

TEXAS SOUTHERN UNIVERSITY

Registration Survey Graphics Summary Report A 10 Year-Longitudinal Review

Prepared by IE (The Office of Institutional Effectiveness)

4/29/08

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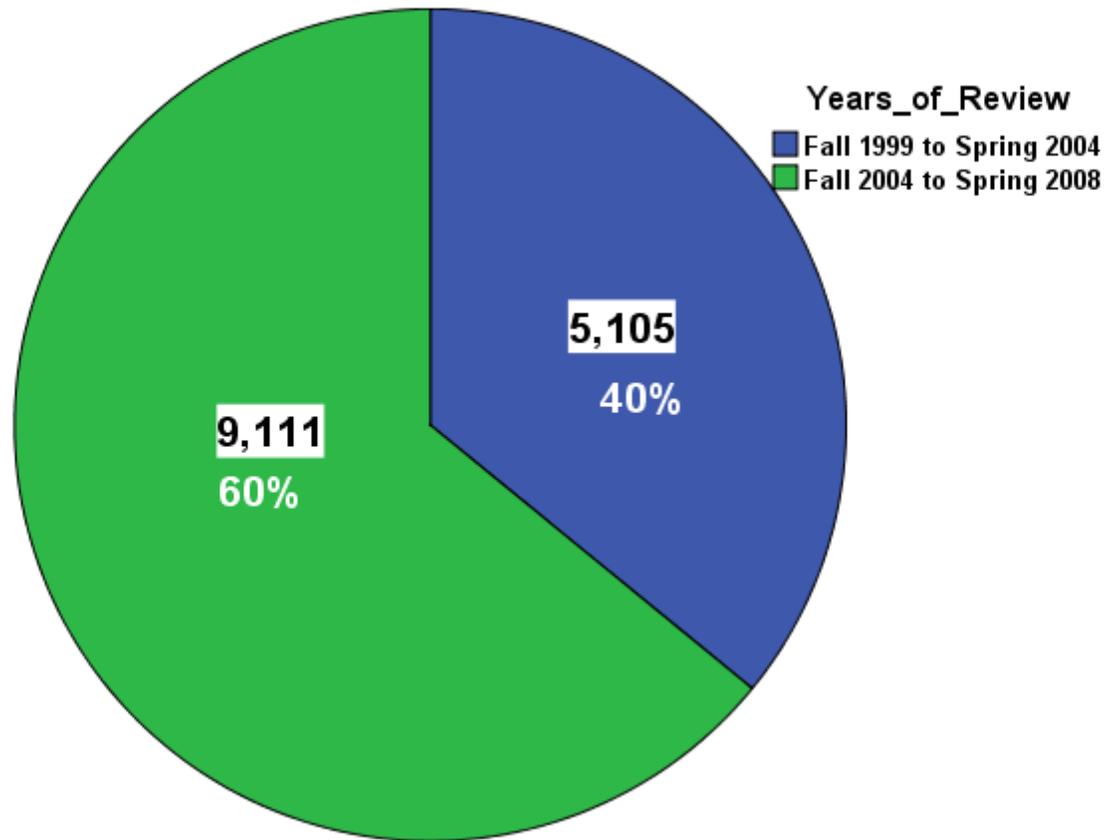
Veon McReynolds, Ph.D.

Interim Director

(713-313-7412) mcreynolds_vx@tsu.edu

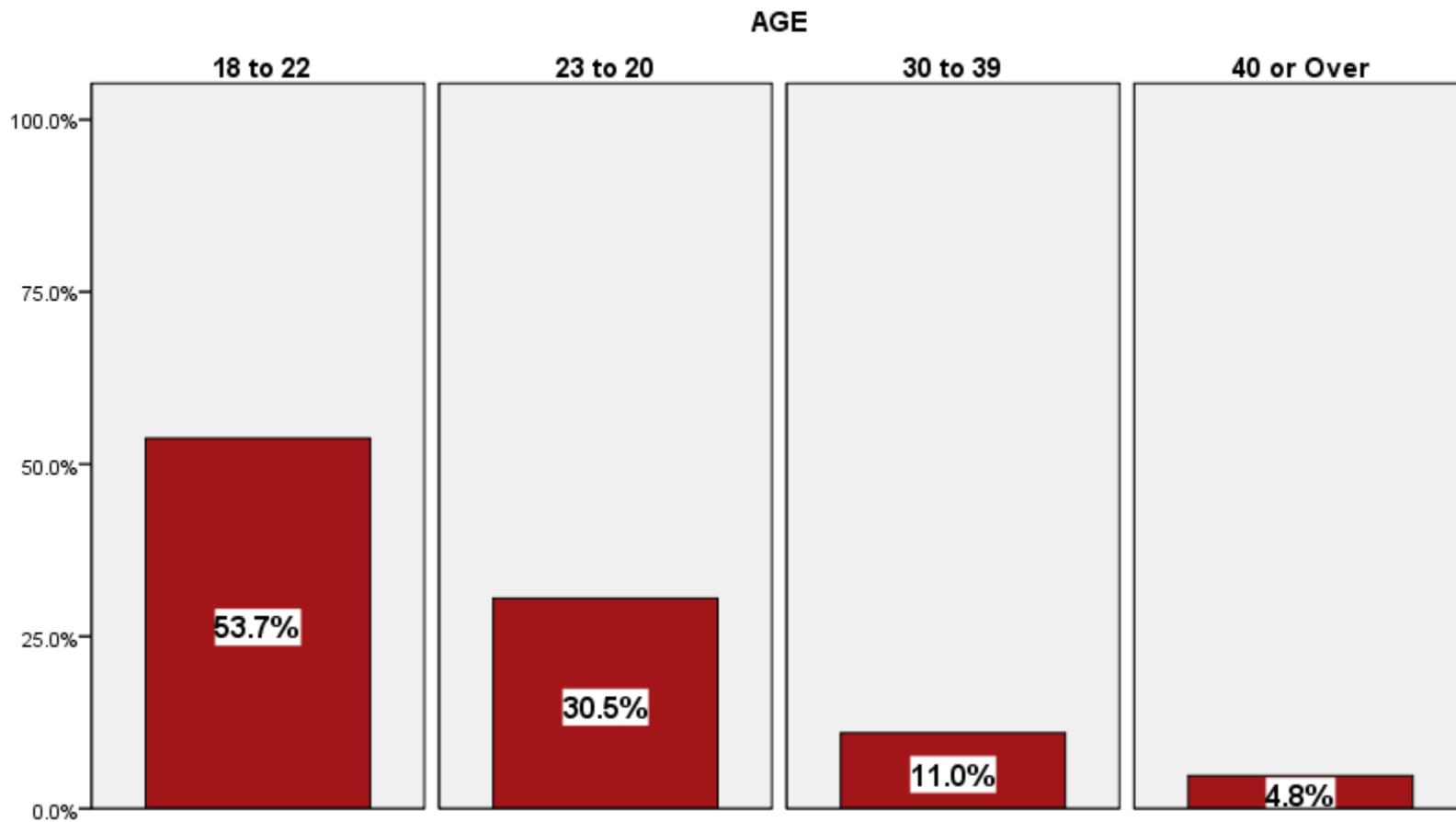
Website: <http://em.tsu.edu/ie/index.php>

Registration Survey Respondents (N=14,216)



