Texas Southern University
College of Pharmacy and Health Sciences
Clinical Laboratory Science Program

CLS PROGRAM STUDENT HANDBOOK
2019-2020
WELCOME
Welcome to the Clinical Laboratory Science (CLS) Program at Texas Southern University, (TSU). Texas Southern University "is a comprehensive, historically Black institution of higher education dedicated to providing quality instruction, scholarly research, and socially responsible public service". The University is committed to providing access and opportunity for all and this tenet is reflected in the enrollment population that is comprised of an academically and ethnically diverse student body.

Congratulations on choosing a career path which will prepare you to become a member of the health care team. Through the analysis of body fluids, tissues, and cells, the clinical laboratory scientist/medical laboratory scientist play an integral role in the detection, diagnosis, monitoring and treatment of disease.

The Bureau of Labor Statistics recently stated that employment opportunities for clinical laboratory scientists/medical laboratory scientists are expected to exceed most occupations through the decade with new jobs being needed each year. These projections are based on the volume of laboratory testing, sharply increasing in the coming years and on advances in clinical laboratory sciences creating new tests and laboratory procedures.

The Clinical Laboratory Science Program is administratively located within the College of Pharmacy and Health Sciences (COPHS) in the Department of Pharmacy Practice and Clinical Health Sciences. Additional information relevant to the program may be found in the following - Texas Southern University Undergraduate Catalog (2019-2020), College of Pharmacy and Health Sciences (COPHS) Student Academic Policy Handbook (2019), and the Texas Southern University (TSU) Website: http://www.tsu.edu/academics/colleges-and-schools/college-of-pharmacy-and-health-sciences/departments-and-programs/clinical-laboratory-science.html.

This handbook is designed to assist and guide you as you matriculate through the program. It contains information regarding the program, advisement, curriculum, policies and procedures. If you should have questions, please visit your assigned advisor's office or call and schedule an appointment.

NOTICE OF RULE CONFLICT
In the case that the policy or procedure in this handbook conflicts with a University or College of Pharmacy and Health Sciences policy or state or federal law, the most stringent rule will prevail.
CLS PROGRAM FACULTY

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CLINICAL AFFILIATE FACULTY
Clinical affiliate faculty is comprised of Clinical Laboratory Scientists employed at various clinical affiliated laboratories for Clinical Internships. They instruct TSU students during their Clinical Internships, are employed by the affiliate facility and receive no salary from TSU. All Clinical Affiliate Faculty are clinical laboratory scientists with experience in clinical laboratory practice.

CLS ADVISORY BOARD
The CLS Advisory Board is comprised of clinical laboratory professionals, currently practicing and retired, CLS Program and COPHS faculty.

MISSION STATEMENT
The CLS Program is dedicated to fulfilling the mission of the COPHS Department. Additionally, the undergraduate Clinical Laboratory Science Program is dedicated to providing a learning environment that fosters the transformation of a diverse population of CLS students into academically, intellectually and technically prepared Clinical Laboratory Scientists.

PROGRAM GOALS
- Provide an academic and experiential program that is in compliance with the National Accrediting Agency of Laboratory Science (NAACLS)
- Provide students with a comprehensive education that will facilitate successful passage on national board examinations
- Develop the required cognitive, psychomotor, and affective skills that will support
students’ success to function as competent, entry level Clinical Laboratory professionals.

- Prepare CLS students to assume leadership positions in the health (clinical settings) and non-health (industrial settings) laboratory environments

ACCREDITATION
The TSU CLS Program is accredited by the National Accreditation Agency for Clinical Laboratory Sciences (NAACLS). NAACLS is recognized by the Council for Higher Education Accreditation (CHEA). NAACLS is located at 5600 North River Road, Suite 720, Rosemont, IL, 60018-5119, and be contacted at 847-939-3597, www.naacls.org.

PROGRAM GRADUATE COMPETENCIES

1. Performs analytical tests on blood and other body fluids, culture materials, tissues and cellular specimens with accuracy and reports test results accurately
2. Integrates and relates data generated by the various laboratory departments while making decisions regarding possible discrepancies
3. Utilizes quality control to evaluate the validity and reliability of test results
4. Recognizes abnormal results and knows the applicable course of action to take
5. Evaluates quality control results and Performance Improvement measures, and institutes proper procedures to maintain accuracy and precision
6. Performs preventive and corrective maintenance of equipment and instruments as well as identifying appropriate sources for repairs
7. Demonstrates professional conduct and interpersonal skills with patients, laboratory personnel, other health care professionals, and the public
8. Establishes and maintains continuing education as a function of growth and maintenance of professional competence
9. Applies analytical skills to resolve problems that are pre-analytical, analytical and post-analytical errors encountered during patient testing
10. Demonstrates ability to prioritize tasks to facilitate timely reporting of test results
11. Organizes work effectively and maintains accurate records
12. Applies safety principles when performing lab activities

CLS PROGRAM TERMINAL OUTCOME STATEMENTS

1. Competency to perform a full range of testing in the clinical laboratory encompassing pre-analytical, analytical, and post-analytical components of laboratory services, including hematology, chemistry, microbiology, urinalysis, body fluid analysis, molecular diagnostics, diagnostic immunology, and immunohematology
2. Proficiency to problem-solve, troubleshoot, interpret results, and use statistical approaches when evaluating data
3. Display professional conduct, respecting the feelings and needs of others, protecting the confidence of patient information, and not allowing personal concerns and biases to interfere with the welfare of patients
4. Administrative skills consistent with philosophies of quality assurance, continuous quality improvement (QA/PI), laboratory education, fiscal resource management
5. Application of safety and governmental regulations and standards as applied to medical laboratory practice
6. Effective communication skills to ensure accurate and appropriate information transfer
7. Apply knowledge of physiology and structure of selected analytes, to interpret results of test and to detect/identify sources of error and interfering substances during analysis of specimens.

