

Texas Southern University

Registration Survey

Fall 2004-2006



An Institutional Comparative Analysis

Prepared By:

Institutional
Effectiveness

TEXAS SOUTHERN UNIVERSITY
Registration Survey Graphics Report

*Prepared by IE (The Office of Institutional Effectiveness)
12/06/06*

This report provides graphical information for demographic items for Texas Southern University. For all Likert scale items (e.g. 7 point Satisfaction scale, 1 being least satisfactory & 7 being most satisfactory), data are displayed with a mean satisfaction score.

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Total Enrollment & Number of Respondents by Year

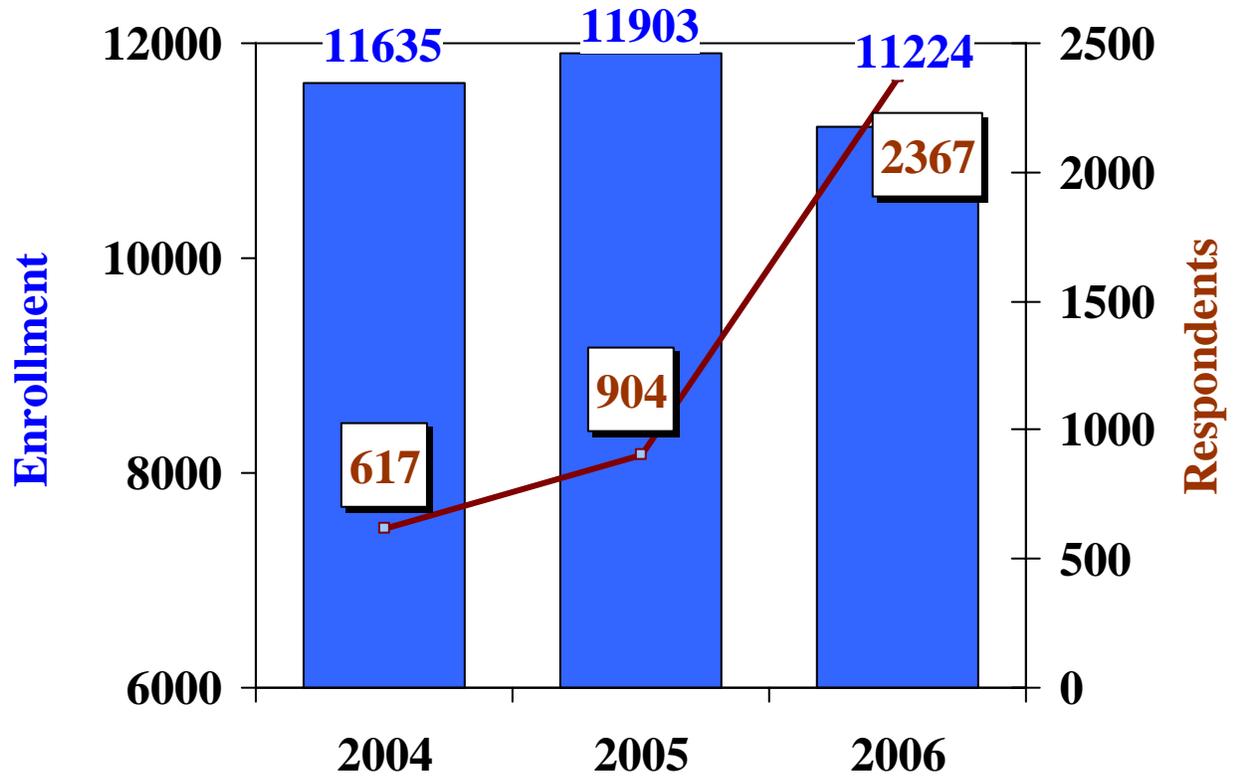
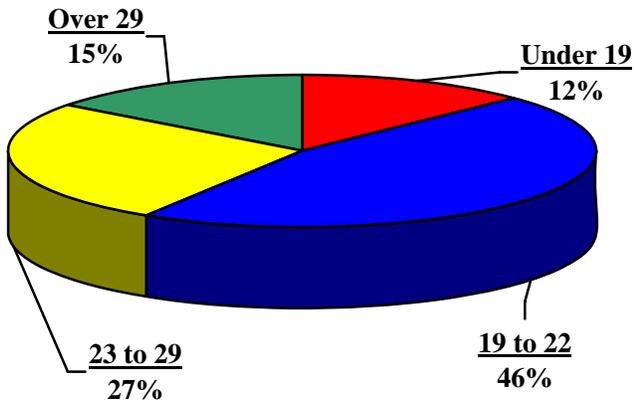


