

# Texas Southern University

## Registration Survey

Fall 2003-2005



An Institutional Comparative Analysis

Prepared By:

**I**nstitutional  
**E**ffectiveness

**TEXAS SOUTHERN UNIVERSITY**  
*Registration Survey Graphics Report*

*Prepared by IE (The Office of Institutional Effectiveness)  
10/11/05*

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*This report provides graphical information for demographic items for Texas Southern University. For all Likert scale items (e.g. 7 point Satisfaction scale, 1 being least satisfactory & 7 being most satisfactory), data are displayed with a mean satisfaction score.*

*For more information about the Registration Survey and other Institutional data, contact the Office of Institutional Effectiveness staff listed below.*

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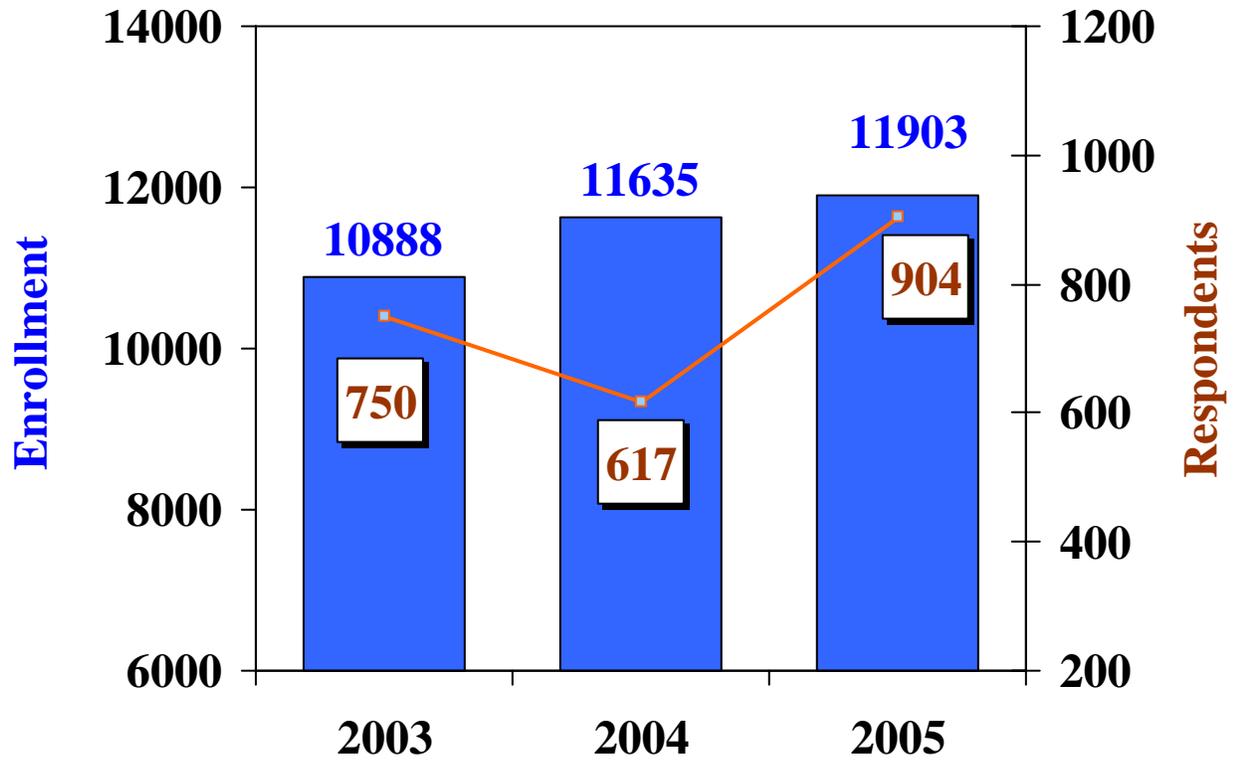
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*Total Enrollment & Number of Respondents by Year*