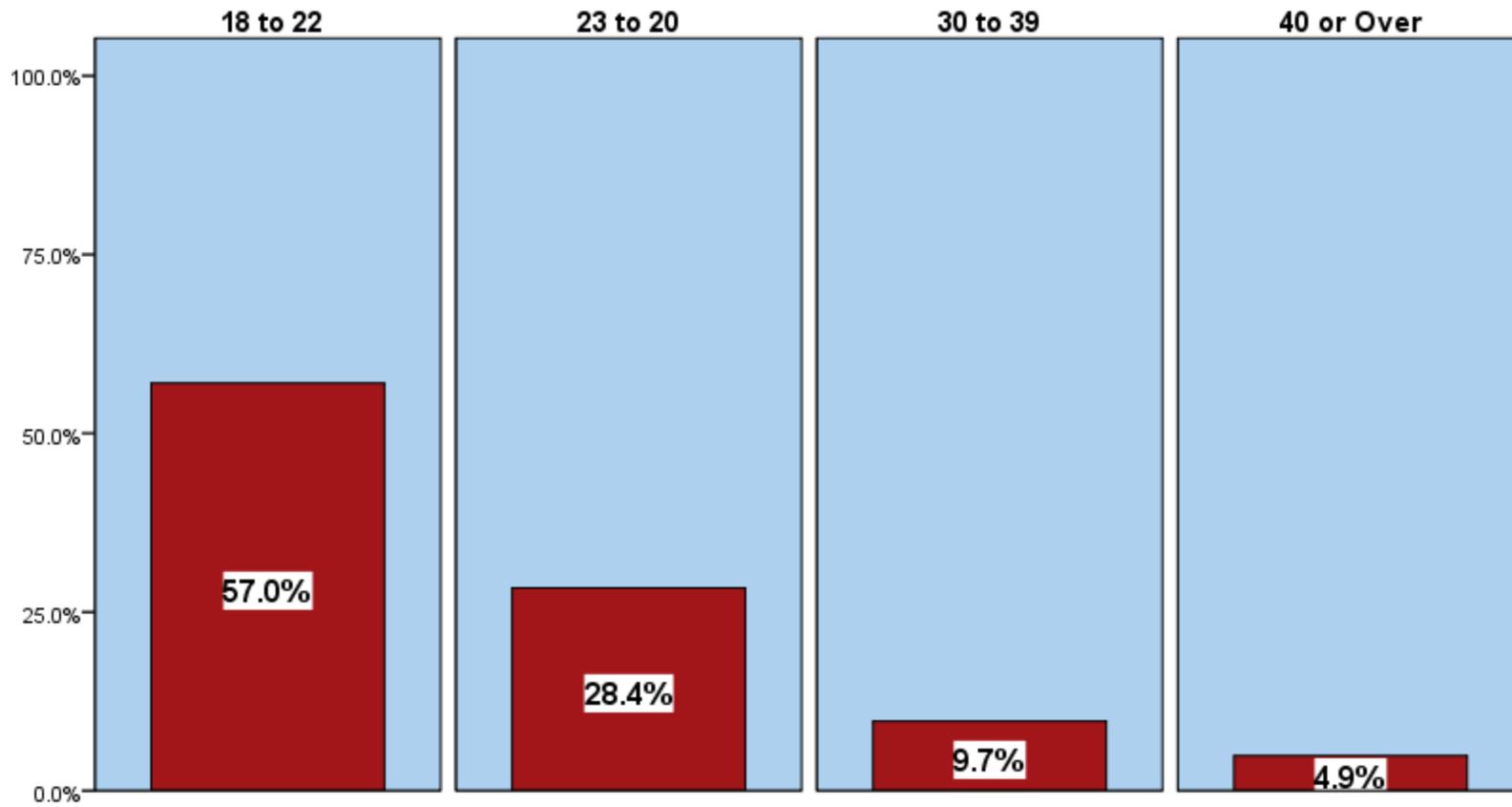
Demographic Variables

Years_of_Review: Fall 1999 to Spring 2004



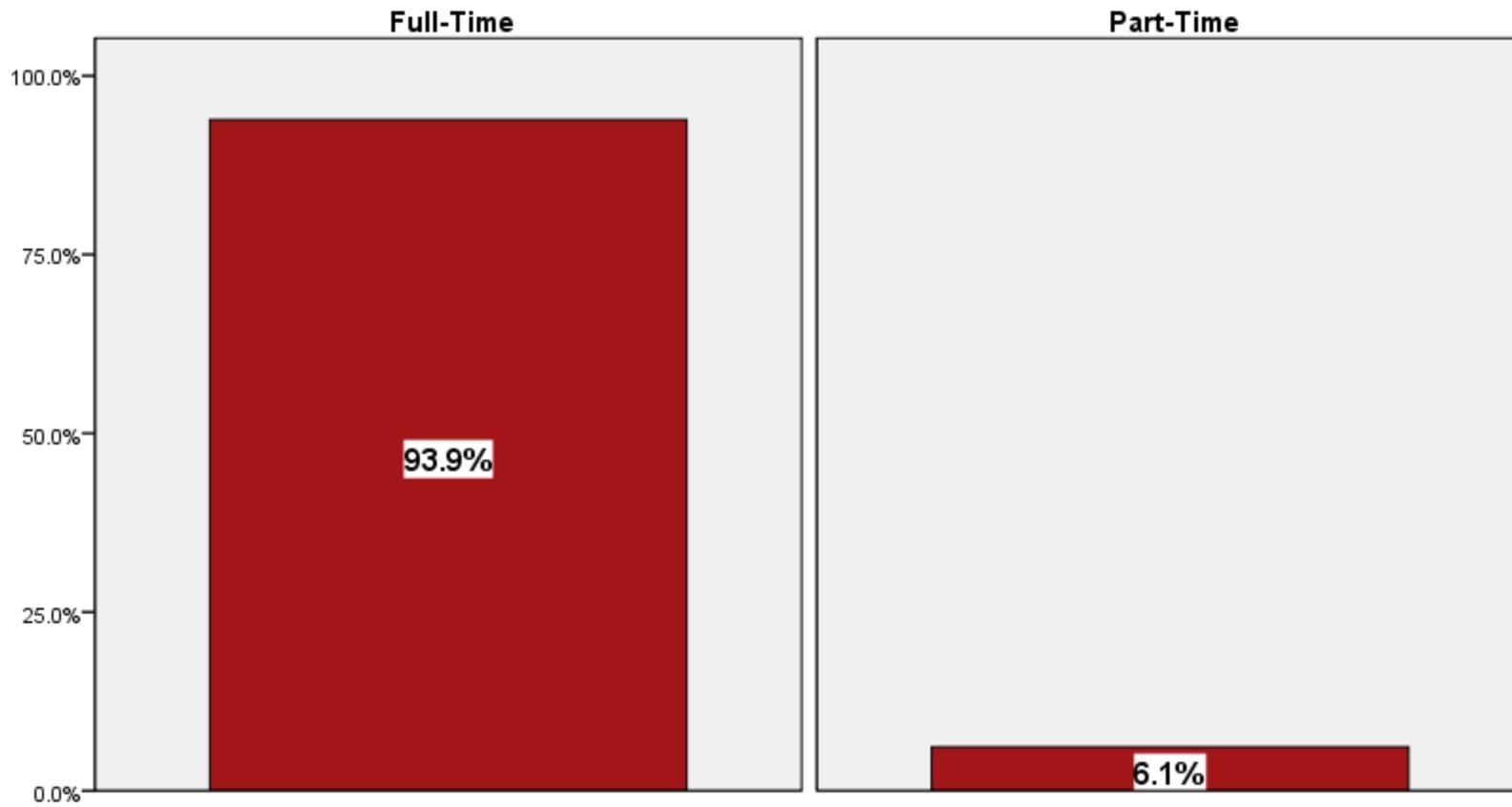
Years_of_Review: Fall 2004 to Spring 2008

AGE



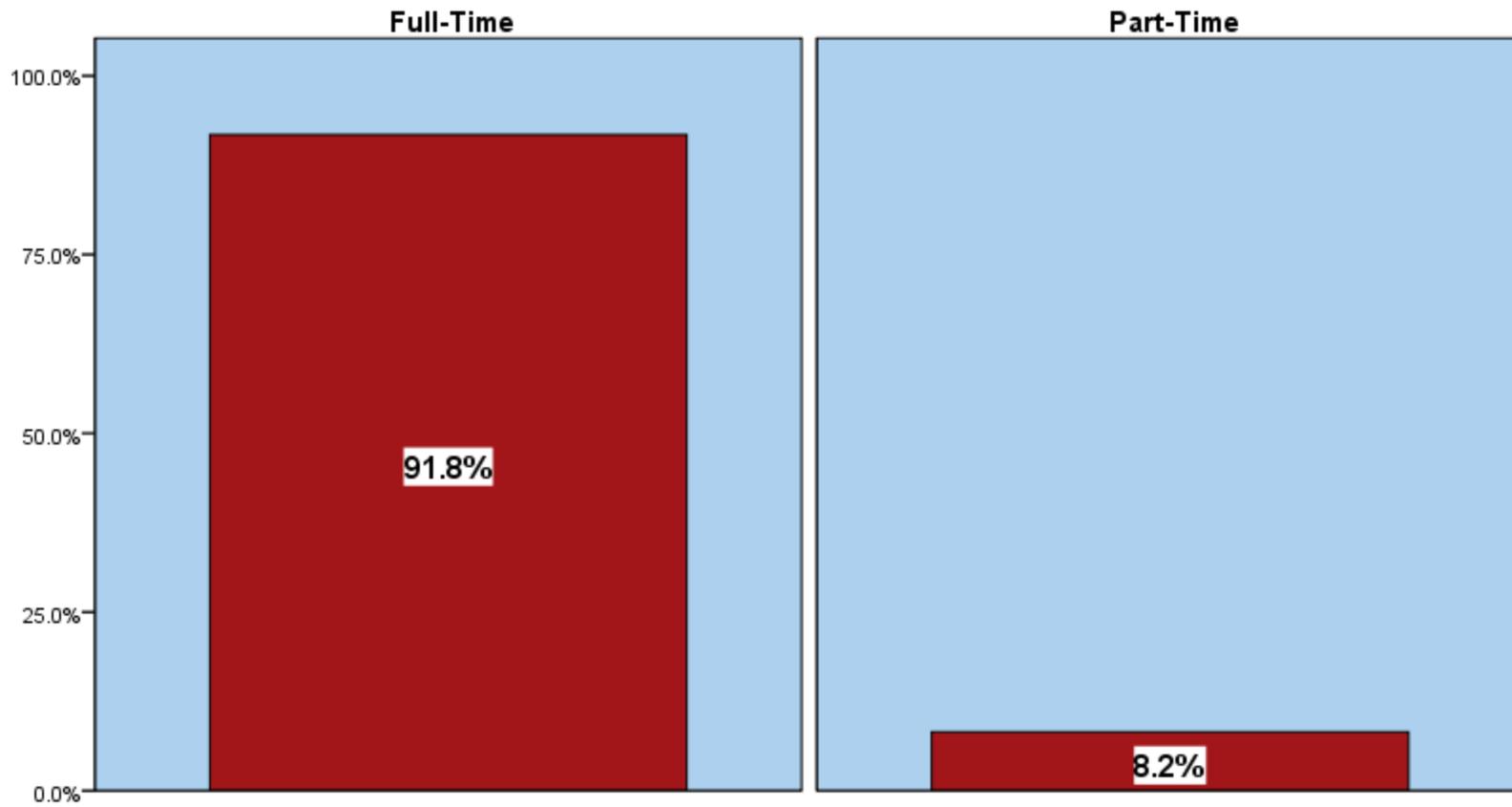
Years_of_Review: Fall 1999 to Spring 2004

ENROLLMENT STATUS



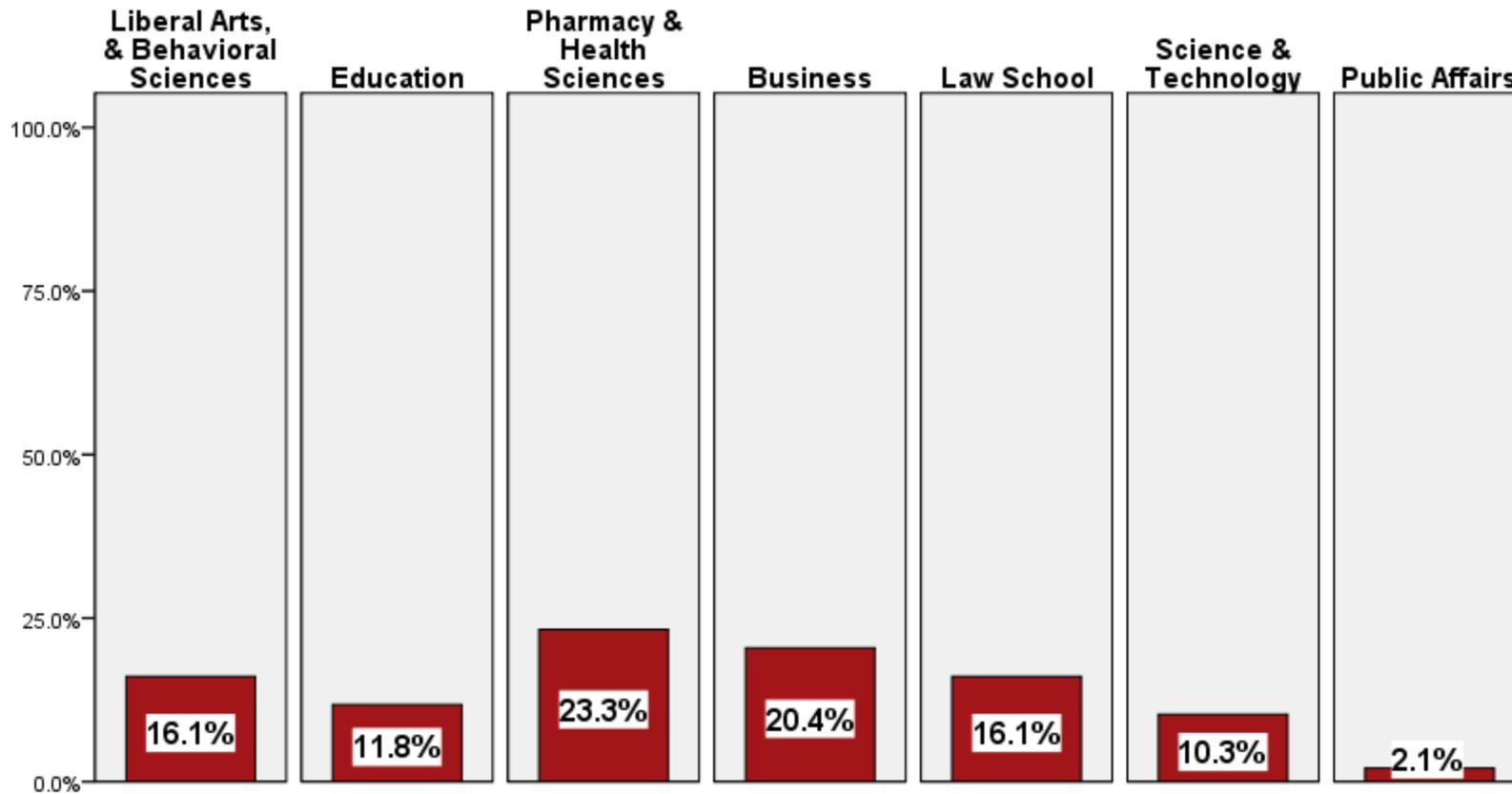
Years_of_Review: Fall 2004 to Spring 2008

