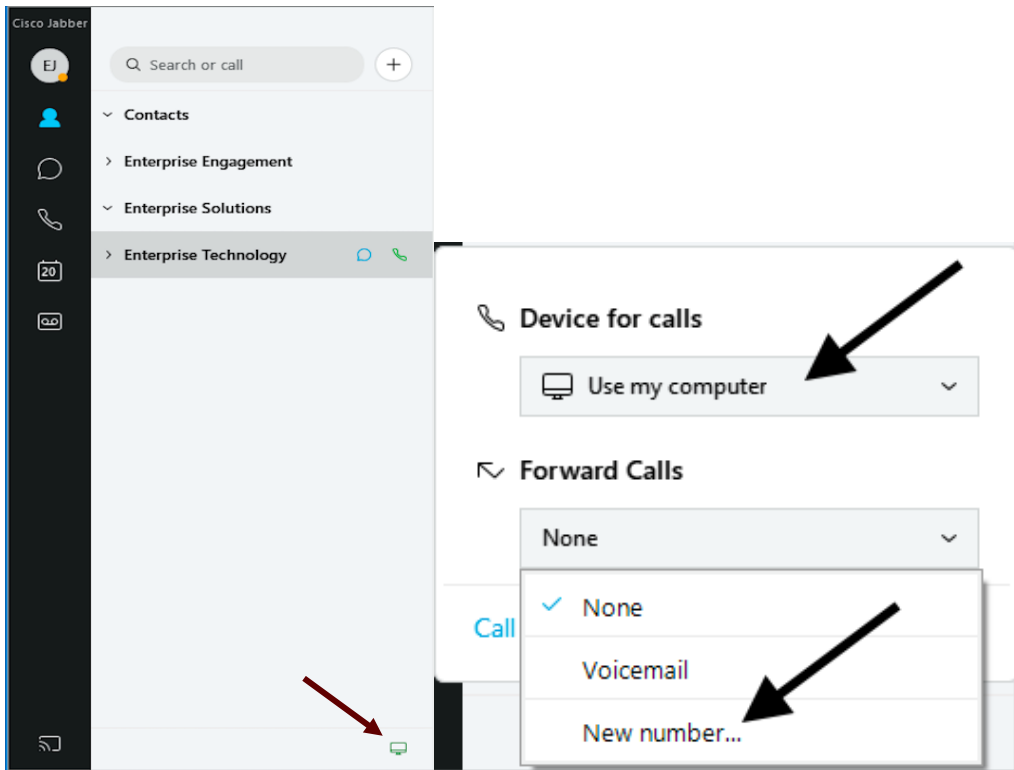
Step 3: Click “Advanced Settings”, then change Account Type to “Cisco IM & Presence”, then change the Login Server to “Use the following server”. Enter the following IP Address: 10.0.23.108 in the “Server address” field.



Step 4: Enter your network username and password as shown below, then click “Sign In”. When prompted, accept all certificates.



Step 5: In the event, an office phone needs to be forwarded to a cell phone, click the green computer at the bottom of the screen. Click “Use my computer”, then under the “Forward Calls” drop down, select “New Number”, then enter the desired number for call forward. Ensure to place a “9” before the 10-digit phone number.