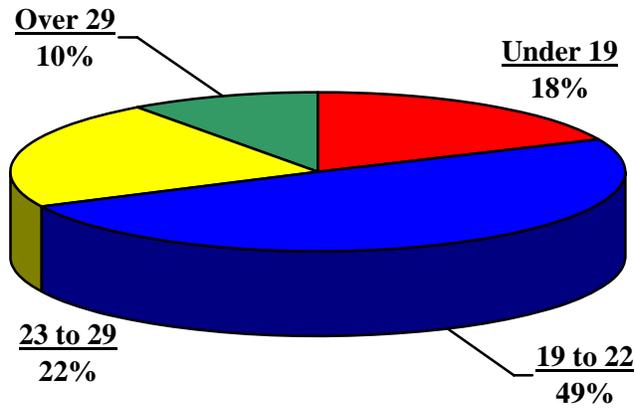


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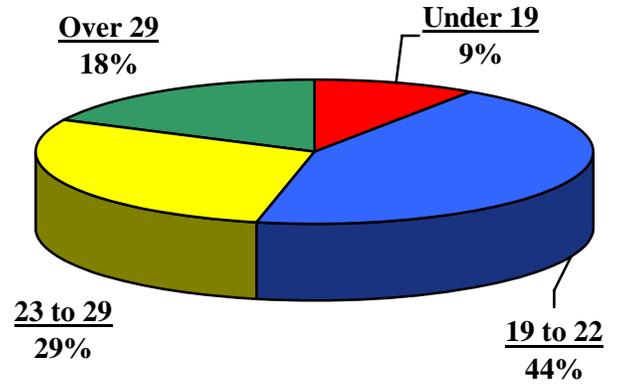
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*Fall 2005 Sample*



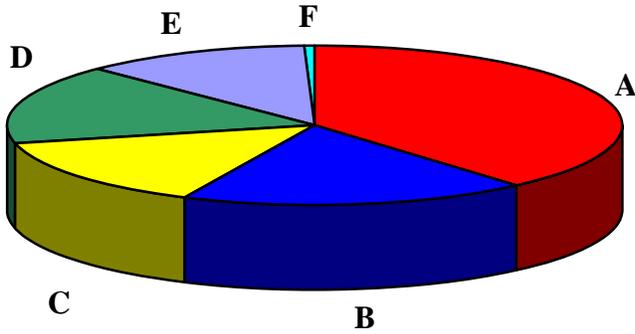
*Fall 2005 TSU Population*



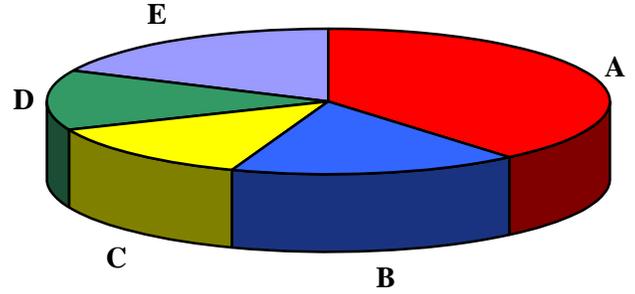
*Figure 1& 2-Background Information, Age*

<i>Age</i>	<i>2003</i>	<i>2004</i>	<i>2005</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>18 or Under</i>	<i>13.6</i>	<i>19.3</i>	<i>18.2</i>	<i>9.5</i>
<i>19 to 22</i>	<i>40.0</i>	<i>42.6</i>	<i>49.2</i>	<i>43.9</i>
<i>23 to 25</i>	<i>16.8</i>	<i>16.6</i>	<i>13.7</i>	<i>17.7</i>
<i>26 to 29</i>	<i>13.7</i>	<i>8.0</i>	<i>8.5</i>	<i>11.3</i>
<i>30 to 39</i>	<i>11.3</i>	<i>9.3</i>	<i>6.9</i>	<i>11.3</i>
<i>40 or Over</i>	<i>4.7</i>	<i>4.2</i>	<i>3.4</i>	<i>6.3</i>
<i>&lt;19</i>	<i>13.6</i>	<i>19.3</i>	<i>18.2</i>	<i>9.5</i>
<i>19 to 22</i>	<i>40.0</i>	<i>42.6</i>	<i>49.2</i>	<i>43.9</i>
<i>23 to 29</i>	<i>30.5</i>	<i>24.6</i>	<i>22.2</i>	<i>29.0</i>
<i>&gt;29</i>	<i>15.9</i>	<i>13.5</i>	<i>10.3</i>	<i>17.7</i>