PROGRAM ESSENTIAL REQUIREMENTS
The National Accrediting Agency for Clinical Laboratory Sciences (NAACLS) mandates that students be informed of the essential functions a student in the Clinical Laboratory Science Program at Texas Southern University is expected to meet the following requirements.

Observation Requirements:
- Observe laboratory demonstrations in which biologicals (e.g., body fluids, culture materials, tissue sections, and cellular specimens) are tested for their biochemical, hematological, microbiological, and immunologic components
- Characterize the color, odor, clarity, and viscosity of biologicals, reagents, or chemical reaction products
- Employ a clinical grade microscope to discriminate among fine structural differences of microscopic specimens
- Read and comprehend text, numbers, and graphs displayed in print and on a video monitor or other visual aids

Environmental Requirements
- Must be able to work in an environment with potentially infectious materials and toxic chemicals that require special safety precautions
- Provide proof of recent immunizations for hepatitis B, varicella, pertussis, diphtheria, tetanus, measles, mumps, and rubella
- Provide proof of pre-clinical testing for tuberculosis (skin test or chest x-ray)
- Pass a pre-clinical drug screen
- Purchase liability insurance

Movement Requirements
- Move freely and safely about a laboratory
- Reach laboratory bench tops and shelves, patients lying in hospital beds or patients seated in specimen collection furniture
- Travel to numerous clinical laboratory sites for practical experience
- Perform moderately taxing, continuous physical work, often requiring prolonged sitting, over several hours
- Maneuver phlebotomy and culture acquisition equipment to safely collect valid laboratory specimens from patients

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- Utilize laboratory equipment (e.g., pipettes, inoculating loops, test tubes) and adjust instruments to perform laboratory procedures
- Use a keyboard to operate laboratory instruments and to calculate, record, evaluate, and transmit laboratory information

**Communication Requirements**
- Read and comprehend technical and professional materials (e.g., textbooks, magazines, journal articles, handbooks, and instruction manuals)
- Follow verbal and written instructions in order to correctly and independently perform laboratory test procedures
- Clearly instruct patients prior to specimen collection
- Effectively, confidentially, and sensitively converse with patients regarding laboratory tests
- Evaluate the performance of fellow students, staff, and healthcare professionals verbally and in a recorded format (writing, typing, graphics, or telecommunications)
- Use computer software (word processor, spreadsheet, database, information systems), the internet, and the world wide web for communication, education, and professional purposes
- Independently prepare papers, laboratory reports, and take paper, computer, and laboratory practical examinations

**Intellectual Requirements:**
- Possess the intellectual skills of comprehension, measurement, mathematical calculation, reasoning, integration, analysis, comparison, self-expression, and criticism
- Solve problems and think critically
- Exercise sufficient judgment to recognize and correct performance deviations
- Critically evaluate own performance, accept constructive criticism, and look forward to improve (e.g., participate in enriched educational activities)
- Dress to project a neat, well-groomed, professional appearance
- Conduct oneself in a professional manner toward fellow students, faculty, and patients
- Manage the use of time and systematize actions in order to complete professional and technical, tasks within realistic constraints
- Possess the emotional health necessary to effectively employ intellect and exercise appropriate judgment
- Provide professional and technical services while experiencing the stresses of task-related uncertainty (e.g., ambiguous test ordering, ambivalent test interpretation), emergent demands (e.g., "stat" test orders), and a distracting environment (e.g., high noise levels, crowding, complex visual stimuli)
- Be flexible and creative and adapt to professional and technical change
- Recognize potentially hazardous materials, equipment, and situations and proceed safely in order to minimize risk of injury to patients, self, and others nearby
- Adapt to working with potentially offensive specimens, chemicals, and biologicals
- Support and promote the activities of fellow students and health care professionals
Help foster a team approach to learning, task completion, problem solving, and patient care
- Be honest, compassionate, ethical and responsible
- Be forthright about errors or uncertainty


**CLS PROGRAM DESCRIPTION**
The CLS Program at TSU is a four (4) year Baccalaureate program. The program is accredited by National Accrediting Agency for Clinical Laboratory Sciences (NAACLS). The Clinica Laboratory Science Program at TSU aspires to prepare practitioners who are academically, intellectually and technically qualified to provide skills and services needed by a diverse public and health care community. The program includes academic (didactic) and clinical (practical or internship) experiences designed for students to acquire the desired competencies to meet the needs health care industry. Clinical laboratory scientists perform many routine and specialized tests in clinical, research, industrial, or private laboratories to provide diagnostic data supporting health maintenance, quality control and product development. The Clinical Laboratory Scientist may have a variety of responsibilities including, but not limited to, implementing and performing tests, supervising, teaching, and consulting. Thus, graduates must have the capability and resourcefulness to assume responsibility and accountability for accurate test results and to provide knowledgeable supervision, education and consultation. The goal of this program is to provide the educational experiences necessary to prepare students to attain these expected outcomes.

The CLS curriculum is designed to meet the program goal. The curriculum is divided into two phases; the pre-professional phase and the professional phase. The pre-professional phase includes the first two years of course work during which all prerequisite courses are completed. A description of the professional phase is below.

**PROFESSIONAL PHASE ADMISSION**
The professional phase is two calendar years in length and begins ONLY in the Fall semester. Students should make application to the program by April for the Fall class. There is only one entering class each year in the Fall semester. Applicants must be accepted prior to enrollment in professional courses. Applications to the program are made through the website (http://www.tsu.edu/academics/colleges-and-schools/college-of-pharmacy-and-health-sciences/departments-and-programs/clinical-laboratory-science.html). Students must complete all pre-requisite courses prior to admission, submit three letters of recommendation, have a GPA of 2.50 or better on a 4.00 scale, and pay the $55.00 application fee.