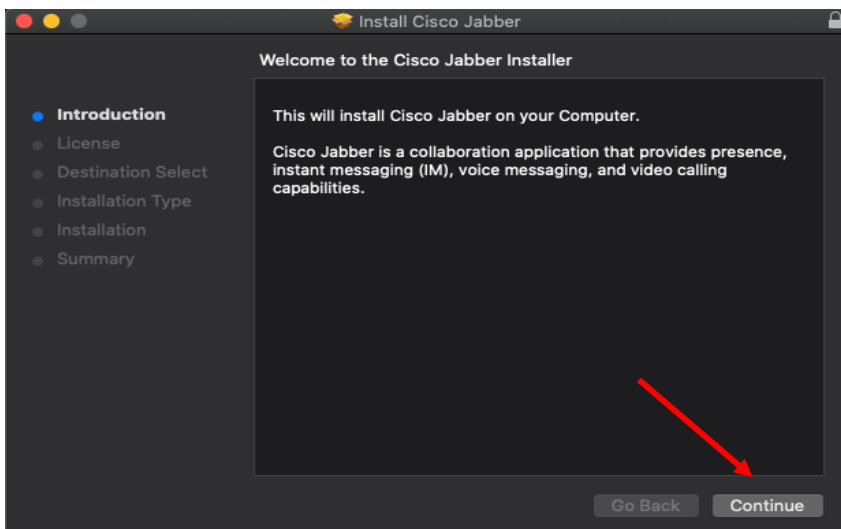
Cisco Jabber Installation for Mac

Cisco Jabber is an application that allows end users to access their Cisco Office phone on their computer while physically away from the office.

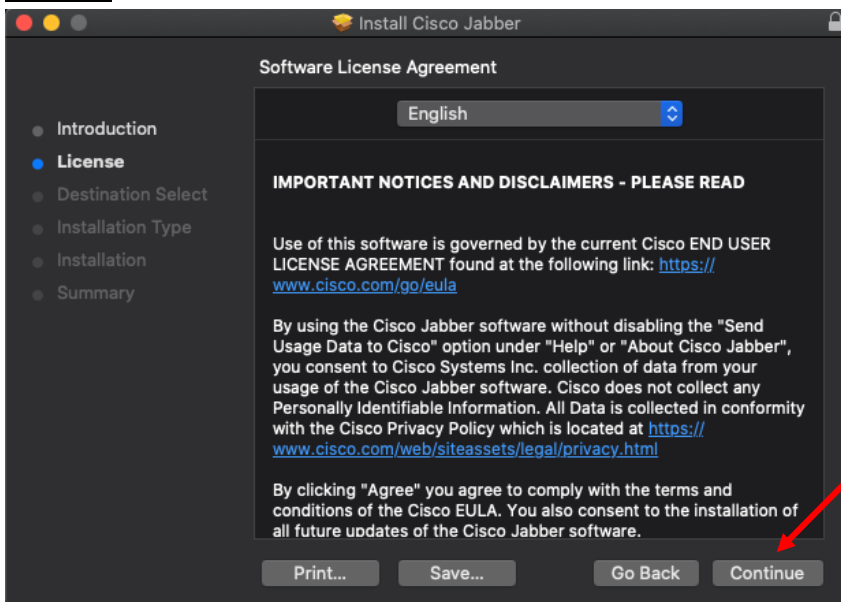
*** Before beginning the installation while away from campus, please ensure the computer is connected to TSU VPN via Global Protect. If on the TSU Campus, ensure the computer is connected to TSU-NET.**

Cisco Jabber installation for Mac

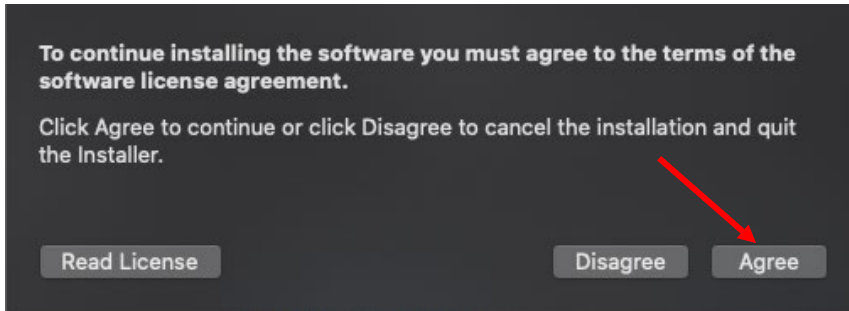
Step 1: Double click the installer for Jabber, click continue.