*Fall 2005 Sample*



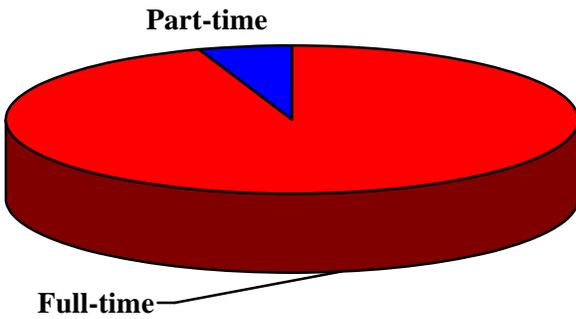
*Fall 2005 TSU Population*



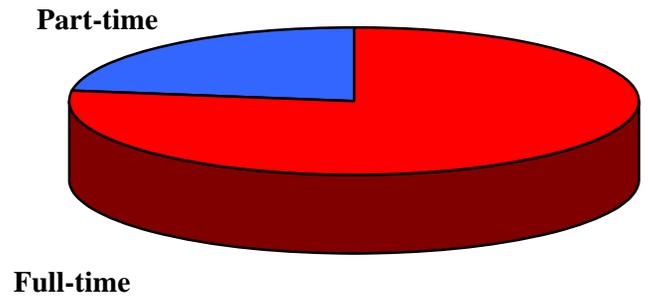
*Figure 3 & 4-Background Information, Classification*

<i>Classification</i>	<i>2003</i>	<i>2004</i>	<i>2005</i>	<i>TSU Total Population</i>
<i>Percentages</i>				
<i>A. Freshmen</i>	<i>22.8</i>	<i>33.7</i>	<i>36.1</i>	<i>39.0</i>
<i>B. Sophomore</i>	<i>16.4</i>	<i>20.9</i>	<i>19.1</i>	<i>16.5</i>
<i>C. Junior</i>	<i>21.8</i>	<i>18.1</i>	<i>15.6</i>	<i>13.1</i>
<i>D. Senior</i>	<i>12.5</i>	<i>13.1</i>	<i>17.2</i>	<i>13.4</i>
<i>E. Graduate or Professional</i>	<i>25.5</i>	<i>14.1</i>	<i>11.4</i>	<i>18.0</i>
<i>F. Other/Unclassified</i>	<i>.9</i>	<i>.2</i>	<i>.6</i>	<i>-</i>

*Fall 2005 Sample*



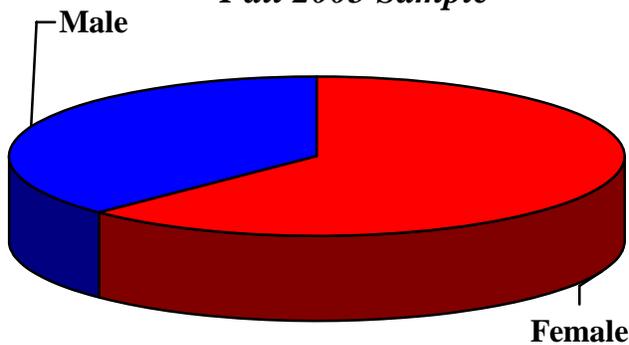
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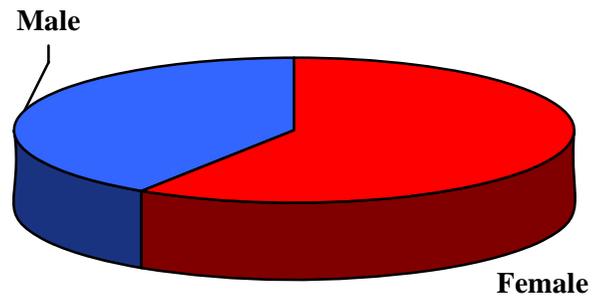
*Figure 5 & 6-Background Information, Enrollment Status*