The CLS Admission Committee will interview qualified applicants in late April of each year and the Program Director will notify each applicant of the acceptance or non-acceptance by the last day of May. **Note that a student granted unconditional acceptance to the program must have**
<table>
<thead>
<tr>
<th>Procedure</th>
<th>Fee</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tdap (tetanus, diphtheria, pertussis)</td>
<td>$74.99*</td>
<td>Per dose</td>
</tr>
<tr>
<td>TB skin test</td>
<td>$28.00 to place</td>
<td>Read at 48 hours</td>
</tr>
<tr>
<td></td>
<td>$25.00 to read</td>
<td></td>
</tr>
<tr>
<td>Hepatitis B series</td>
<td>$100.99* per dose</td>
<td>3 dose series</td>
</tr>
<tr>
<td>Varicella</td>
<td>$156.99* per dose</td>
<td>2 dose series</td>
</tr>
<tr>
<td>Drug test</td>
<td>$105.00 for both background check and drug test</td>
<td>Purchase through Castle Branch with document manager</td>
</tr>
<tr>
<td>Background check</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Liability insurance</td>
<td>$1.45</td>
<td>Available through TSU</td>
</tr>
</tbody>
</table>

*{non-insurance, Walgreens's as of Aug 30, 2019, subject to change, [https://www.walgreens.com/topic/pharmacy/healthcare-clinic/price-menu.jsp](https://www.walgreens.com/topic/pharmacy/healthcare-clinic/price-menu.jsp) }

In addition, the City of Houston has many health clinics that offer free or reduced-fee vaccines (for example: Sunnys de Multi-Service Center Administration, 9314 Cullen Blvd.)

Hours of assignment during clinical internships will vary among the clinical facilities; however, the hours are typically range from 6:00 to 8:00 am - 3:00 to 5:00 pm Monday-Thursday for 8 hours per day. Students at Clinical Internship sites will be performing procedures under qualified personnel at the Site. The student will report to class at TSU on Fridays. **During Clinical Internships the student will abide by the affiliate facility employee handbook policies and procedures for: time/attendance, breaks, safety, dress codes and etc.**

**CLINICAL SITES**

The University will make reasonable efforts to place all CLS students in clinical rotations taking into consideration the delicate balance of availability and variety of placements and accreditation requirements. Clinical affiliate addresses are listed in Appendix B.

- Harris County Hospital District (Hospitals and subsidiary clinics)
  - Ben Taub General Hospital
  - Smith Clinic
  - MLK Clinic
  - Vallbona Clinic
- CHI St. Luke's Hospital — HMC
- CHI St. Luke's Hospital — The Woodlands
- Michael E. DeBakey V. A. Medical Center
- Kindred Hospital
- Solis Medical Laboratory
- Hillcroft Medical Center
- Houston Health Department Bureau of Laboratory Services

**ALTERNATE STATUS**
Should the number of affiliate/clinical internship site suddenly change due to unforeseen circumstances and in the case where there are more students eligible to begin clinical internship than there are positions available; assignments will be made based on highest cumulative GPA, etc. Any student not placed in a clinical facility at this time would be placed on "Alternate Status" and be assigned to a clinical facility as soon as positions become available.

**TRANSFER STUDENTS**
Students interested in transferring to TSU for the professional phase of the program must satisfy the programmatic criteria, university criteria and meet application deadlines. Transfer students should refer to the TSU Undergraduate Catalog 2019-2020 for University policies regarding transfer credit. Substitution of transfer course work for programmatic required course work is determined by the program official through the registrar office and evaluation of the student records via submission by the Program Director via approval by the Dean of the College.

Upon completion of this program, the student earns the Bachelor of Science Degree in Clinical Laboratory Science. Graduates are eligible to take a national certification examination to become a certified Clinical Laboratory Scientist (CLS). Graduation from the program is not contingent on passing an external certification examination.

**POLICIES**

**TEACH-OUT POLICY**
In the event the CLS Program is terminated, NAACLS will be notified within 30 days of closure. Students already in the program will be allowed to complete the program in accordance with the COPHS Time in Study Policy (Article VII, Section 1) stating that students will have up to four years from the time of initial entry into the professional phase to complete the program.

**UNIVERSITY CLOSURE POLICY**
If TSU is closed for natural or other disasters, the students should remain at home until TSU is opened. Students should consult the TSU website, student email, and/or local media outlets for re-opening of the University. Missed material will be covered at the discretion of the Instructor of Record in accordance with the COPHS Student Attendance Policy.

**DISABILITY POLICY**
Students with a disability which may require accommodations should contact the Office of Student Services upon admission to the professional program or upon realization of the disability. Students with disabilities are accommodated according to the Americans with...
Disability Act (ADA) and section 504 of the Rehabilitation Act. Reasonable accommodations will be made for students with ADA/504 disabilities if they would allow the student to effectively participate in COPHS programs. Students should contact the Assistant Dean for Services in COPHS who will work with the Office of Student Disabilities in providing accommodation.

NON-DISCRIMINATORY POLICIES
Texas Southern University is in compliance with Title VII of the Civil Rights Act of 1964 and does not discriminate on the basis of race, creed, color, or national origin. It is also in compliance with the provisions of Title IX of the Educational Amendments of 1972 which prohibit discrimination on the basis of sex.

SERVICE WORK POLICY
- During clinical internships, students may not work for pay at any institution to which they are assigned for clinical internships and receiving academic credit until that clinical internship is complete.
- During clinical internships students are not allowed to perform service work or to be substituted for regular staff. Service work does not substitute for clinical experience. Students are encouraged to NOT work after clinical hours. However, financial need may necessitate student employment which when necessary should only be part-time. If working comprises student grades and performance, the student must come before the academic standing committee.