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Fall 2006 Sample



Fall 2006 TSU Population

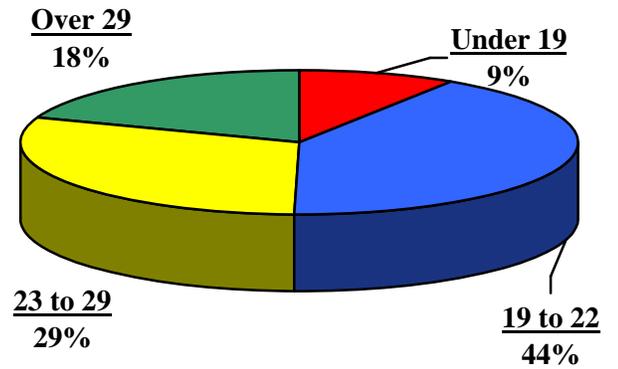
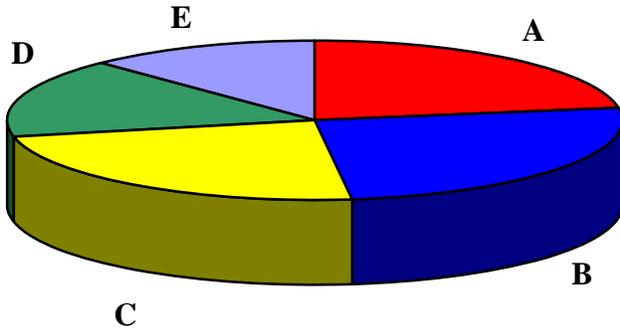


Figure 1& 2-Background Information, Age

<i>Age</i>	<i>2004</i>	<i>2005</i>	<i>2006</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>18 or Under</i>	<i>19.3</i>	<i>18.2</i>	<i>12.7</i>	<i>8.7</i>
<i>19 to 22</i>	<i>42.6</i>	<i>49.2</i>	<i>46.1</i>	<i>41.8</i>
<i>23 to 25</i>	<i>16.6</i>	<i>13.7</i>	<i>17.3</i>	<i>19.4</i>
<i>26 to 29</i>	<i>8.0</i>	<i>8.5</i>	<i>9.2</i>	<i>11.6</i>
<i>30 to 39</i>	<i>9.3</i>	<i>6.9</i>	<i>9.4</i>	<i>11.7</i>
<i>40 or Over</i>	<i>4.2</i>	<i>3.4</i>	<i>5.3</i>	<i>6.8</i>
<i><19</i>	<i>19.3</i>	<i>18.2</i>	<i>12.7</i>	<i>8.7</i>
<i>19 to 22</i>	<i>42.6</i>	<i>49.2</i>	<i>46.1</i>	<i>41.8</i>
<i>23 to 29</i>	<i>24.6</i>	<i>22.2</i>	<i>26.5</i>	<i>31.0</i>
<i>>29</i>	<i>13.5</i>	<i>10.3</i>	<i>14.7</i>	<i>20.2</i>

Fall 2006 Sample



Fall 2006 TSU Population

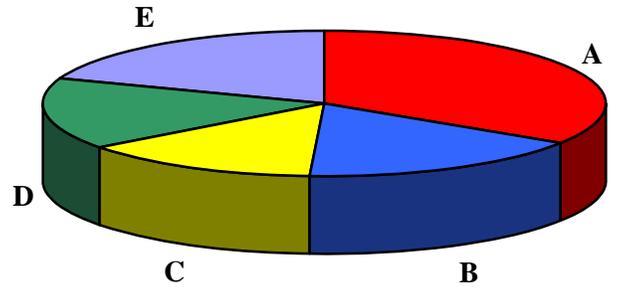
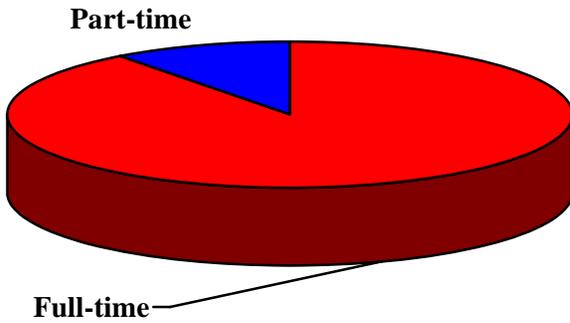