<i>Enrollment Status</i>	<i>2003</i>	<i>2004</i>	<i>2005</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>Full-time</i>	<i>95.4</i>	<i>94.0</i>	<i>94.5</i>	<i>77.1</i>
<i>Part-time</i>	<i>4.6</i>	<i>6.0</i>	<i>5.5</i>	<i>22.9</i>

*Fall 2005 Sample*



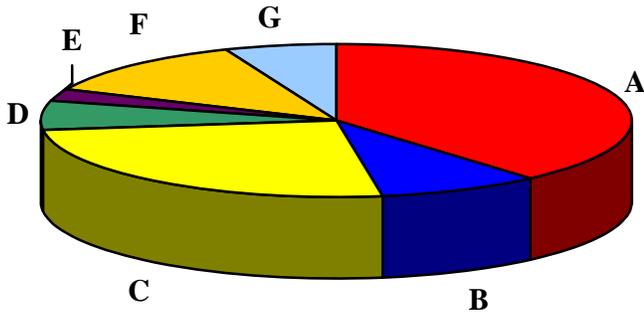
*Fall 2005 TSU Population*



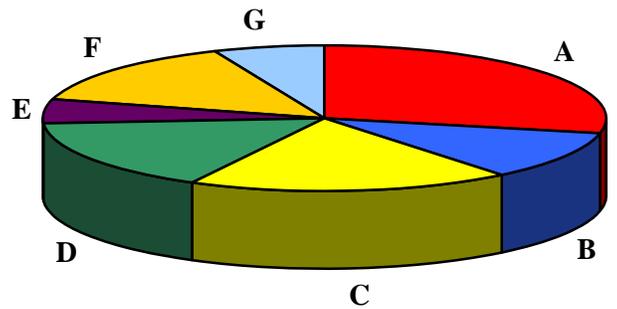
*Figure 7 & 8-Background Information, Gender*

<i>Gender</i>	<i>2003</i>	<i>2004</i>	<i>2005</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>Male</i>	<i>36.6</i>	<i>39.8</i>	<i>37.9</i>	<i>40.8</i>
<i>Female</i>	<i>63.4</i>	<i>60.2</i>	<i>62.1</i>	<i>59.2</i>