ACADEMIC PROGRESSION (DISMISSAL) POLICY
The Academic Progression Policy is detailed in the COPHS Student Manual 2019-2020 and is summarized below. The appellate process for Dismissal is also outlined in the COPHS Student Manual 2019-2020.
Scheme A

If a grade of "C" or below in at least two professional or non-professional courses in any one semester or ten week summer term

Academic Probation

Enroll and fail two or more professional courses

Enroll and fail only one professional course, semester GPA greater than or equal to 2.0, and overall GPA < 2.0

Continued Probation

Enroll and receive a C- or less in any professional course or overall GPA < 2.0

Dismissal

Scheme B

GPA < 2.0 for professional or non-professional coursework in any one semester or ten week summer term

Academic Probation

Enroll and fail only one professional course, semester GPA greater than or equal to 2.0, and overall GPA < 2.0

Continued Probation

Enroll and fail two or more professional courses

Contingency status removed

Semester or ten week summer term where GPA at least 2.0 and all courses passed

Probationary Status removed

Enroll and does not attain overall GPA of 2.0 or above or receive a C- or less in any professional course

Dismissal

Attains overall GPA of 2.0 or above and passes all professional courses

Probationary Status removed
**ATTENDANCE**

Compulsory class attendance is the policy of the College of Pharmacy and Health Sciences (COPHS) and applies to all students regularly enrolled in pharmacy and health science courses. For Clinical Internships no more than two absences are allowed. Class meetings are normally held Monday through Friday of each week or as scheduled. Unavoidable absences because of illness or true emergencies do not relieve the student of any academic responsibilities. The student must make arrangements with his/her instructor to obtain any class materials or information that was missed. The instructor is not required to set up an individual lecture session for an individual student. If the student is to leave the professional program for an extended period of time (more than three consecutive classes) due to illness, the student should notify the Program Director, and the Office of Student Services in writing. In exceptional cases, withdrawal from the course/program may be necessary. Notification of the Program Director and the Associate Deans must occur prior to the commencement of the leave.

**DRESS CODE**
The highest standard of grooming and personal cleanliness must be maintained as it is your professional obligation to do all you can to make your appearance professional and make your patients have confidence in you and your ability to help them. The minimal dress code standards that all TSU CLS students must adhere to include the following:

- Clothing must be in good condition, clean. No uniform is required during on campus classes.
- A disposable, protective lab coat is required for all laboratory activities.
- Closed-toed shoes are required in the laboratory.
- Nails must be clean, neat, not excessive in length, and nail polish without ornamentation is preferred.
- Hairstyles of students are expected to be conservative and in good taste
- Students with long hair styles must wear hair pulled back off the face when in laboratory to avoid interference with performance.
- **Students at Clinical Internship Sites will adhere to the dress codes of the clinical affiliate**

**STUDENT CONDUCT**

Students should demonstrate appropriate professional conduct as described in the TSU Student Code of Conduct; TSU Undergraduate Catalog 2019-2020; and the COPHS Student Academic Handbook, approved Fall 2019. The COPHS deems unprofessional conduct of any type unacceptable and will subject the violator to disciplinary action. Examples of “Unprofessional Conduct” or “Academic Misconduct” shall include but not be limited to the following.

1. Any violation of University rules or regulations as stated in the Student Code of Conduct, or violation of rules and regulations of affiliated institutions, any conduct of a felony grade or any misdemeanor involving moral turpitude that violates municipal, county, state, or federal laws.

2. Plagiarism: the appropriation of passages, either word-for-word or in substance from the writings of another and the incorporation of these as one's own written work offered for credit. It is always assumed that the written work offered for credit is the student's own unless proper credit is given the original author by the use of quotation marks and footnotes or other explanatory quotes.

3. Collusion: working with another person in the preparation of notes, homework, laboratory exercises, reports, papers, or other written work offered for credit unless such collaboration is specially approved in advance by the instructor.

4. Cheating on an Examination or Quiz: giving or receiving, offering or soliciting information, or using prepared material in an examination or a quiz. On examination and quizzes, students shall refrain from talking, from bringing notes and books into the examination room, or looking around the room during examination. Any use of aids that
have been permitted such as: calculators, cell phones, electronic devices, and the internet.

5. Impersonation: allowing another person to attend classes, take examinations or authoring graded assignments for an enrolled student under the enrolled student’s name is strictly forbidden.

6. Intimidation: Conduct that inhibits student or employee behavior or makes students or employees fearful because of threats, either written, spoken, or implied.

7. Violation of the student of College of Pharmacy and Health Sciences Pledges of Professionalism

8. Violation of Conduct in the Classroom Policies both onsite and online

9. Self-enrollment in classes without written approval of the academic advisor (See Article V, Section 1).

10. Any other act which impedes the academic goals and objectives of the College of Pharmacy and Health Sciences; including but not limited to forgery, theft, buying or selling work, falsification of documentations, carrying of weapons at practice sites or while engaged in practice experiences, etc.

PROFESSIONAL CONDUCT AT CLINICAL INTERNSHIP SITES
Professional and ethical conduct is expected at all times while conducting Clinical Internships. The student is representing the TSU-COPHS. Each student is expected to be cooperative, adhere to instructions, and respect patients and other healthcare professionals, which includes following policies and procedures established at the Clinical Internship site. Failure to exhibit professional conduct may result in an incomplete course grade, zero credit and other disciplinary action, if necessary, as determined by the Office of Experiential Training.

During Clinical Internships failure to maintain respect for the patient and confidentiality of the patient's record and/or diagnosis will result in disciplinary action and possible expulsion from the program (HIPAA violation).

TRANSPORTATION/PARKING
The student is responsible for his/her transportation and parking to any assigned site or class activity. Students are not guaranteed a site in close proximity to their home address. To guarantee prompt arrival, students should allow enough time for their site destination and parking to guarantee prompt on-time arrival to the practice area.

LABORATORY SAFETY
All TSU CLS laboratories are classified as Bio-safety Level II laboratories (BSL II). Therefore, these laboratories fall under Federal regulations delineated in Section 511 of Public Law 104-132, included in 42CFR Part 72 which makes adherence to these requirements mandatory. Failure to comply with these regulations may result in denied access to CLS laboratories. Students entering the program complete safety training during the first week of classes at the University and first week of Clinical Internship.