ENROLLMENT STATUS



Years_of_Review: Fall 1999 to Spring 2004

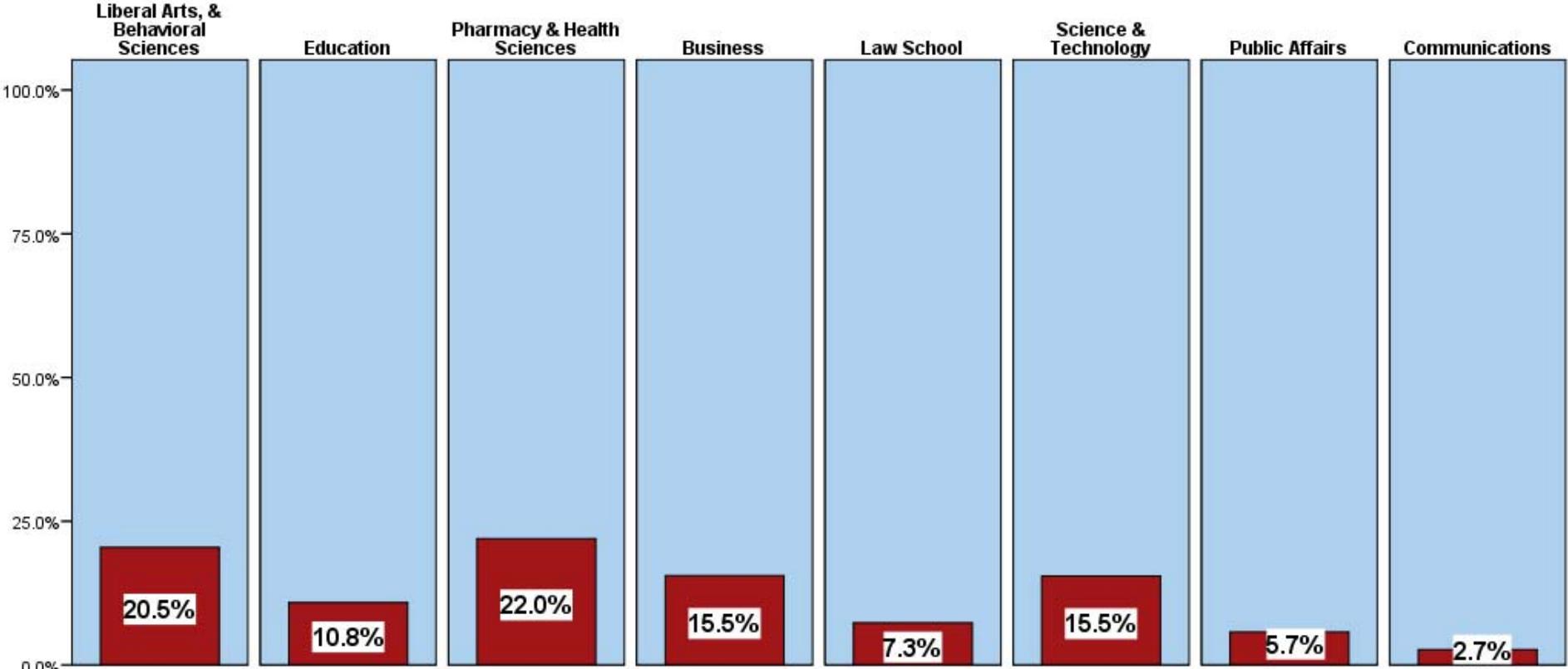
School or College



The School of Public Affairs began in Fall 2003

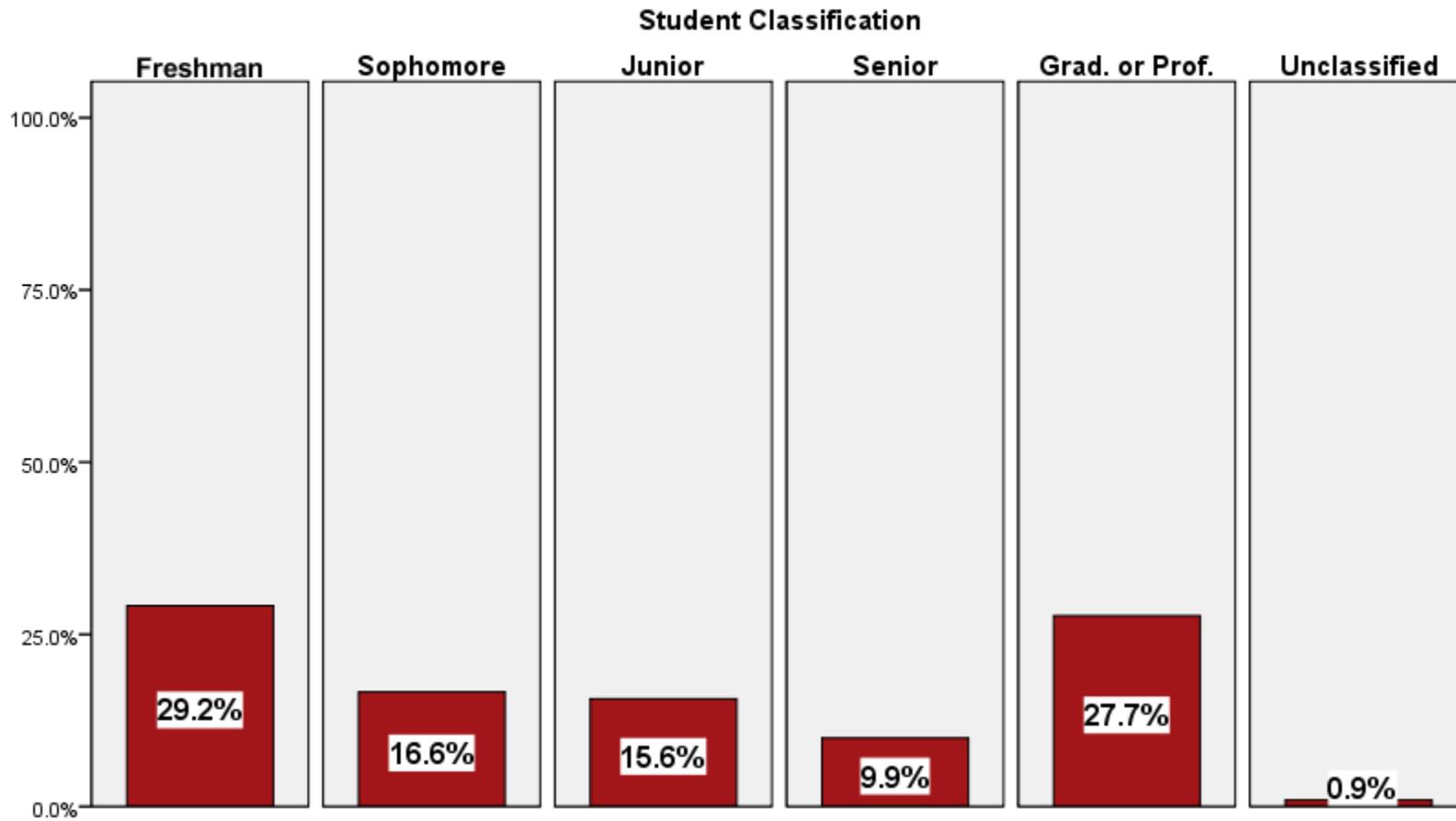
Years_of_Review: Fall 2004 to Spring 2008