*Fall 2005 Sample*



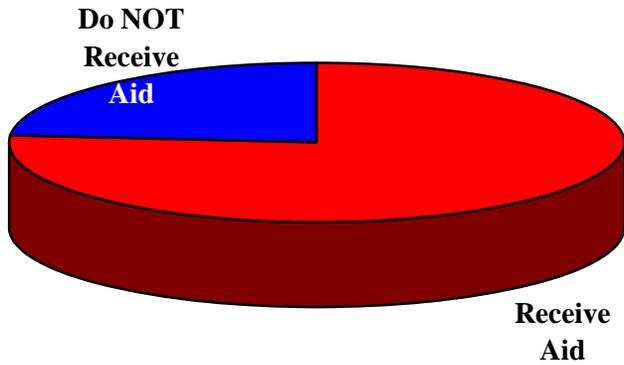
*Fall 2005 TSU Population*



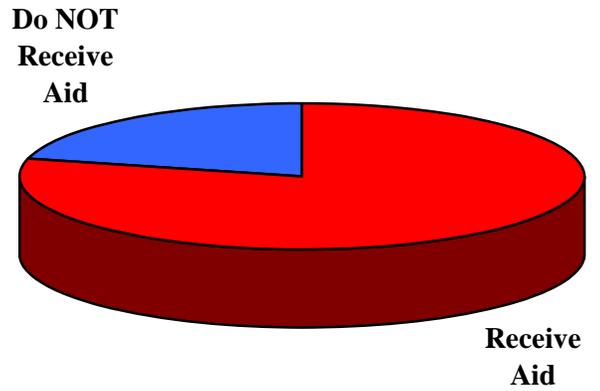
*Figure 9& 10-Background Information, School or College*

<i>School or College</i>	<i>2003</i>	<i>2004</i>	<i>2005</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>A. Liberal Arts &amp; Behavioral Sciences</i>	<i>19.2</i>	<i>26.5</i>	<i>30.6</i>	<i>28.7</i>
<i>B. Education</i>	<i>6.8</i>	<i>7.6</i>	<i>9.1</i>	<i>10.6</i>
<i>C. Pharmacy &amp; Health Science</i>	<i>23.6</i>	<i>17.6</i>	<i>20.4</i>	<i>18.3</i>
<i>D. Business</i>	<i>26.4</i>	<i>13.6</i>	<i>15.8</i>	<i>16.0</i>
<i>E. Law</i>	<i>10.3</i>	<i>9.2</i>	<i>4.1</i>	<i>5.5</i>
<i>F. Science &amp; Technology</i>	<i>9.9</i>	<i>15.7</i>	<i>13.5</i>	<i>14.4</i>
<i>G. Public Affairs</i>	<i>3.9</i>	<i>9.9</i>	<i>6.5</i>	<i>6.4</i>