The CLS program requires that all students participating in laboratory training be as safe as possible. The very nature of the profession requires students to come in contact with potentially hazardous materials and situations; thus, the CLS program will comply with all current standards set forth by the Occupational Safety and Health Administration (OSHA) and the Centers for Disease Control (CDC), etc.

**GRADUATION**

In order to be recommended for the Bachelor of Science degree (Clinical Laboratory Science) offered by TSU, the candidate must comply with all graduation requirements as stipulated in the TSU Undergraduate Catalog inclusive of the following:

- Present evidence of having satisfactorily completed all prerequisite coursework
- Complete all required courses of the professional curriculum with a grade point average of at least 2.0. and in the case of clinical education, a level of satisfactory proficiency as indicated by clinical evaluation forms
- Discharge all financial obligations to the University.
- Complete application forms for graduation

**STUDENT GREVIECES**

The student grievance procedure is found in the COPHS Student Academic Handbook. This handbook is found on-line and each student is expected to download the handbook for their personal use.

**MEDICAL TREATMENT**

Information on student health services is outlined in the TSU Undergraduate Catalog. The student health services program provides medical care and educational programs for students to encourage and promote safety and health standards and to safeguard against the spread of infectious diseases by teaching health care, promoting preventive medicine, and providing health services for the observation and treatment of patients in the college setting. Convenient to the residence halls complex, the Health Services program is located in the Student Health Center.

**COPHS POLICIES**

**Class Attendance:** Students are expected to attend every class and take each examination when scheduled. Students are also expected to complete assignments by the due date. If a student needs an excused absence for illness or other emergency, the “Policy for Dealing with Student Emergencies” must be followed. It is anticipated that a student will miss no more than
two days at a time. As detailed in the Student Academic Handbook, a student who misses more than three consecutive classes must comply with the "Extended Leave from Class" (p23) and notify the Assistant Dean of Student Services (ADSS) and the Associate Dean for Academic Affairs (ADAA) in writing. The conditions for a student's return will be determined by the ADAA.

**Cheating:**
- Cheating is defined in the COPHS Student Handbook as:
  - Giving or receiving, offering or soliciting information, or using prepared material in an examination. On examinations, students are expected to refrain from talking, from bringing notes and books into the examination room, or looking around the room during the examination.
- A student who governs himself/herself in this type of behavior will be immediately dismissed from the examination site and given the grade of "F" in the course.

**Plagiarism:**
- Plagiarism is defined in the COPHS Student Handbook as:
  - The appropriation of passages, either word-for-word or in substance from the writings of another and the incorporation of these as one's own written work offered for credit. It is always assumed that the written work offered for credit is the student's own unless proper credit is given the original author by the use of quotation marks and footnotes or other explanatory quotes.
- Students who are found to behave in this manner will receive a zero on the assignment in question.

**Students**
Self-assessment of your performance in COPHS classes is critical in maintaining good academic standing in the college. We are offering the following helpful hints to assist you with your self-assessment:

- Pick up the results of your examinations in a timely manner
- Review your examination results with the instructor
- Follow up with the instructor to assure that examination grades are corrected when there is a grading error
- Compute your pre-final examination course grade based on the results of each examination, quiz or other assigned work
- Meet with the instructor to get answers to your questions during conference hours or by appointment
- Document individual issues of concern with the department chair.

Please make sure that you have performed these student responsibilities. This will help you understand the status of your academic performance in classes and minimize the types and number of complaints that you might have after semester grades are awarded.
Study Time
Students should read the assigned book chapters before class. Students are expected to study a minimum of two hours for every hour they attend lecture.

Course Evaluations:
will be given at the end of each course. Participation is highly recommended. These evaluations are used in faculty evaluation and curricular evaluation and improvement.

Examination Reviews:
Exam reviews will be utilized to provide students with the answers to exam questions. If a student is unclear of the reasoning for the selection of a correct answer choice, he/she is encouraged to meet with the Course Coordinator/Instructor of Record to discuss the answer or the appropriate lecturer as instructed by the Course Coordinator/Instructor of Record.

Exam reviews for each exam will occur on the days outlined in the course schedule. Any disputes to questions on an exam must be submitted within 5 business days from the day of the exam review. Examinations will be returned to the students.

Make-up Exams:
Make-up examinations are not scheduled and may be permitted only after securing approval from the course coordinator in conjunction with the department chair. Such approval will be granted only on the basis of extremely compelling justification. Such justification includes serious illness. The student should see Blackboard for the policy. A student who misses more than one exam in a given course must have written permission from the ADAA and/or the ADSs in order to make up the second exam.

Student Success Plan:
The COPHS Student Success Plan is intended to foster student achievement and reduce attrition by providing resources and advocacy to students to assist in improving academic performance. It is facilitated through the coordination of the student, the Course Coordinator/Instructor of Record, and the TEAM Center.

Upon receiving a non-passing grade on an exam, the student must complete the self-assessment form and test question analysis form and meet with the Course Coordinator/Instructor of Record and TEAM Center instructor, if applicable. After consulting with the student, a recommended remediation plan will be developed utilizing the Faculty Rx form. The forms are available on Blackboard under Course Content for this course.

Remediation:
Any remediation exams/assignments must be completed by the designated deadline to be considered for grade replacements. Remediation for courses will be outlined in the syllabus.

Grade Appeal Process:
If at the end of the semester, the student desires to appeal the grade received in the course, the following steps must be followed:

1. The student must first meet with the Course Coordinator/Instructor of Record that s/he is petitioning for a grade change. The Course Coordinator/Instructor of Record will be available during regular office hours to address any concerns at the end of the semester.

2. After meeting with the Course Coordinator/Instructor of Record a written response will be provided to the student. If a satisfactory solution cannot be reached between the student and the Course Coordinator/Instructor of Record, an appeal may be made to the Department Chair.

3. After meeting with the Department Chair; a written response will be provided to the student. If a satisfactory solution cannot be reached between the student and the Department Chair, an appeal may be made to the Associate Dean of Academic Affairs.