School or College

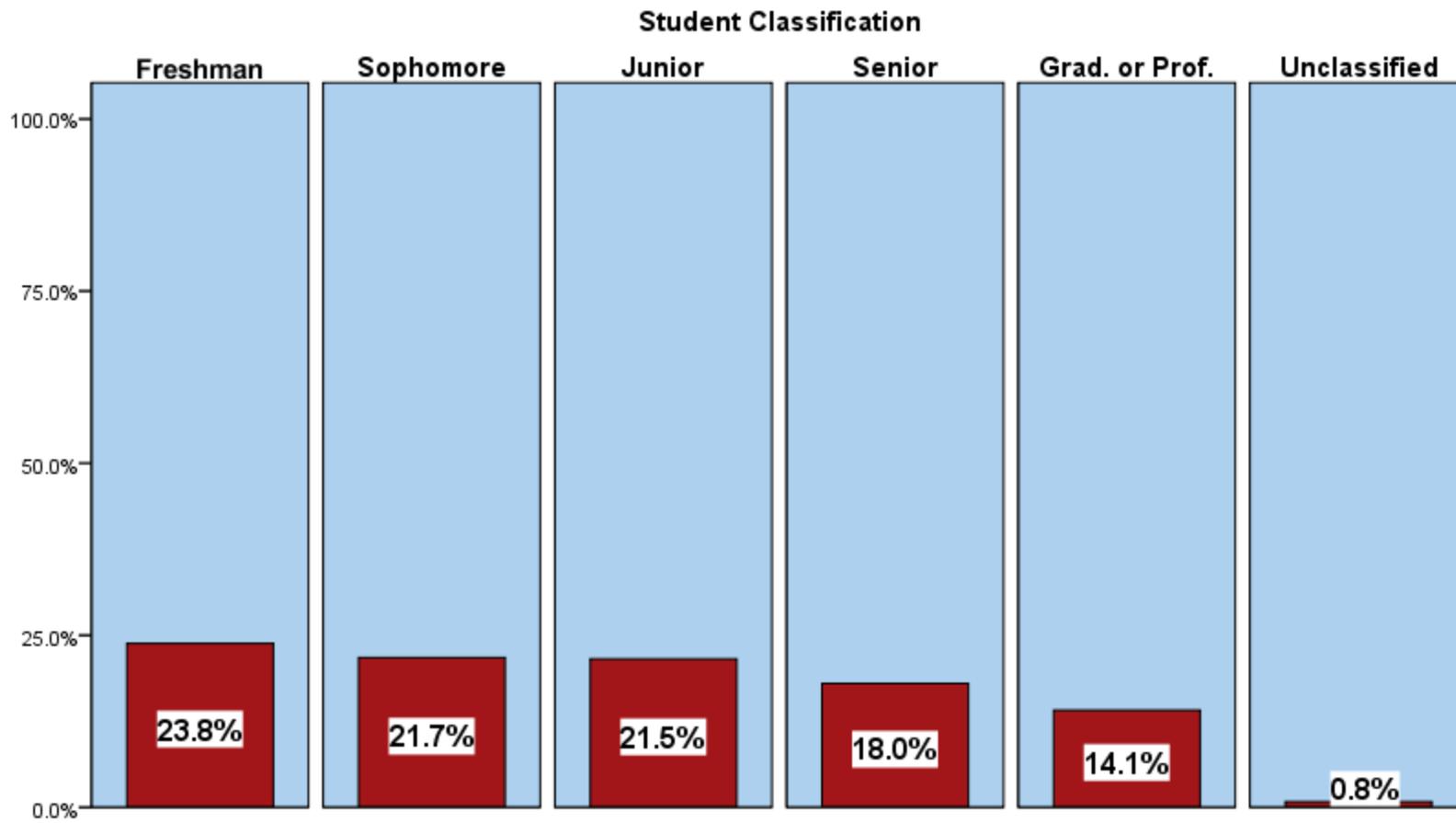


The School of Communications began in Fall 2006

Years_of_Review: Fall 1999 to Spring 2004

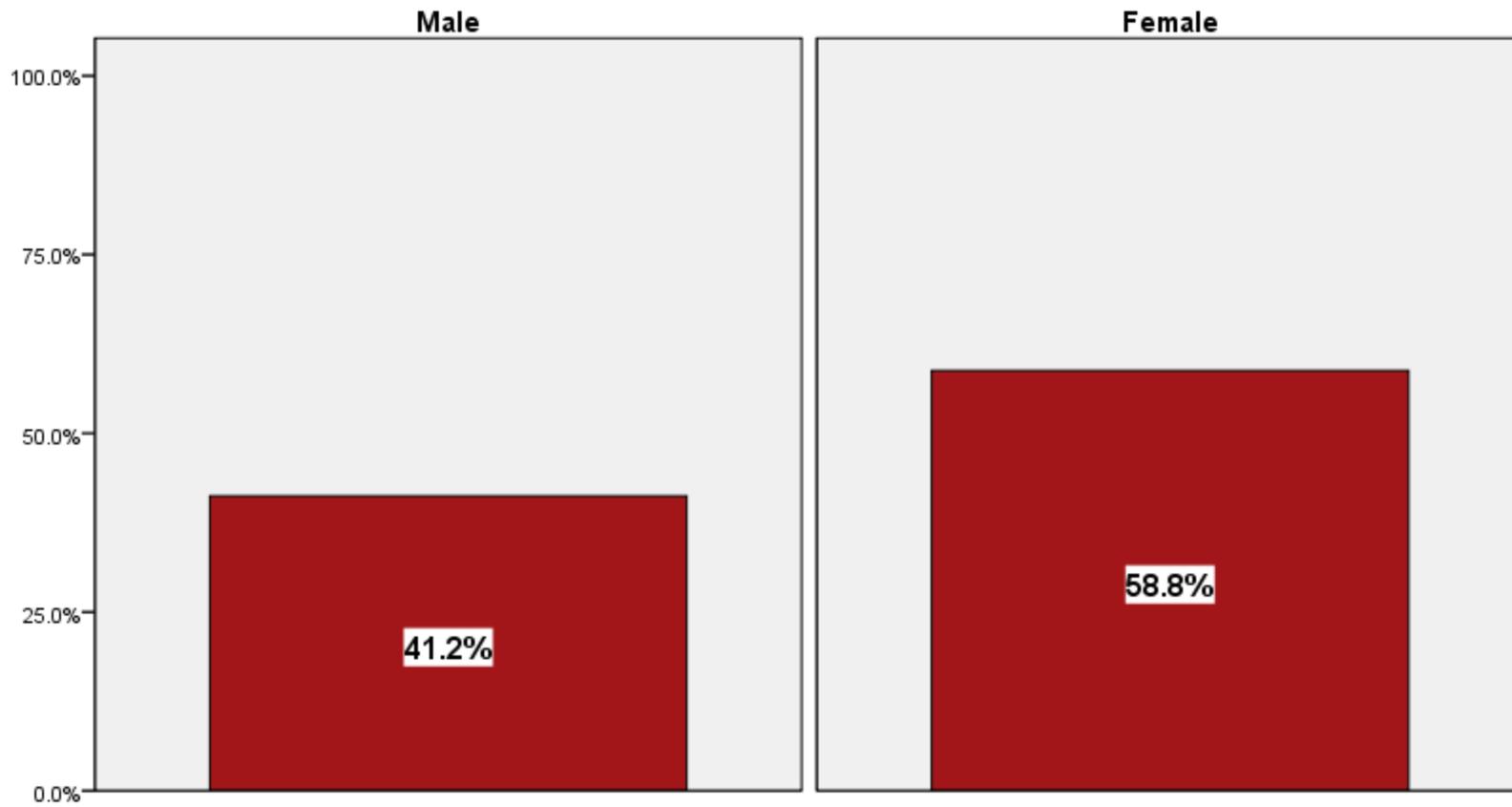


Years_of_Review: Fall 2004 to Spring 2008



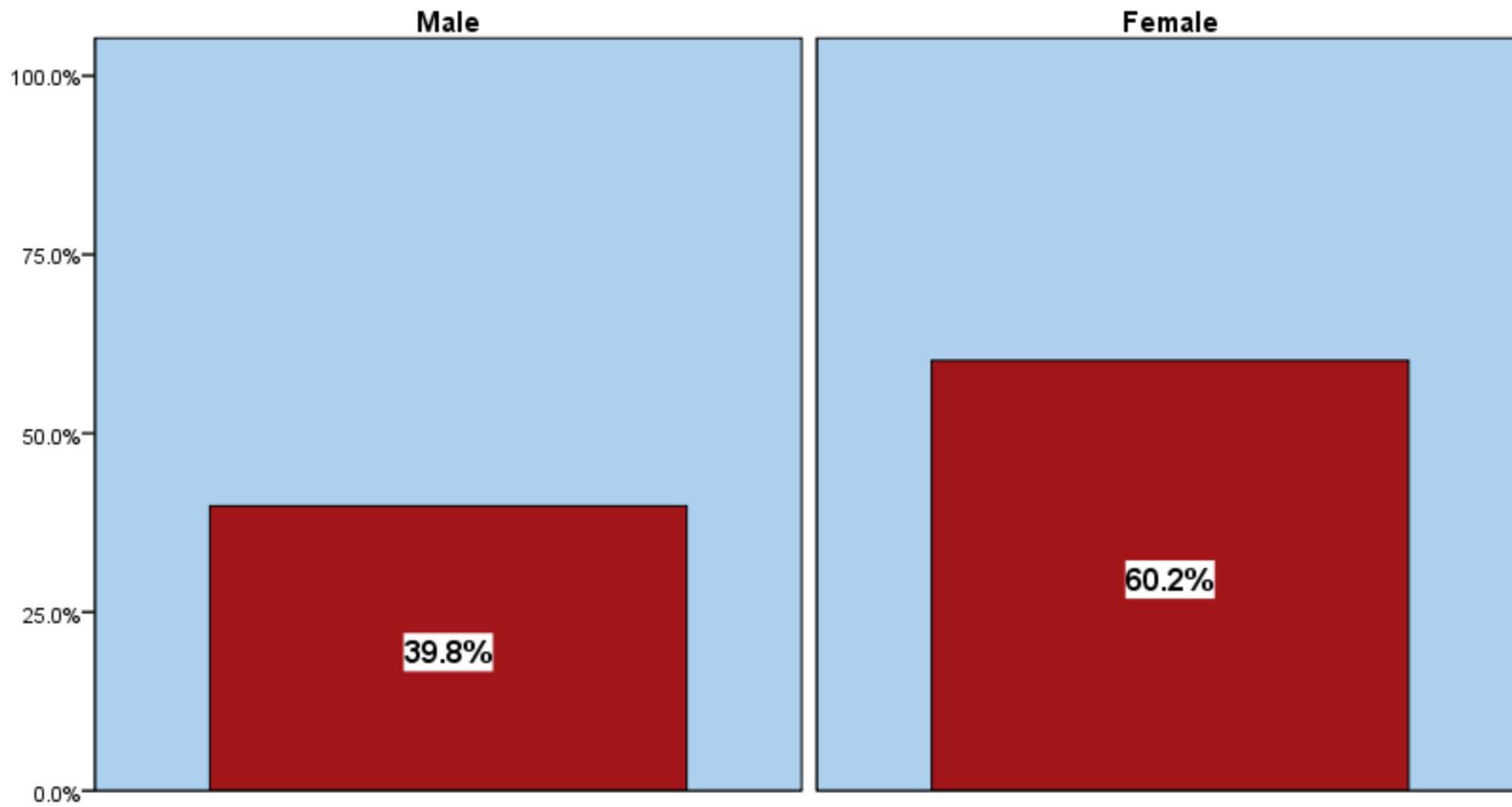
Years_of_Review: Fall 1999 to Spring 2004

Gender



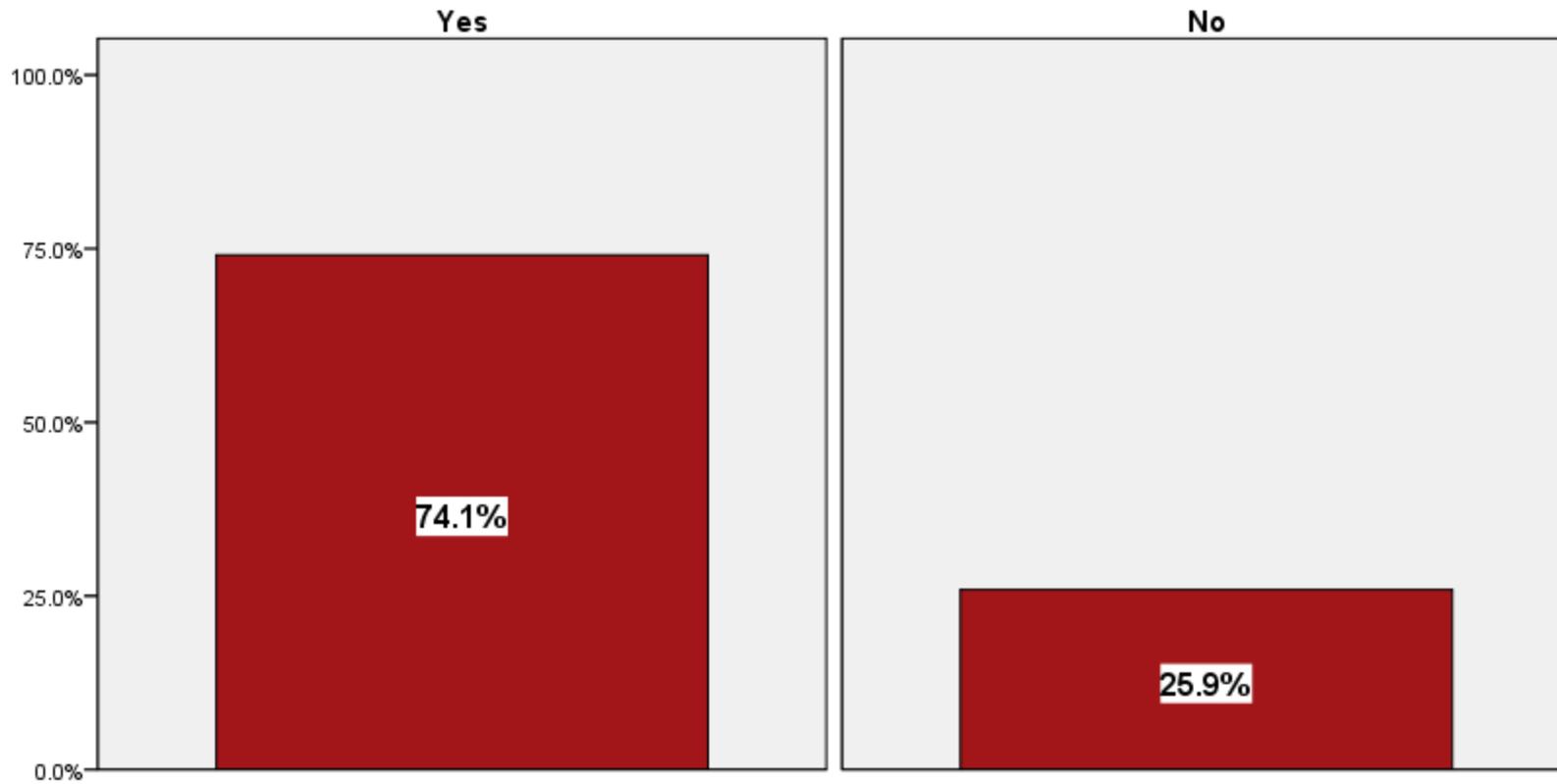
Years_of_Review: Fall 2004 to Spring 2008