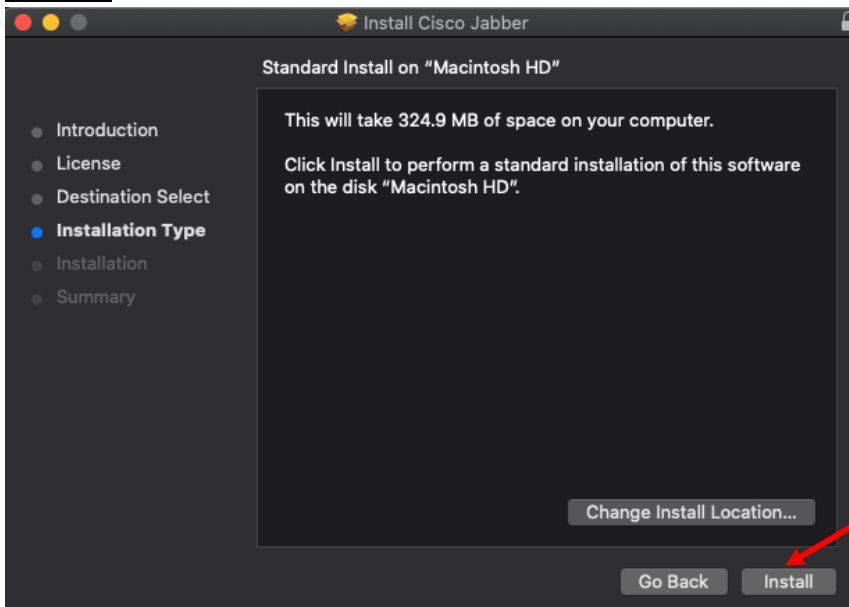
Step 2: Click Continue.



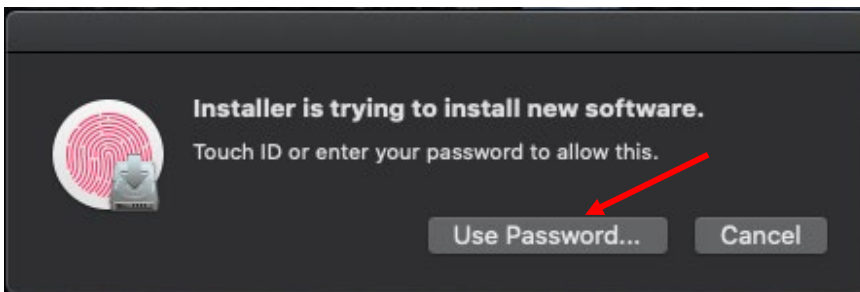
Step 3: Click Agree.



Step 4: Click Install.

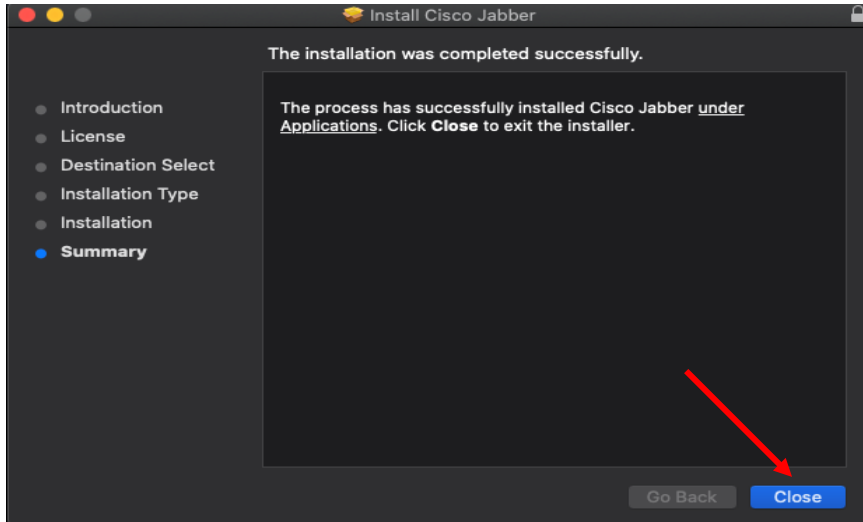


Step 5: Enter your Mac Computer password when prompted to complete the installation.