4. After meeting with the Associate Dean of Academic Affairs a written response will be provided to the student. If the matter is not resolved at the Associate Dean of Academic Affairs level; the student may file a grievance with the Assistant Dean of Student Services following the steps outlined in Article X, Section 4 (Grievances) of the COPHS Student Handbook.

**Student Self-Assessment:**
Self - assessment of your performance in COPHS classes is critical to maintaining good academic standing in the college. We are offering the following helpful hints to assist you with your assessment.

- Pick up the results of your examinations in a timely manner.
- Review your examination results with the instructor.
- Follow up with the instructor to assure that examination grades are corrected when there is a grading error.
- Compute your pre-final examination course grade based on the results of each examination, quiz or other assigned work.
- Meet with the instructor to get answers to your questions during conference hours by appointment.
- Document individual issues of concern with the department chair.

Please make sure that you have performed these student responsibilities. This will help you understand the status of your academic performance in classes and minimize the types and number of complaints that you might have after semester grades are awarded.

**Course Evaluations**
Course evaluations will be given at the end of each course. Participation is highly recommended. These evaluations are used in faculty evaluation and curricular evaluation and improvement.

**Grading Scale:** The COPHS grading scale will be used.
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<td>79 – 77</td>
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# DEGREE PLAN

**TEXAS SOUTHERN UNIVERSITY COLLEGE OF PHARMACY AND HEALTH SCIENCES**

**DEPARTMENT OF PHARMACY PRACTICE AND HEALTH SCIENCES**

Accredited by the National Accrediting Agency for Clinical Laboratory Sciences Bachelor of Science in Clinical Laboratory Science

## Degree Plan - Total Credit 137 Four Year Plan

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# For TSU Freshman

* Either one of the following: THC 130, 231, MUSI 131, 239, ART 131, 132

** Social and behavioral Sciences requirements maybe fulfilled by either of the following: Soc 157, Soc 158, Soc 231, ECON 231, ECON 232

Internship (last Year) is restricted to students who have satisfied ALL program requirements and who have been approved for assignment

**LISTED COURSES**

- CHEM 232/212 L
- BIOL 245
- BIOL 347

**SUBSTITUTED COURSE**

- CHEM 445
- BIOL 135 &136 or BIOL 344
- BIOL 246

Students should seek advisement prior to registering for any course intended to be used as credit toward the Clinical Laboratory Science degree.
COURSE DESCRIPTIONS

HEALTH SCIENCES CORE COURSES

HSCR 150 Concepts of Health: (3) Study of the health care industry and its transition from the past to the present via the scientific process and analysis of relationships among selected health problems. Three hours of lecture per week.

HSCR 260 Biomedical Ethics: (3) Comprehensive study of ethical rules, principles, and theories; their application to contemporary moral issues/dilemmas; and their impact on the legal, social, and medical communities. Three hours of lecture per week. Prerequisite: HSCR 150 or concurrent enrollment.

HSCR 300 Health Sciences Seminar: (1) Review of current social, political, and economics issues; their impact on specific health disciplines via discussions, simulations, and presentations. One hour of lecture per week. Prerequisite: HSCR 150 or concurrent enrollment. HSCR 360 Principles of Disease (3) Comprehensive study of principles and concepts in human disease focusing on the cellular and mechanistic processes involved in disease and resultant clinical and physiological manifestations. Etiology, pathogenesis, prognosis, social implications and research initiatives relative to human disease and health are stressed. Three hours of lecture per week.

CLINICAL LABORATORY SCIENCE COURSES

CLSC 252 Serology Practices and Procedures: (2) Integration of didactic instruction with discussion of serology tests in normal and disease states, principles and significance of procedures, quality control, audiovisual and case studies to provide a comprehensive understanding of serologic practices and procedures in evaluating disorders of the immune system, infectious diseases, autoimmune disease and hypersensitivity states. Two hours of lecture weekly. Prerequisite: Consent of Program Director.

CLSC 252L Serology Practices and Procedures Laboratory: (1) Course provides students with a simulated clinical laboratory experiences in processing patient specimens, performing selected tests/analyze specimens, report results and correlate test results with pathologic diseases/conditions. Three hours of laboratory weekly. Co-requisite: concurrent enrollment in CLSC 252 lecture. Prerequisite: Consent of Program Director.

CLSC 304 Clinical Laboratory Science Application I: (1) The course integrates didactic instruction with case studies and performance of laboratory procedures to provide a comprehensive understanding of clinical laboratory policies and procedures inclusive of an overview of the profession, phlebotomy, laboratory safety, compliance and regulatory agencies. One hour of lecture per week.
CLSC 305 Clinical Laboratory Science Application II (1) The course is designed to provide an orientation to the theory and required skills in education methodology, laboratory information systems, laboratory calculation and quality assurance. One hour of lecture per week.

CLSC 306 Comprehensive Clinical Laboratory Science I (1): This course will provide exposure to laboratory management as well as research skills and techniques. One hour of lecture per week. Prerequisites: HSCR 300 or concurrent enrollment, CLSC 304 and CLSC 305.

CLSC 307 Comprehensive Clinical Laboratory Science II (1): Classes will be reinforcement of theoretical acquisition of core knowledge in CLS to facilitate application to board type questions and students will deliver presentations covering core knowledge. Prerequisites: HSCR 300 or concurrent enrollment, CLSC 304 and CLSC 305.

CLSC 352 Hematology I (3) The theory of development of cellular elements of the blood including principles of diagnostic importance to detect disease and recognize normal processes affecting the anemias, leukemias, etc. of the hematopoietic system. Three hours of lecture weekly. Prerequisite: Acceptance into the program and consent of Program Director.

CLSC 352 L Hematology Laboratories I (1): Routine laboratory assay used to assess the hematopoietic system related to the detection, identification, and pathophysiology of anemias, leukemias, and other blood diseases. Three hours of laboratory weekly. Prerequisite: Co-requisite and concurrent enrollment in CLSC 352 Lecture.