Gender



Years_of_Review: Fall 1999 to Spring 2004

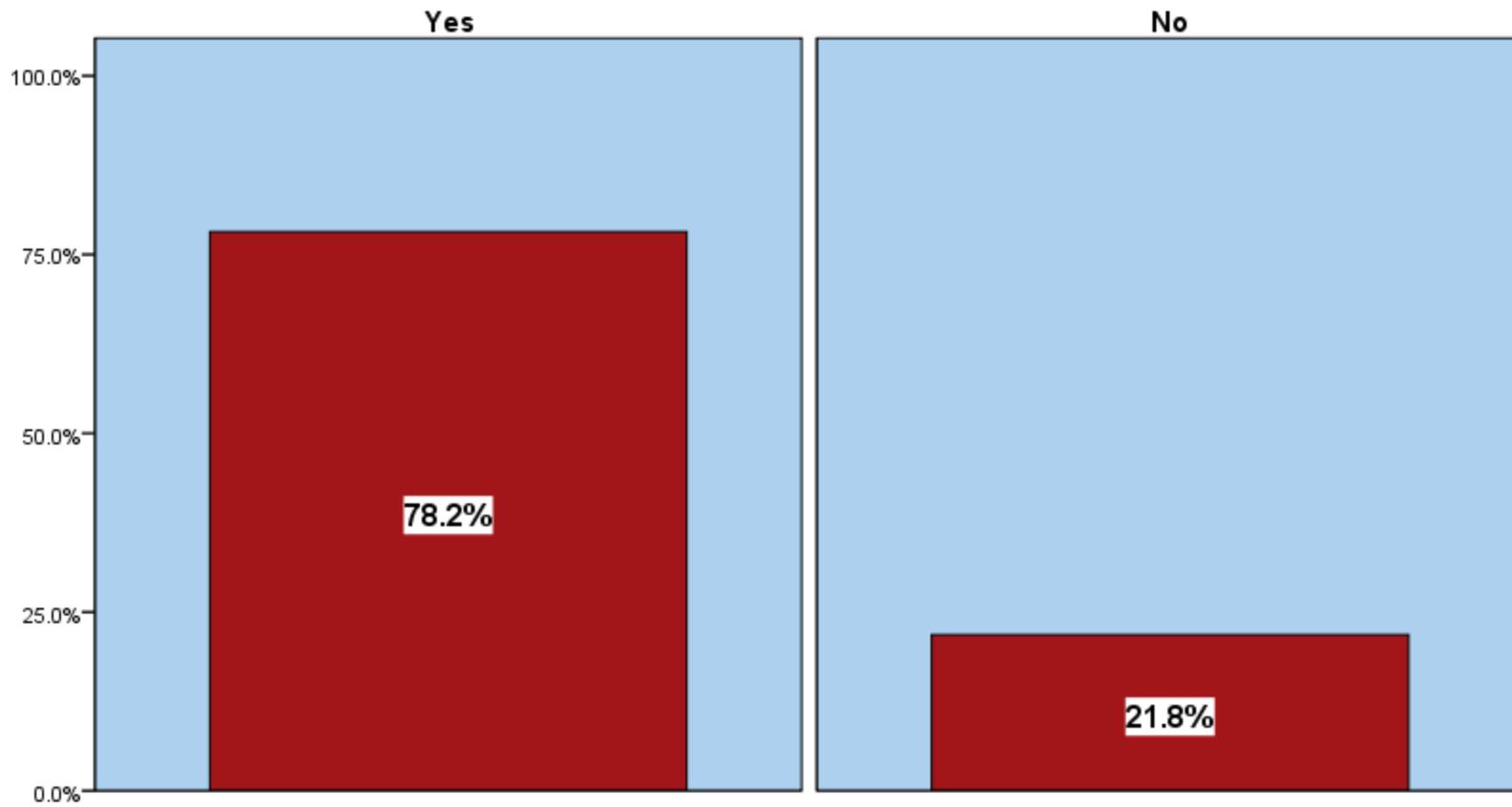
Receive Financial Aid



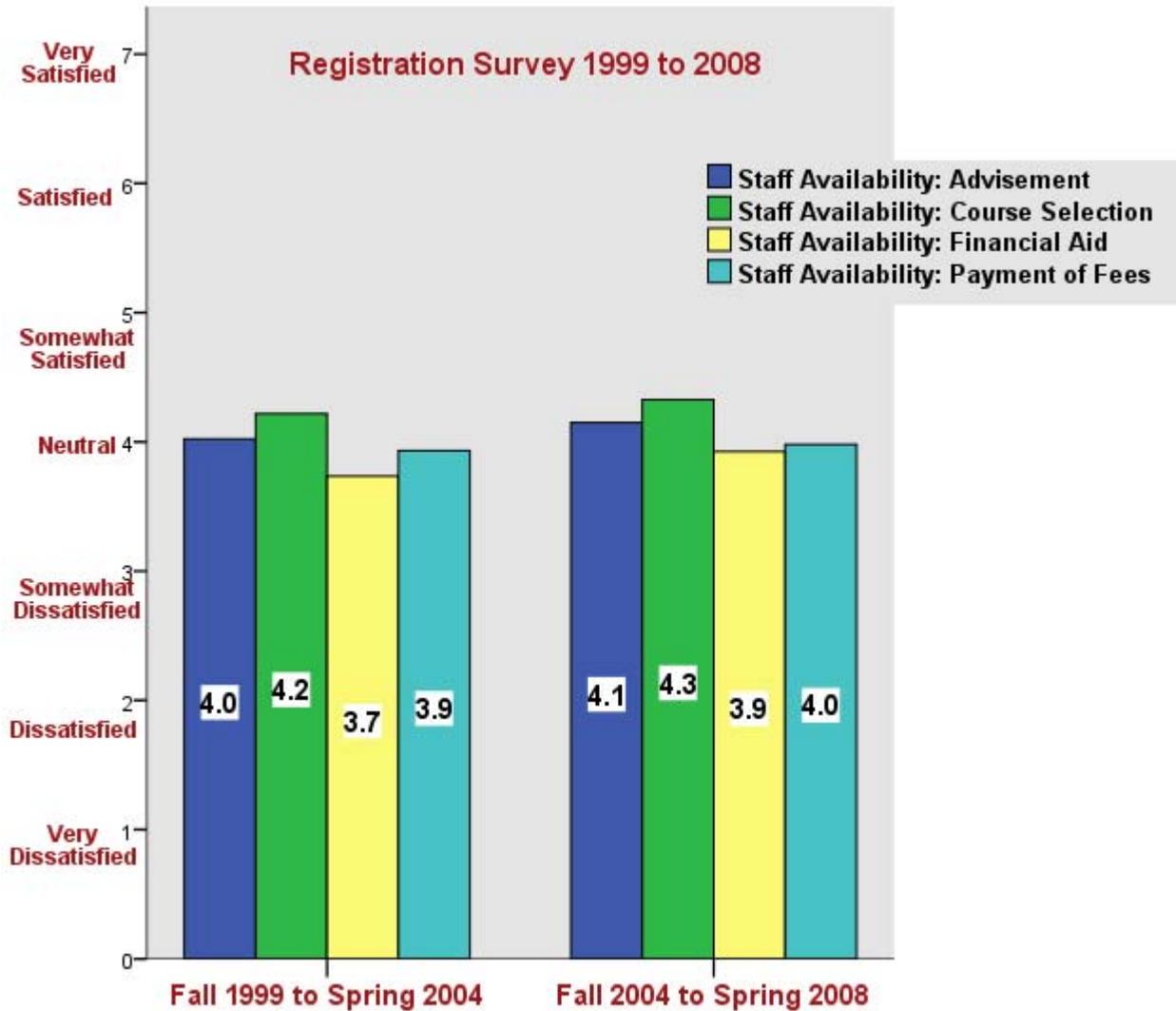
This survey item was added to the registration survey in Fall 2001.

Years_of_Review: Fall 2004 to Spring 2008

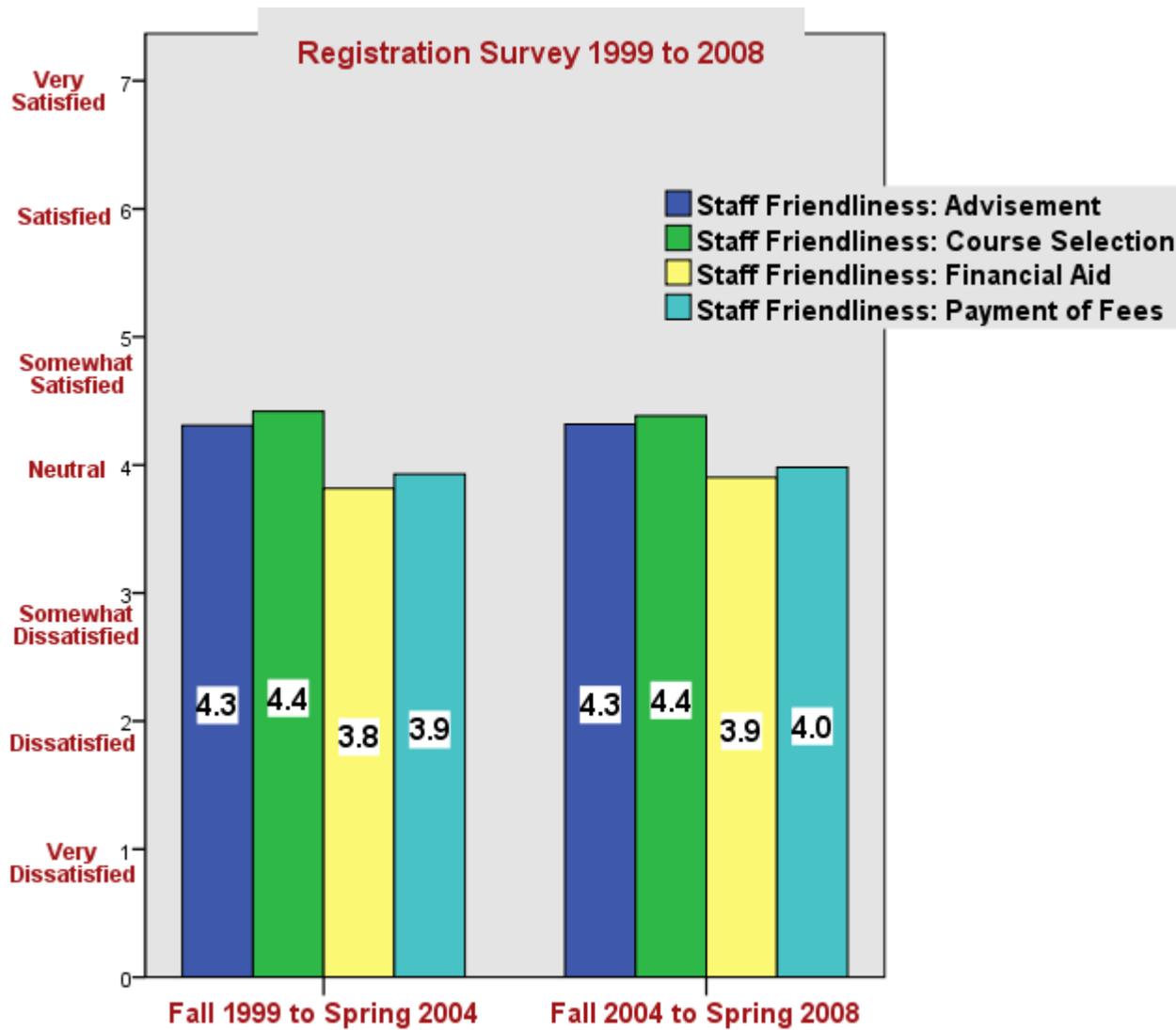
Receive Financial Aid



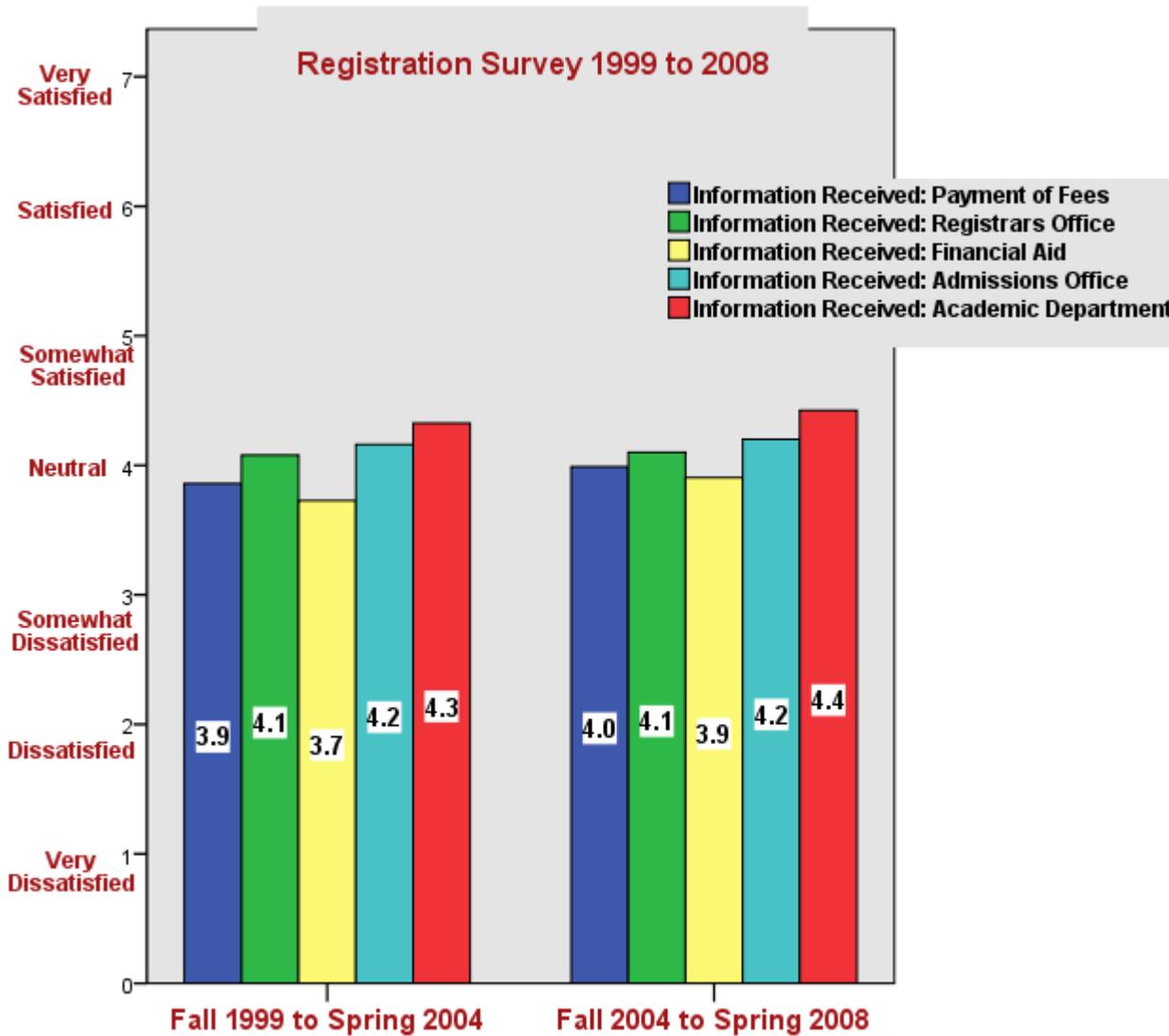
Satisfaction Rating: Staff Availability in Specific Areas