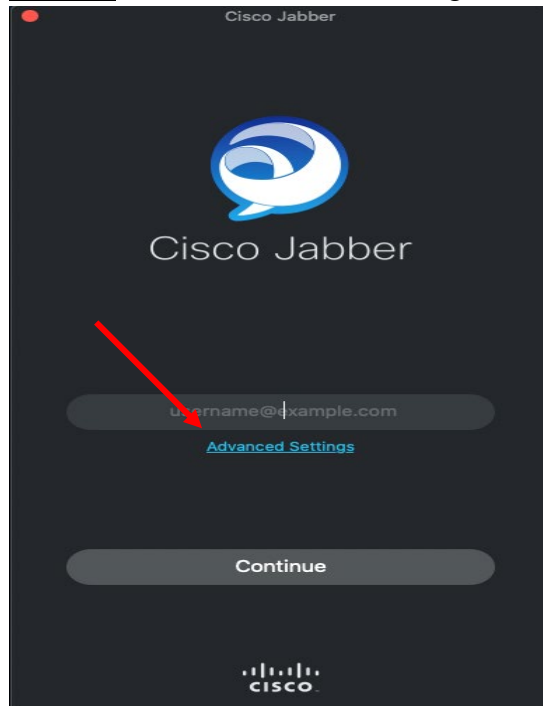




Step 6: Once the installation has completed, click “Close”.

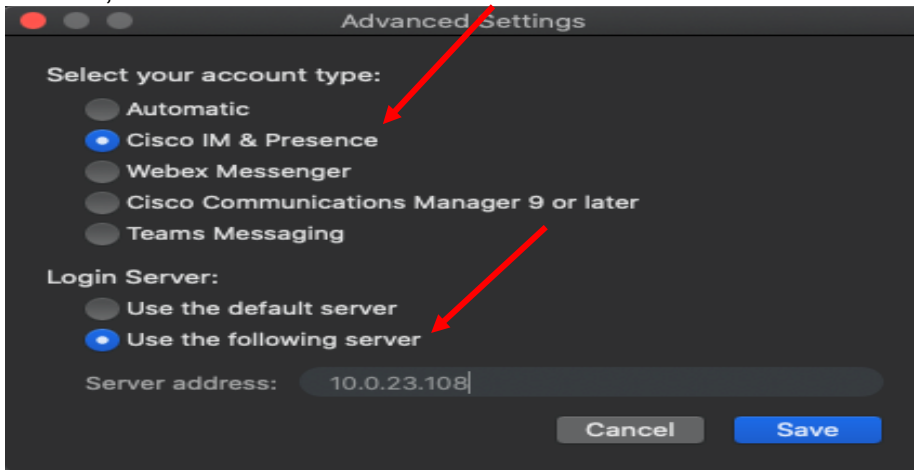


Step 7: Click “Advanced Settings”

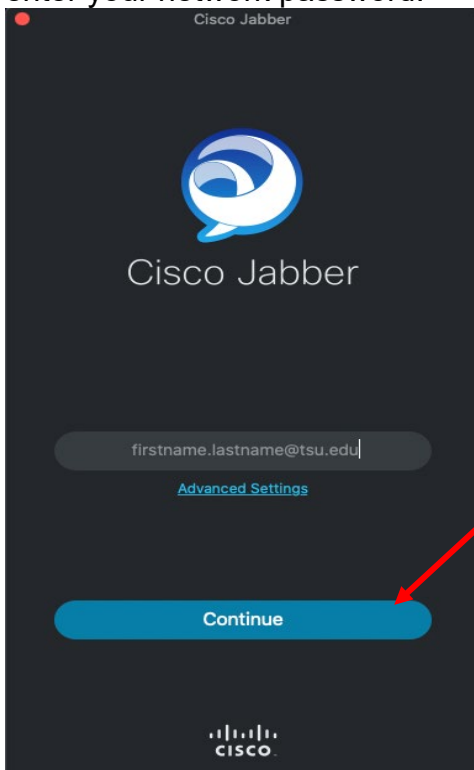




Step 8: Select “Cisco IM & Presence”. Under “Login Server” select “Use the following server”, then enter 10.0.23.108 in the “Server Address” field.