CLSC 353 Clinical Microscopy and Quality Control: (3) An introduction to urinalysis and body fluid analysis, including anatomy and physiology of the kidney, physical, chemical and microscopic examination of urine, cerebrospinal fluid and other body fluid; inclusive of theory, performance and interpretation of procedures involving the physical, chemical and microscopic properties of urine and body fluids. Three hours of lecture weekly Prerequisite: Consent of Program Director.

CLSC 353L Clinical Microscopy and Quality Control Laboratory (1): Simulated clinical laboratory experiences in which students process patient specimens, perform selected tests, report results, correlate data with various pathologic diseases/conditions; enhance critical thinking and decision making in the correlation of patient data. Four laboratory hours weekly. Prerequisite: Consent of Program Director.

CLSC 354 Immunohematology I (2): The course is a comprehensive study that focuses on regulatory agencies, quality assurance policies and practices, basic principles of immunology and genetics (inclusive of molecular genetics), antigen and antibody theory, in-vitro practices, anti-globulin testing and compatibility testing relevant to blood banking and safe transfusion practices. Critical thinking and analytical skills will be increased via case studies. Two hours of
lecture weekly. Prerequisite: Acceptance into the CLS program and consent of Program Director.

**CLSC 354L Immunohematology I Laboratory (1):** Student will apply the acquisition of blood banking knowledge and of analytical and critical thinking skills through the performance of blood banking testing procedures. Quality assurance and quality control practices and testing procedures will be performed. Safety issues and practices will be emphasized. Three hours of laboratory weekly. Prerequisite: Co-requisite and concurrent enrollment in CLSC 354.

**CLSC 355 Medical Chemistry I (2):** Course focuses on basic clinical chemistry practices and procedures designed to provide a comprehensive understanding of subject matter and correlate test results with various diseases/conditions. Two hours of lecture weekly. Prerequisite: Acceptance into the CLS Program or consent of Program Director.

**CLSC 355L Medical Chemistry Laboratory I (1):** Course provides students with the opportunity to process patient specimens, perform selected tests, report and correlate test results with various pathologic diseases/conditions and gain experience in quality control, performance improvement, critical thinking, decision making and test correlation. Four hours of laboratory weekly. Prerequisite: Co-requisite and concurrent enrollment in CLSCL355.

**CLSC 356 Hemostatic Processes (3):** The theory of the coagulation mechanism and its relationship in disease states with emphasis on identification of coagulation deficiencies and abnormalities; enhancement of critical thinking and decision-making utilizing case studies and correlation of patient data. Three hours of lecture weekly. Prerequisite: Consent of Program Director.

**CLSC 356L Hemostatic Processes Laboratory (1):** Routine laboratory assay used to assess the health of the hemostatic system relating to the detection, identification and pathophysiology of blood diseases affecting thrombus formation inclusive of platelet enumeration and evaluation. Four hours of laboratory weekly. Prerequisite: Co-requisite and concurrent enrollment in CLSC 356.

**CLSC 357 Practicum I (3):** Performance of serological and urinalysis techniques and methods in an affiliated clinical facility. Course includes quality assurance practices and procedures and equipment maintenance. Fifteen hours of laboratory per week. Prerequisite: Consent of the Program Director and fourth year standing.

**CLSC 358 Clinical Immunology (2):** Clinical rotation in an affiliated clinical facility with emphasis on technical skills and applications. Ten hours of laboratory per week. Prerequisite: Consent of the Program Director.

**CLSC 359 Microbial Human Disorders I (3):** Skills development and performance in the
detection, isolation, and identification of microbes of medical importance to human pathologic conditions. One hour of lecture and four hours of laboratory per week. Prerequisites:

**CLSC 362 Hematology II (2):** Advance theory in hematology focusing on routine and specialized processes required to perform, interpret, classify and evaluate cellular abnormalities and recognize those conditions that are considered normal. Case studies are utilized to enhance the development of critical thinking and decision-making skills. Two-hour lecture weekly. Prerequisites: CLSC 352 and CLSC 352L.

**CLSC 362 L Hematology II Laboratory:** (1) Routine and specialized testing are used to define, diagnose, monitor, evaluate, classify, and validate patient data in the assessment of blood cell abnormalities of the hematopoietic system. Four laboratory hours weekly. Prerequisites: CLSC 352; CLSC 352L; co-requisite and concurrent enrollment in CLSC 362.

**CLSC 364 Immunohematology II:** (2) A continuation of knowledge and skills acquired in blood blank, blood donor collection, testing, utilization and storage of blood and blood components. Transfusion therapy practices, adverse complications of transfusion therapy, Hemolytic Disease of the fetus and newborn, and hemolytic anemias will be explored; Case studies will be utilized to enhance critical thinking and analytical skills. Two lecture hours weekly. Prerequisite: CLSC 354; CLSC 354L. Co-requisite and concurrent enrollment in CLSC 364L.

**CLSC 364L Immunohematology II Laboratory (1):** An advanced level of testing procedures will be performed in this course. Students will demonstrate the acquisition of blood banking knowledge, analytical and critical thinking skills through the performance of blood banking testing procedures. Quality assurance practices, including quality control testing will be performed. Safety issues and practices are emphasized. Four laboratory hours weekly. Prerequisite: CLSC 354; CLSC 354L. Co-requisite: Concurrent enrollment in CLSC 365.

**CLSC 365 Medical Chemistry II (2):** Advance specialized clinical chemistry to provide the opportunity to process patient specimens, perform selected tests, report and correlate test data with various pathologic disease/conditions and gain experience in quality control, performance improvement, critical thinking, decision making and test correlation. Two hours of lecture weekly. Prerequisites: CLSC 355 and CLSC 355L.

**CLSC 365L Medical Chemistry II Laboratory (1):** Course will focus on opportunities to process patient samples, perform required tests, report and correlate patient test data with various diseases/conditions inclusive of quality control, performance improvement, critical thinking and decision making. Four hours of laboratory weekly Prerequisites: CLSC 355 and CLSC 355L; Co-requisite: CLSC 365 lecture.