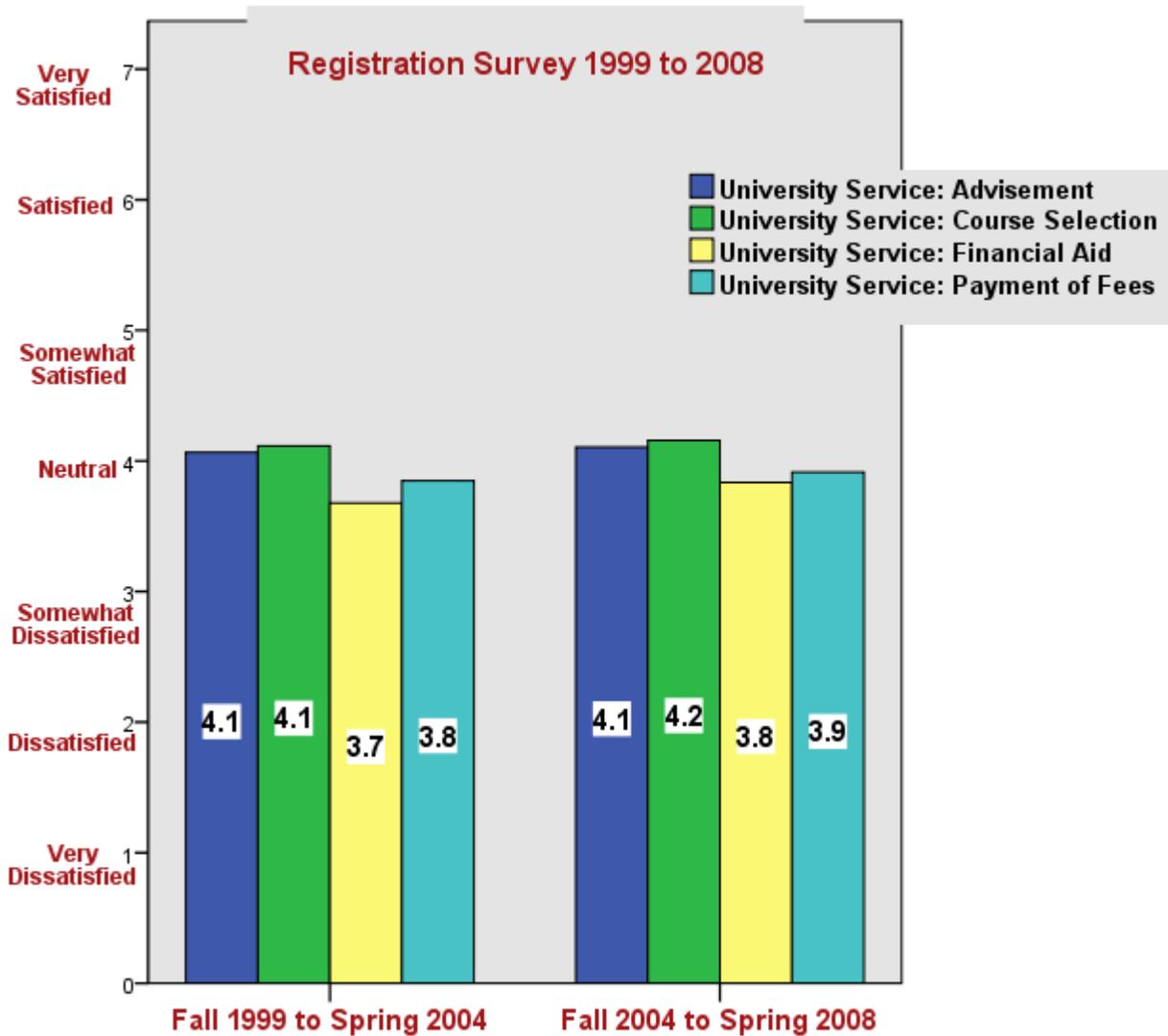
Satisfaction Rating: Friendliness & Courteousness of Staff in Specific Areas



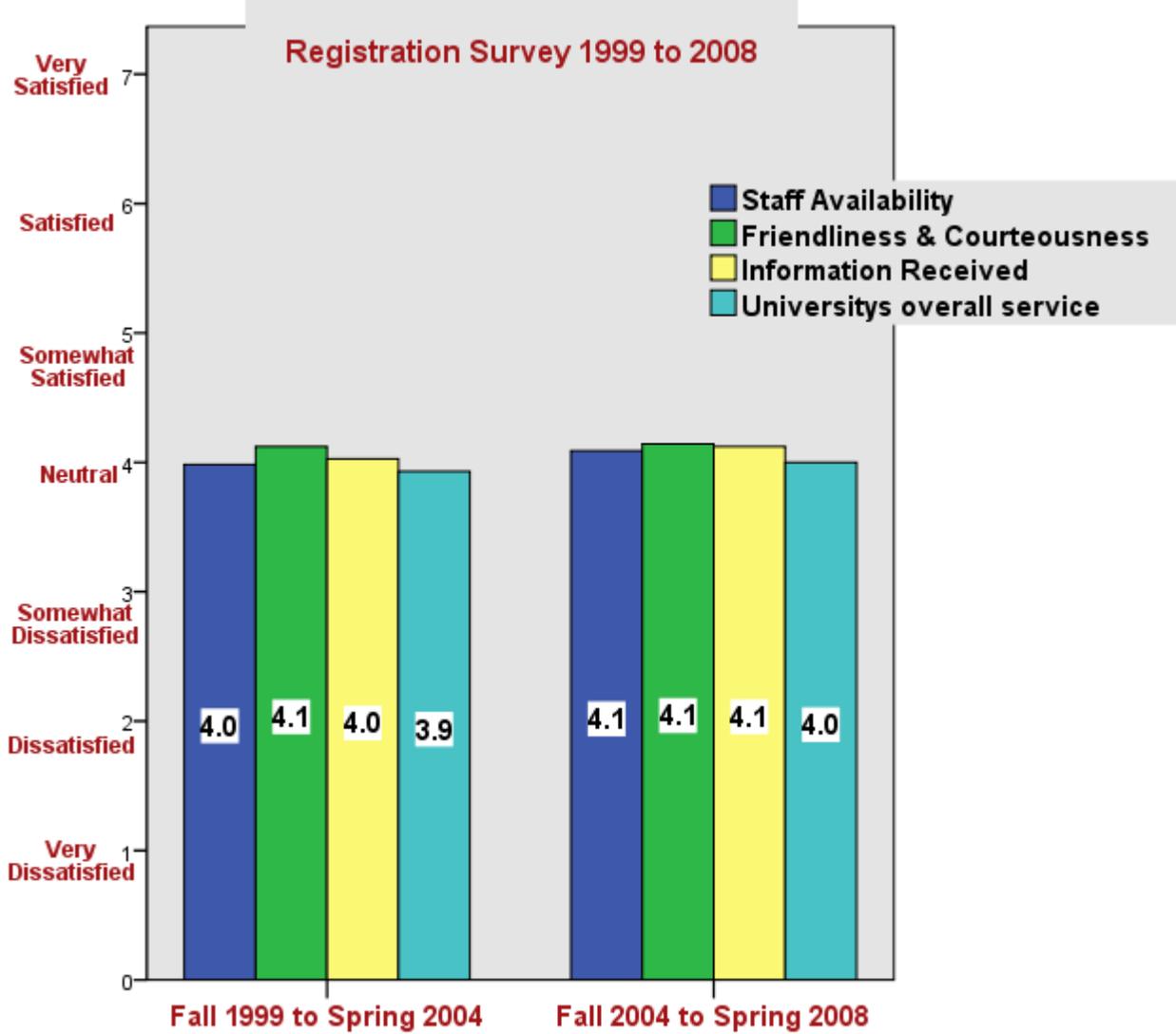
Satisfaction Rating: Information Received in Specific Areas



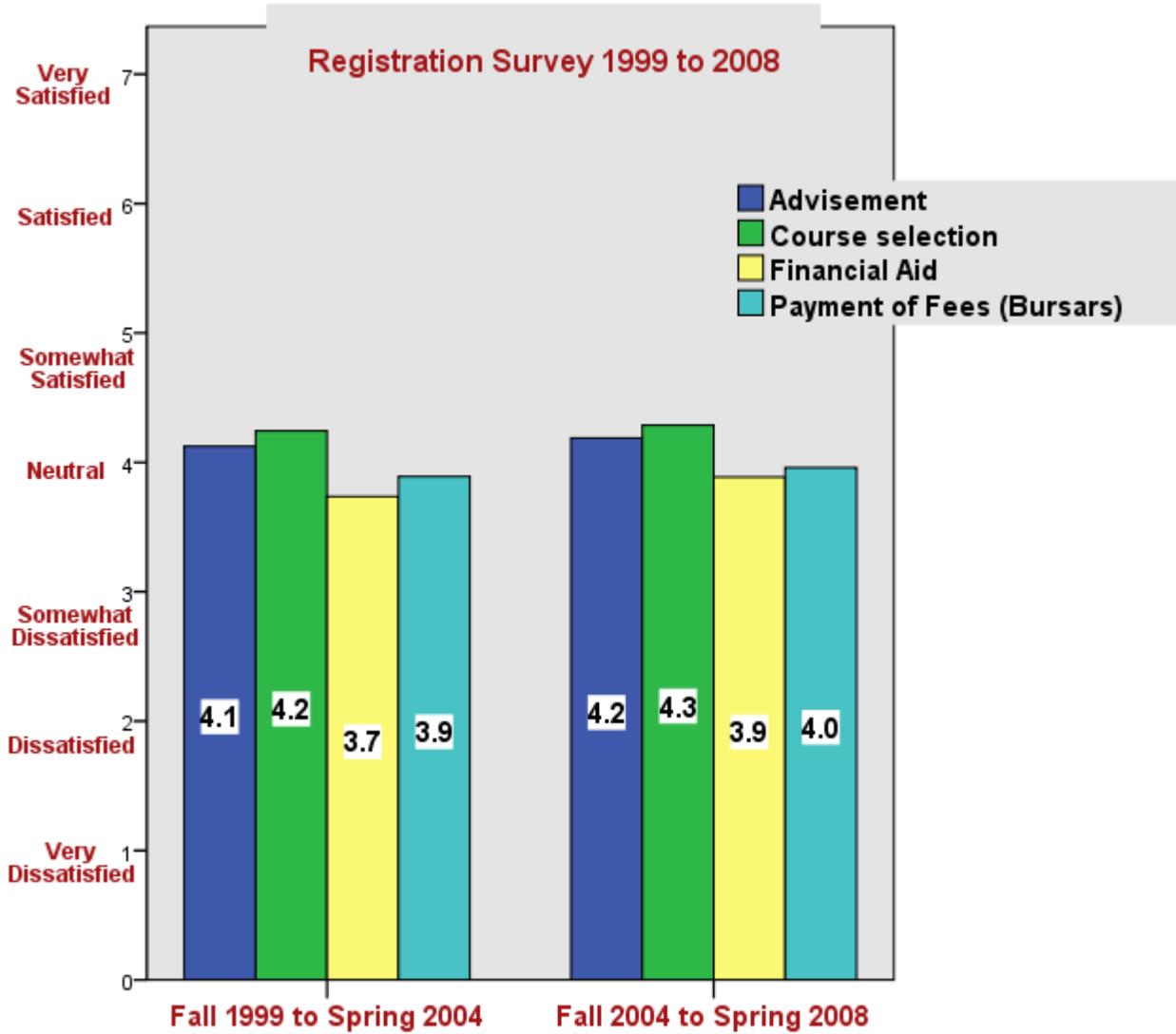
Satisfaction Rating: University's Overall Service in Specific Areas



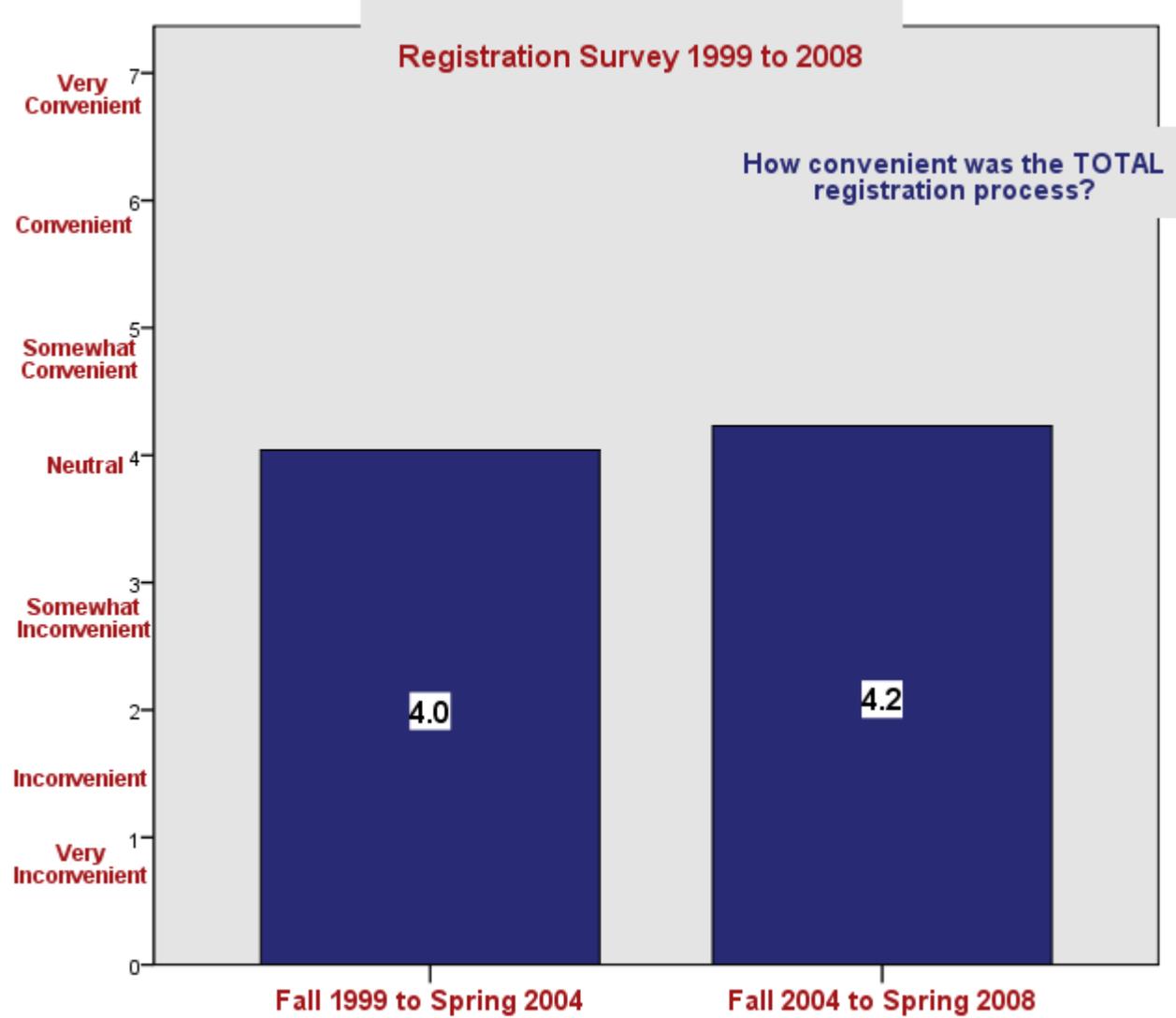
Satisfaction Rating: Summary of Services Offered