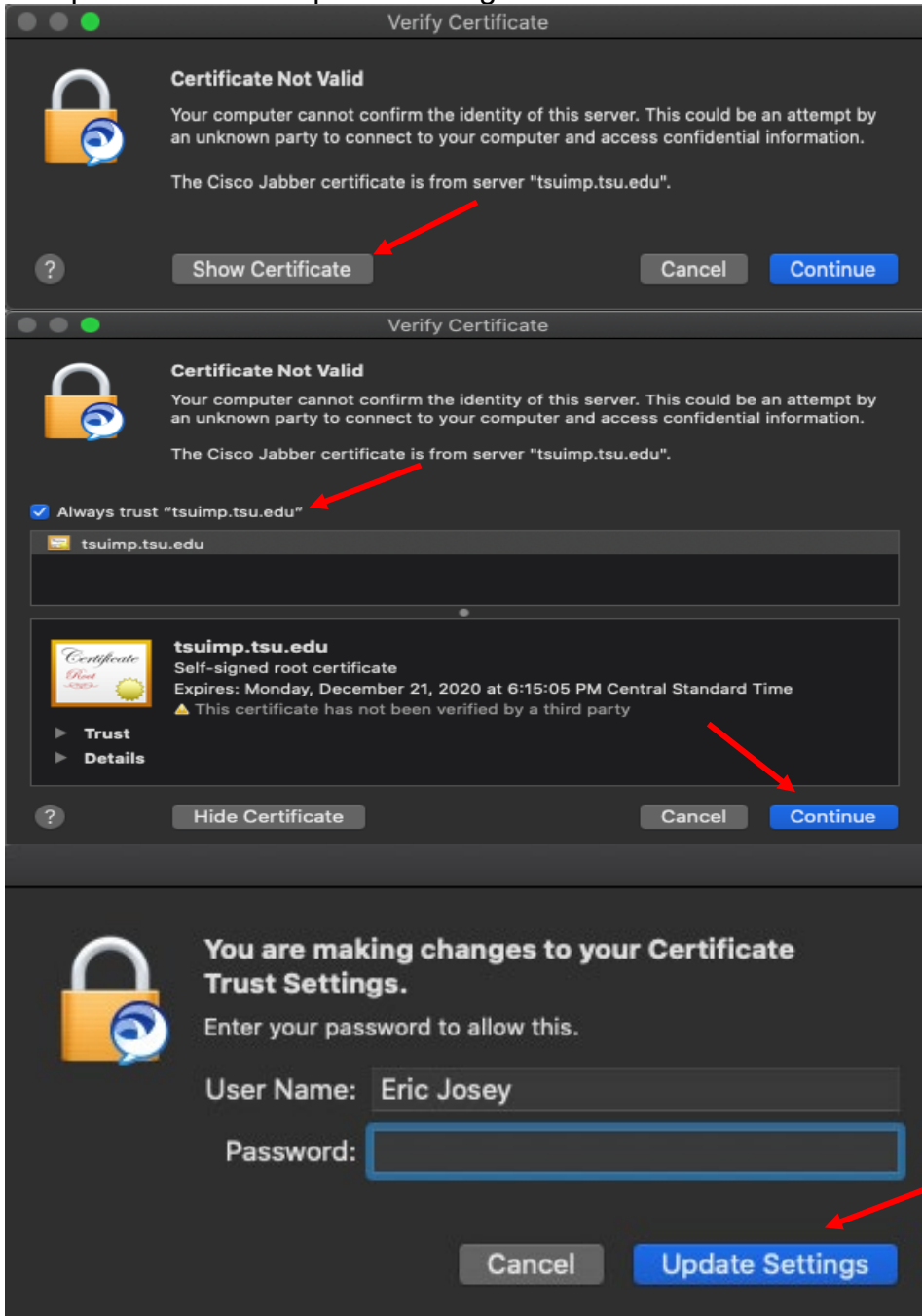


Step 9: Enter your TSU Email Address firstname.lastname@tsu.edu, click “Continue”, then enter your network password.





Step 10: When prompted, to “Verify Certificate”, click “Show Certificate” then check the “Always trust” box for all required certificate verifications. Enter your password for the Mac Computer and click” Update Settings”.



Step 11: In the event, an office phone needs to be forwarded to a cell phone, click the green computer at the bottom of the screen. Click “Use my computer”, then under the “Forward Calls” drop down, select “New Number”, then enter the desired number for call forward. Ensure to place a “9” before the 10-digit phone number.