*Fall 2003 Sample*



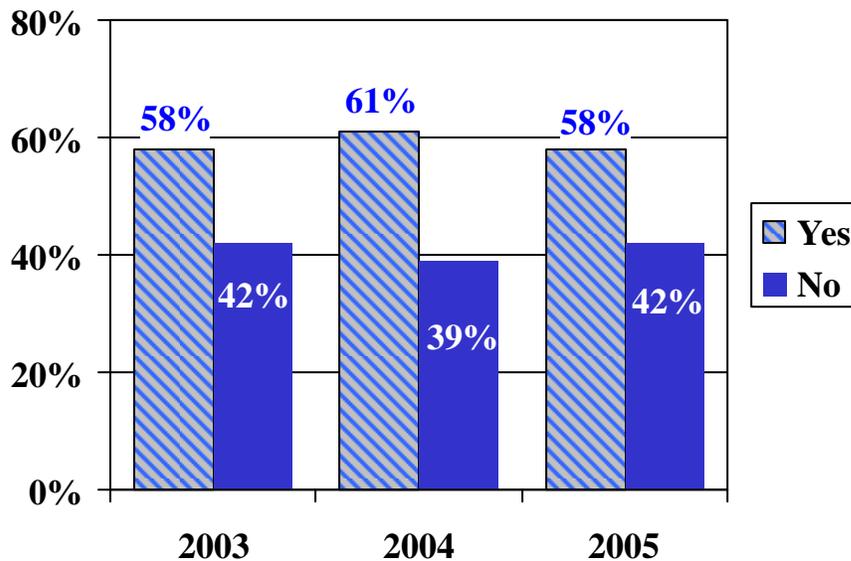
*Fall 2005 Sample*



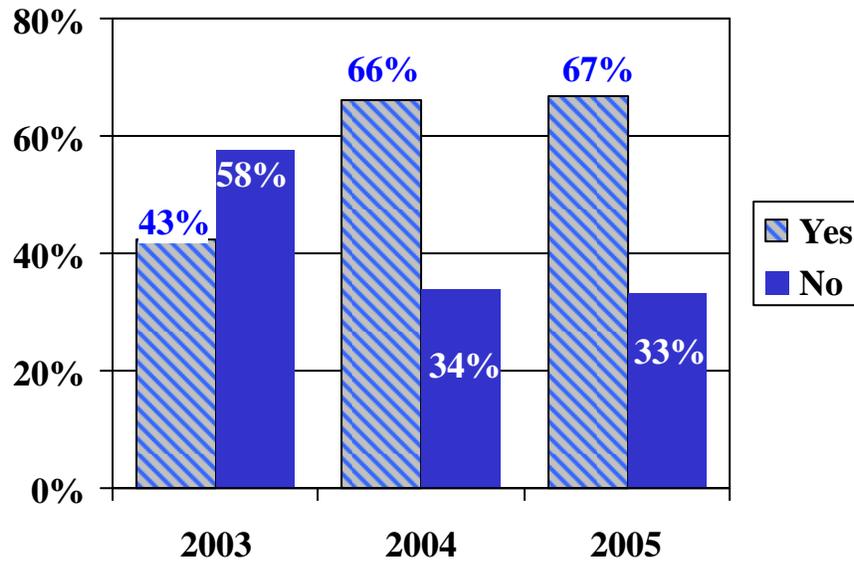
*Figure 11& 12-Background Information, Age*

<i>Financial Aid</i>	<i>2003</i>	<i>2004</i>	<i>2005</i>
	<i>Percentages</i>		
<i>Receive Financial Aid</i>	<i>76.5</i>	<i>81.0</i>	<i>78.9</i>
<i>Do Not Receive Financial Aid</i>	<i>23.5</i>	<i>19.0</i>	<i>21.1</i>

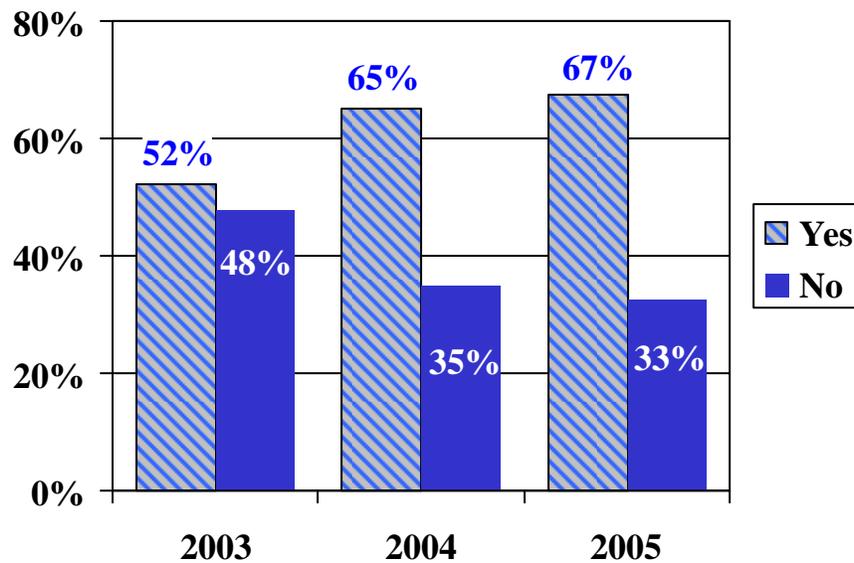
*Figure 13-Survey Item: Were registration procedures adequately communicated?*