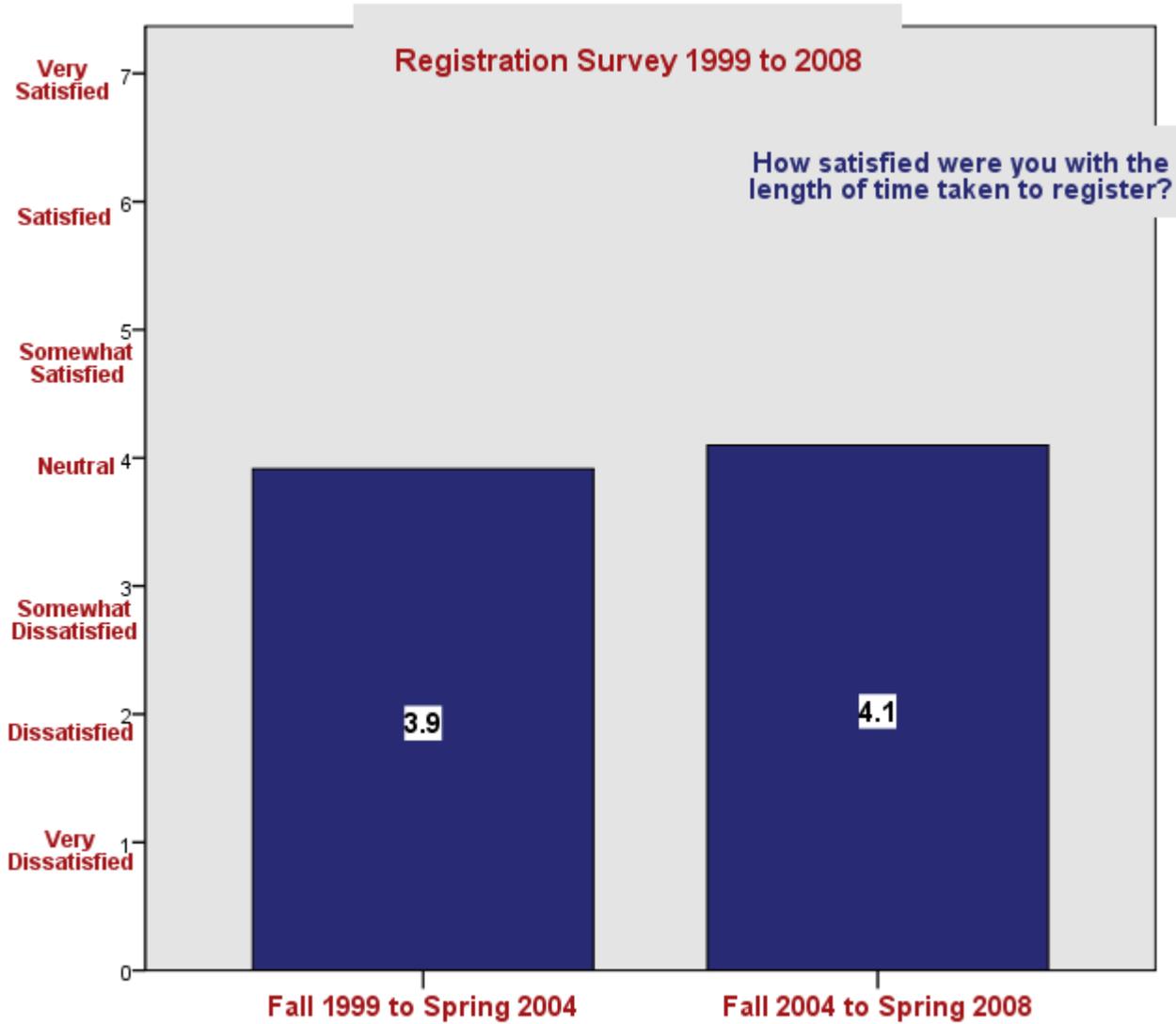
Satisfaction Rating: Summary of Areas Offering Service



Convenience of Registration



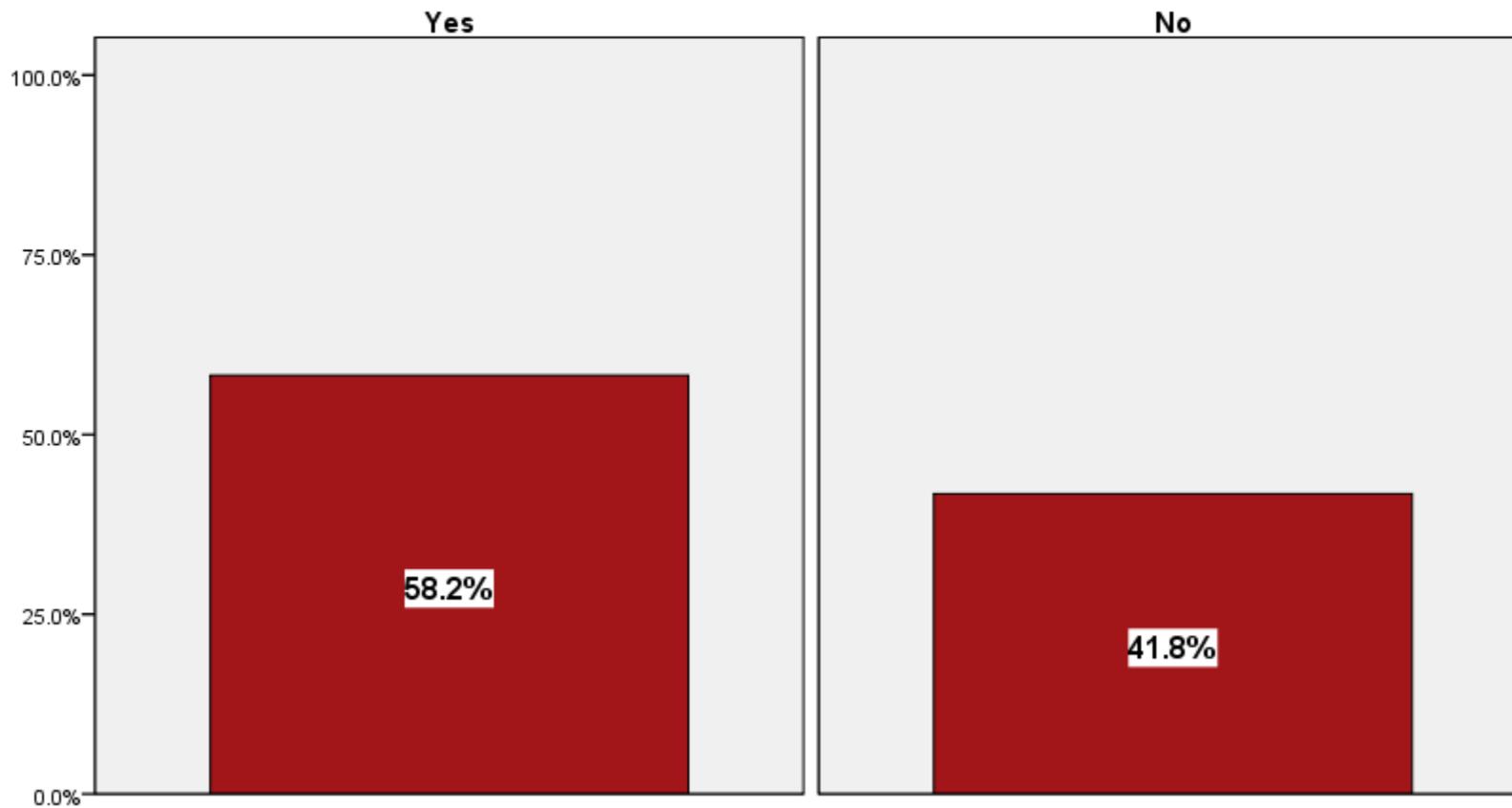
Length of Time Taken to Register



Communications Regarding Registration

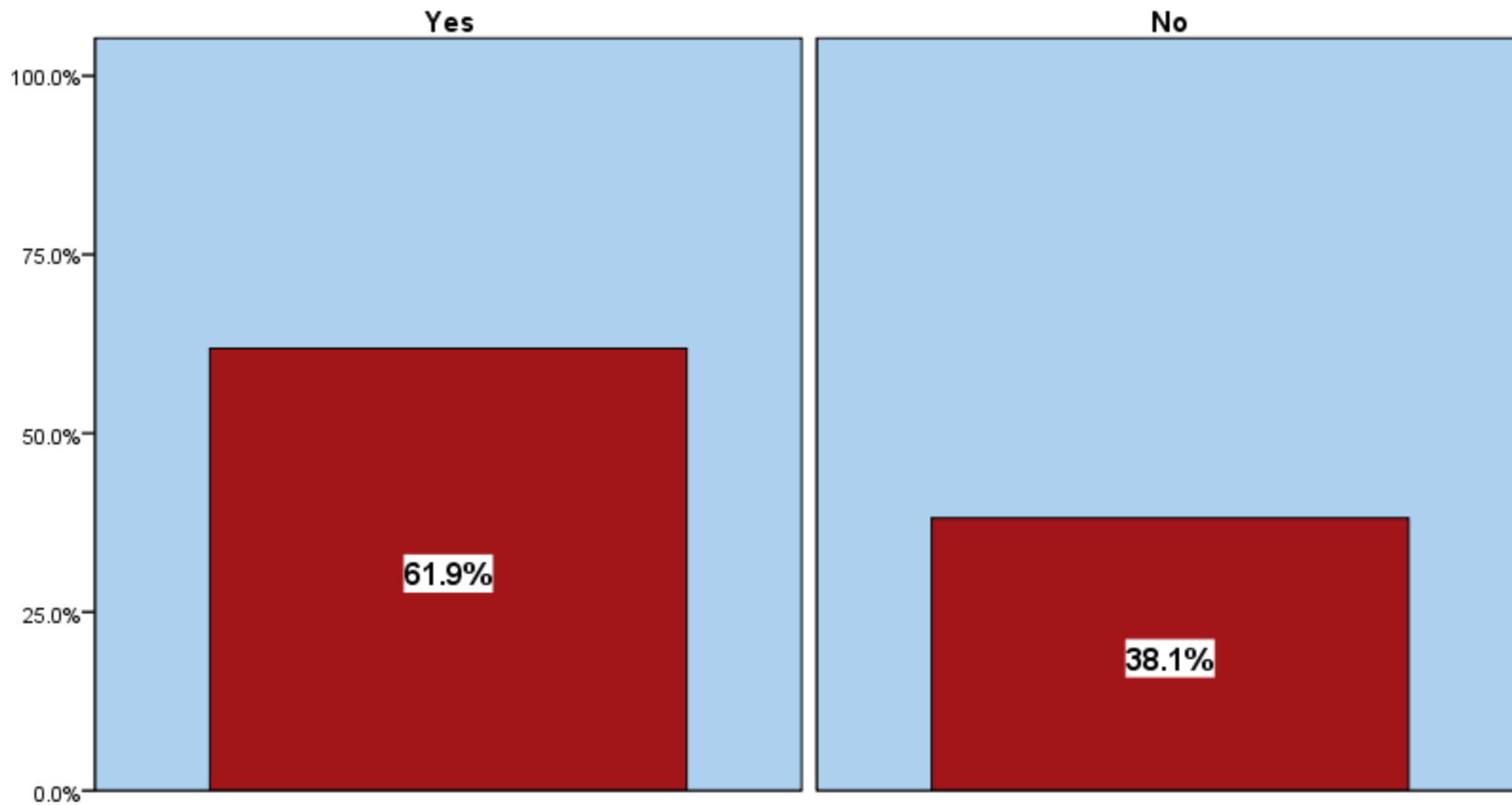
Years_of_Review: Fall 1999 to Spring 2004

Do you think communications were adequate regarding the registration process?