**CLSC 369 Microbial Human Disorders II (2):** Recognition of parameters to detect, isolates, and identify the characteristics of medically important microbiologic, mycological, and parasitic
organisms of man. One hour of lecture and four hours of laboratory per week. Prerequisite: CLSC 359.

CLSC 466 Clinical Hematology (4): Clinical practicum in an affiliated clinical facility with emphasis on practical/technical skills and applications. Two hours of lecture and eighteen hours of laboratory per week. Prerequisites: Fourth year standing and consent of the Program Director.

CLSC 467 Blood Bank (4) Clinical: Practicum focusing on the performance of antibody assessments, compatibility phlebotomy, component preparation, donor processing of donatec blood, and quality assurance. Two hours of lecture and eighteen hours of laboratory per week. Prerequisites: Fourth year standing and consent of the Program Director.

CLSC 468 Clinical Microbiology (4): Clinical rotation at an affiliated clinical site to emphasize practical/technical skills and applications. Two hours of lecture and eighteen hours of laboratory per week. Prerequisites: Fourth year standing and consent of the Program Director.

CLSC 469 Clinical Biochemistry (4): Clinical rotation at an affiliated clinical site to emphasize practical/technical skills and applications. Two hours of lecture and eighteen hours of laboratory per week. Prerequisites: Fourth year standing and consent of the Program Director.
APPENDIX A: CLS STUDENT COUNSELING FORM

Student Name: ___________________________________________________________

Date of Counseling: _______________ Date of Incident: _______________

Nature of Violation
☐ Poor Performance  ☐ Unprofessional Conduct
☐ Other: _______________________________________________________________

Action Taken
☐ Verbal Warning  ☐ Written Warning
☐ Other: _______________________________________________________________

Summary of Violation
(Attach any additional documentation)

_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________

Summary of Corrective Plan of Action
(Attach any additional documentation)

_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________

Signature of Student: ___________________________________________________

Date: ______________

Signature of Program Director: ___________________________________________
Date: ______________
APPENDIX B: ADDRESSES OF CLINICAL AFFILIATE SITES

- Harris County Hospital District (hospitals and subsidiary clinics)
  - Ben Taub General Hospital
    - 1504 Taub Loop, Houston, 77030
  - Smith Clinic
    - 2525-A Holly Hall St. Houston, 77054
  - Martin Luther King Clinic
    - 3550 Swingle Road, Houston, 77047
  - Vallbona Clinic
    - 6630 DeMoss Street, Houston, 77074

- CHI St. Luke's Hospital — HMC
  - 6720 Bertner Avenue, Houston, TX 77030

- CHI St. Luke's Hospital — The Woodlands

- Michael E. DeBakey V. A. Medical Center
  - 2002 Holcombe Blvd, Houston, TX 77030

- Kindred Hospital
  - 6441 Main St, Houston, TX 77030

- Solis Medical Laboratory
  - 7501 Fannin St Ste 800, Houston, TX 77054

- Hillcroft Medical Center
  - 1429 HWY 6, Sugar Land, TX 77478

- Houston Health Department Bureau of Laboratory Services
  - 2250 Holcombe Blvd, Houston, TX 77030
APPENDIX C: TSU CLS OUTCOME MEASURES

ASCP Board Passing rates

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<tr>
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<tr>
<td>C. # who passed board exam within 1st year of graduation</td>
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<td>Yearly certification pass rate% (C/B) x 100</td>
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<td>31%</td>
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Average 3-year pass rate is 21%

Graduation/Attrition Rates

<table>
<thead>
<tr>
<th></th>
<th>Students slated to graduate between 7-1-16 and 6-30-17</th>
<th>Students slated to graduate between 7-1-17 and 6-30-18</th>
<th>Students slated to graduate between 7-1-18 and 6-30-19</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. # who began final half of program</td>
<td>20</td>
<td>18</td>
<td>19</td>
</tr>
<tr>
<td>B. # who began the final half of program but left either voluntary or involuntary</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>C. # who began final half of program but are still currently enrolled</td>
<td>1</td>
<td>2</td>
<td>6</td>
</tr>
<tr>
<td>D. # who began final half of program during the given time period and have since graduated</td>
<td>20</td>
<td>14</td>
<td>13</td>
</tr>
<tr>
<td>Yearly Attrition Rate%: (B/A) x 100</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>Yearly graduation rate%: [D/(A-C)] x 100</td>
<td>100%</td>
<td>87.5%</td>
<td>100%</td>
</tr>
</tbody>
</table>
APPENDIX C (con’t): TSU CLS OUTCOME MEASURES

Placement Rates

<table>
<thead>
<tr>
<th></th>
<th>Students who graduated between 7-1-15 and 6-30-16</th>
<th>Students who graduated between 7-1-16 and 6-30-17</th>
<th>Students who graduated between 7-1-17 and 6-30-18</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. Total number of graduates</td>
<td>20</td>
<td>19</td>
<td>14</td>
</tr>
<tr>
<td>B. # who found employment in</td>
<td>12</td>
<td>17</td>
<td>8</td>
</tr>
<tr>
<td>field or in a closely related field within 1 year of graduation</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C. # who did neither of the</td>
<td>0</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>above</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>D. # for which you have no</td>
<td>8</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>information</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yearly Average Placement rate</td>
<td>100%</td>
<td>100%</td>
<td>72%</td>
</tr>
<tr>
<td>percentage:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>( {B/(B+C) \times 100 )</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Average 3-year placement is 92.5%
CLS STUDENT HANDBOOK SIGNATURE PAGE

I have been provided with a copy of TSU CLS Program Student Handbook. The material in the handbook that includes the Program’s rules, regulations, and policies was reviewed in my presence and I was given the opportunity to discuss, and have the material clarified.

Signature__________________________________________
Printed Name_____________________________________
Date______________________________________________
Student T Number_________________________________