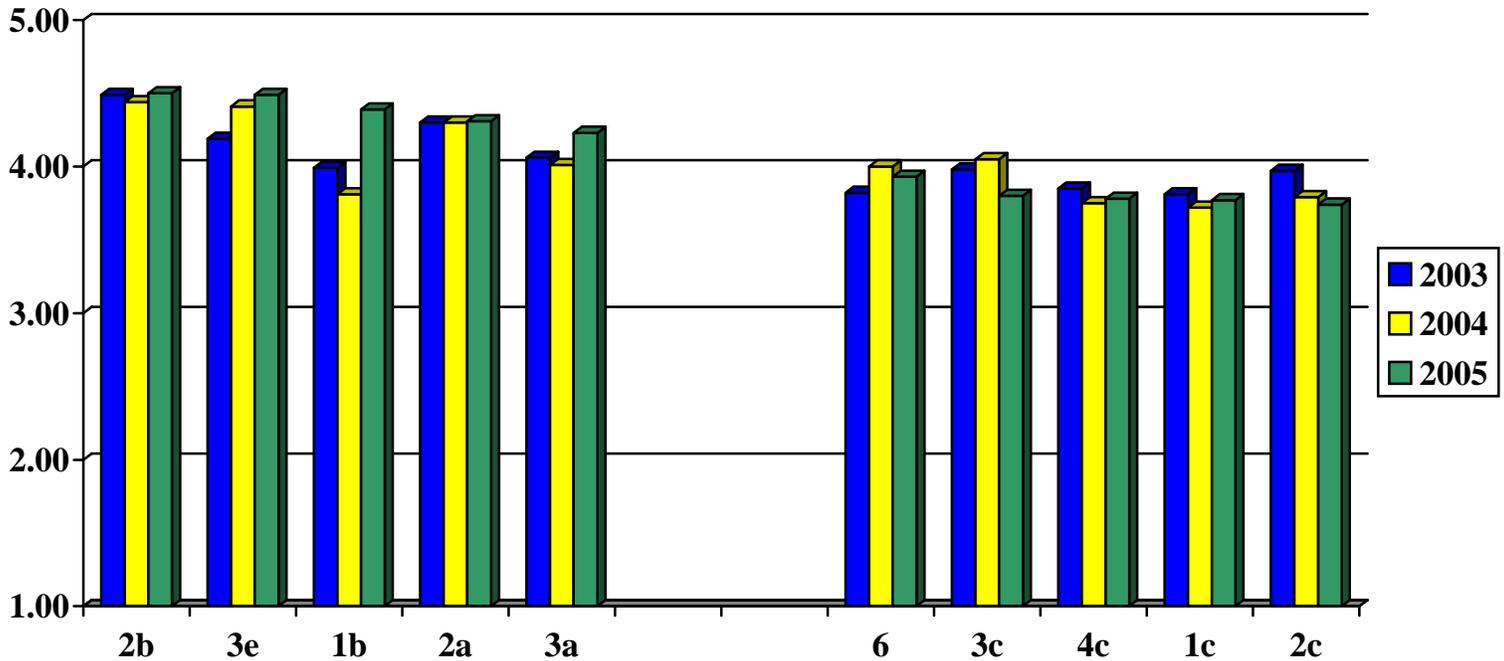


*Figure 14-Survey Item: Did you use the web registration services?*



*Figure 15-Survey Item: you use the web registration services for purposes other than registering for classes?*





*Figure 16-Satisfaction with Registration Services and Registration Service Areas*

<i>Item</i>	<i>2003</i>	<i>2004</i>	<i>2005</i>
<b><i>Top 5 Mean Ratings</i></b>			
<i>2b Staff Friendliness: Course Selection</i>	<i>4.62</i>	<i>4.32</i>	<i>4.50</i>
<i>3e Information Received: Academic Department</i>	<i>4.56</i>	<i>4.55</i>	<i>4.49</i>
<i>1b Staff Availability: Course Selection</i>	<i>4.37</i>	<i>4.27</i>	<i>4.38</i>
<i>2a Staff Friendliness Advisement</i>	<i>4.49</i>	<i>4.34</i>	<i>4.33</i>
<i>3a Information Received: Payment of Fees</i>	<i>3.95</i>	<i>4.00</i>	<i>4.22</i>
<b><i>Bottom 5 Mean Ratings</i></b>			
<i>6 Length of Time Take to Register</i>	<i>4.09</i>	<i>4.10</i>	<i>3.93</i>
<i>3c Information Received: Financial Aid</i>	<i>3.48</i>	<i>3.85</i>	<i>3.81</i>
<i>4c University Service: Financial Aid</i>	<i>3.52</i>	<i>3.79</i>	<i>3.77</i>
<i>1c Staff Availability: Financial Aid</i>	<i>3.56</i>	<i>3.73</i>	<i>3.78</i>
<i>2c Staff Friendliness: Financial Aid</i>	<i>3.55</i>	<i>3.79</i>	<i>3.74</i>