Years_of_Review: Fall 2004 to Spring 2008

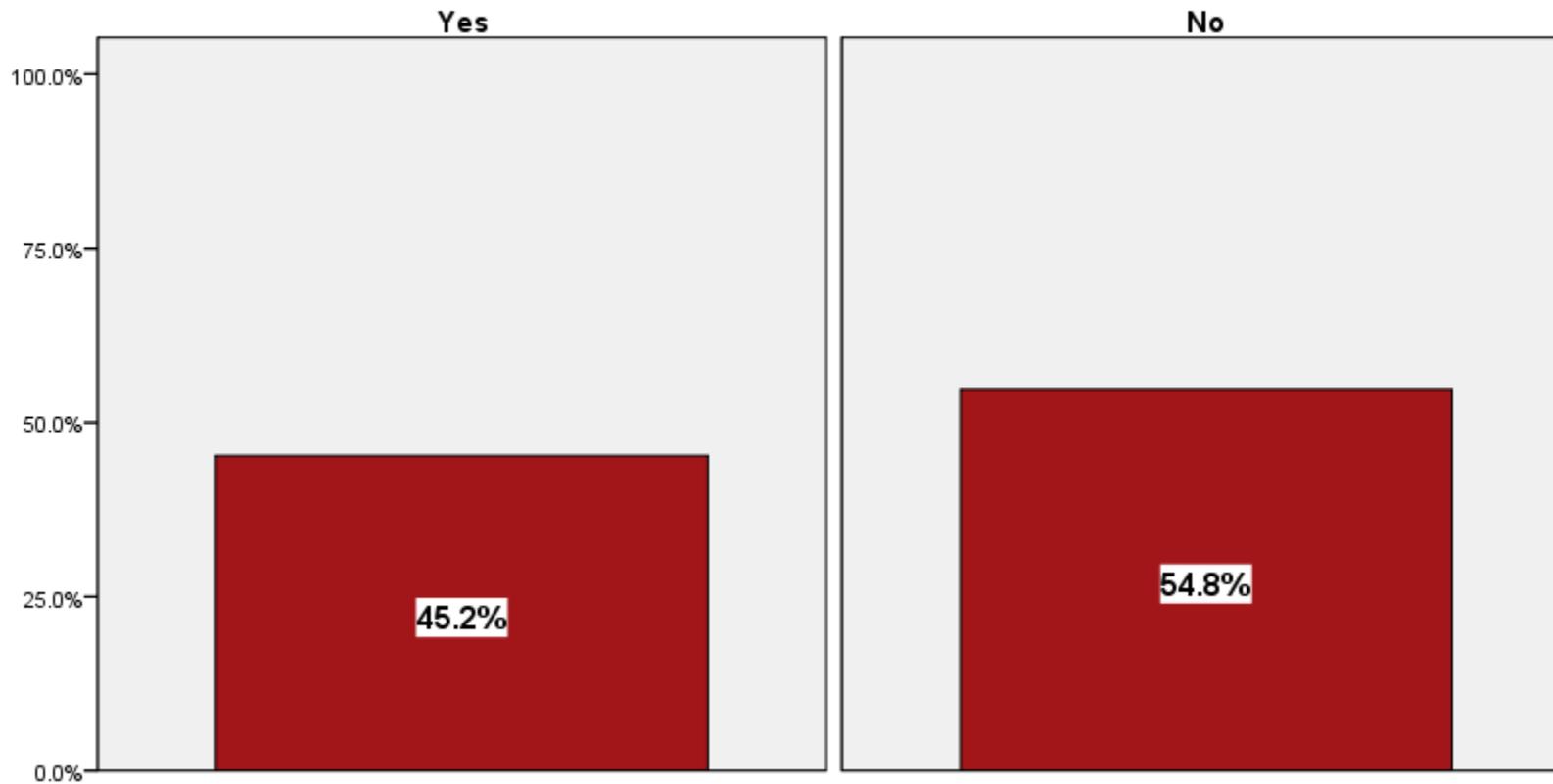
Do you think communications were adequate regarding the registration process?



Online Registration

Years_of_Review: Fall 1999 to Spring 2004

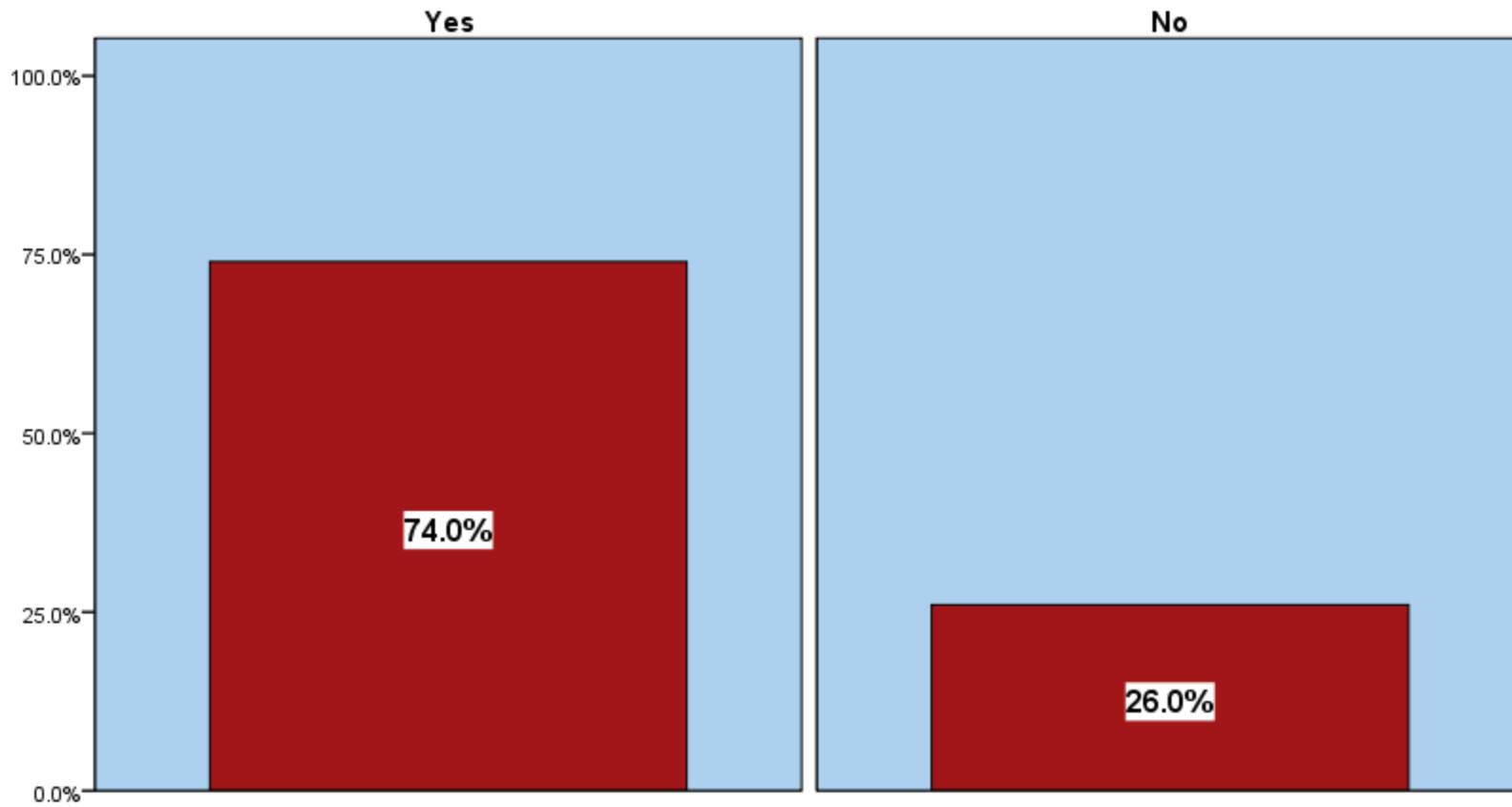
Did you use the Web registration services?



This survey item was added to the registration survey in Spring 2003 to correspond with the newly implemented online registration features.

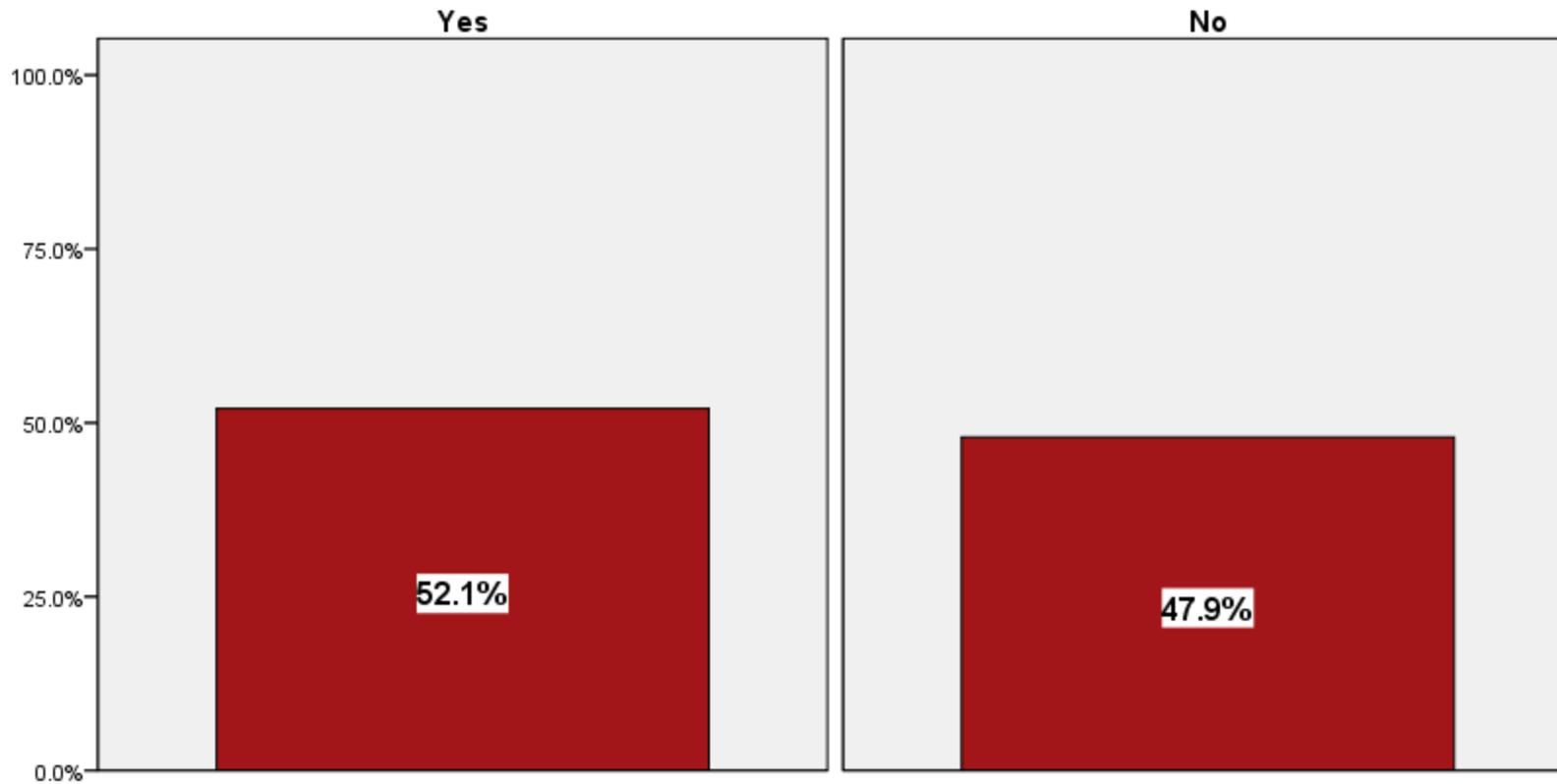
Years_of_Review: Fall 2004 to Spring 2008

Did you use the Web registration services?



Years_of_Review: Fall 1999 to Spring 2004

Did you use the Web Registration services for purposes other than registering for classes?



This survey item was added to the registration survey in Spring 2003 to correspond with the newly implemented online registration features.

Years_of_Review: Fall 2004 to Spring 2008

Did you use the Web Registration services for purposes other than registering for classes?