**Tables 1& 2- Freshmen & Non-Freshmen Population**

**Overall Mean of Services By Classification<sup>a</sup>**

		<b>Staff Availability</b>	<b>Friendliness &amp; Courteousness</b>	<b>Information Received</b>	<b>University's overall service</b>
<b>Freshmen</b>	<b>Mean</b>	4.1782	4.4173	4.3705	4.2104
	<b>N</b>	620	620	589	618
<b>Other Classifications</b>	<b>Mean</b>	3.9476	4.0269	4.0826	3.9200
	<b>N</b>	1449	1495	1399	1453
<b>Total</b>	<b>Mean</b>	4.0167	4.1414	4.1679	4.0066
	<b>N</b>	2069	2115	1988	2071

*a. Fall 03-05 Included in Mean Tabulation*

**Overall Mean of Areas By Classification <sup>a</sup>**

		<b>Advisement</b>	<b>Course selection</b>	<b>Financial Aid</b>	<b>Payment of Fees (Bursars)</b>
<b>Freshmen</b>	<b>Mean</b>	4.3228	4.6247	3.9270	4.1652
	<b>N</b>	635	635	610	616
<b>Other Classifications</b>	<b>Mean</b>	4.1811	4.2410	3.6018	3.9292
	<b>N</b>	1515	1513	1410	1497
<b>Total</b>	<b>Mean</b>	4.2229	4.3544	3.7000	3.9980
	<b>N</b>	2150	2148	2020	2113

*a. Fall 03-05 Included in Mean Tabulation*



**Tables 3& 4- School/College Comparison**

**Overall Mean of Services By Classification <sup>a</sup>**

Mean

	<b>Staff Availability</b>	<b>Friendliness &amp; Courteousness</b>	<b>Information Received</b>	<b>University's overall service</b>
<b>Liberal Arts, &amp; Behavioral Sciences</b>	4.0205	4.0587	4.0886	3.8932
<b>Education</b>	4.0141	4.1559	4.2013	4.0303
<b>Pharmacy &amp; Health Sciences</b>	4.1317	4.2568	4.3010	4.1805
<b>Business</b>	4.0543	4.2410	4.2610	4.0966
<b>Law School</b>	3.9415	3.9813	3.8694	3.7586
<b>Science &amp; Technology</b>	3.8612	4.0833	4.2162	4.0000
<b>Public Affairs</b>	3.9658	4.1187	3.9896	3.9263
<b>Total</b>	4.0186	4.1418	4.1663	4.0084

*a. Fall 03-05 Included in Tabulation*

**Overall Mean of Areas By Classification <sup>a</sup>**

Mean

	<b>Advisement</b>	<b>Course selection</b>	<b>Financial Aid</b>	<b>Payment of Fees (Bursars)</b>
<b>Liberal Arts, &amp; Behavioral Sciences</b>	4.2276	4.3044	3.6285	3.8691
<b>Education</b>	4.2943	4.3917	3.6656	4.0512
<b>Pharmacy &amp; Health Sciences</b>	4.2754	4.5048	3.8259	4.1845
<b>Business</b>	4.2824	4.4124	3.7507	4.0806
<b>Law School</b>	3.9224	4.0689	3.5954	3.8417
<b>Science &amp; Technology</b>	4.2038	4.2800	3.6786	3.9604
<b>Public Affairs</b>	4.1781	4.3333	3.6093	3.8574
<b>Total</b>	4.2243	4.3558	3.6978	3.9978

*a. Fall 03-05 Included in Tabulation*