Figure 3 & 4-Background Information, Classification

<i>Classification</i>	<i>2004</i>	<i>2005</i>	<i>2006</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>A. Freshmen</i>	<i>33.7</i>	<i>36.1</i>	<i>22.4</i>	<i>34.2</i>
<i>B. Sophomore</i>	<i>20.9</i>	<i>19.1</i>	<i>25.6</i>	<i>16.6</i>
<i>C. Junior</i>	<i>18.1</i>	<i>15.6</i>	<i>23.8</i>	<i>13.9</i>
<i>D. Senior</i>	<i>13.1</i>	<i>17.2</i>	<i>16.0</i>	<i>15.9</i>
<i>E. Graduate or Professional</i>	<i>14.1</i>	<i>11.4</i>	<i>12.2</i>	<i>19.4</i>
<i>F. Other/Unclassified</i>	<i>.2</i>	<i>.6</i>	<i>-</i>	<i>-</i>

Fall 2006 Sample



Fall 2006 TSU Population

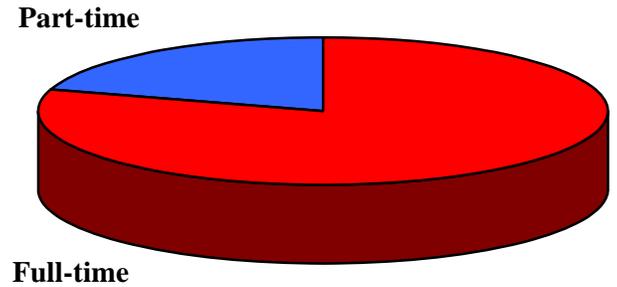
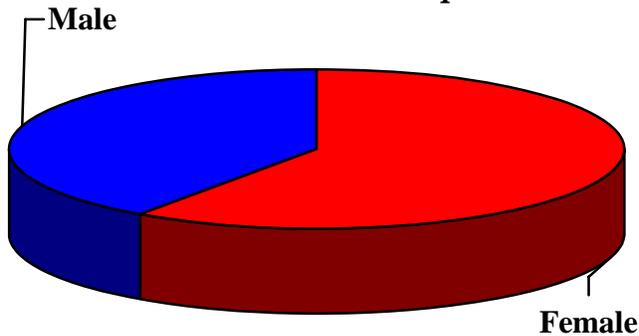


Figure 5 & 6-Background Information, Enrollment Status

<i>Enrollment Status</i>	<i>2004</i>	<i>2005</i>	<i>2006</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>Full-time</i>	<i>94.0</i>	<i>94.5</i>	<i>89.7</i>	<i>79.7</i>
<i>Part-time</i>	<i>6.0</i>	<i>5.5</i>	<i>10.3</i>	<i>20.3</i>

Fall 2006 Sample



Fall 2006 TSU Population

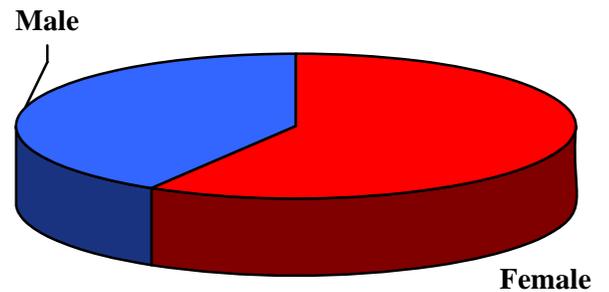
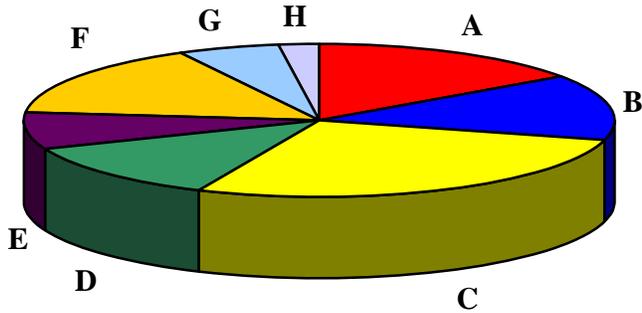


Figure 7 & 8-Background Information, Gender

<i>Gender</i>	<i>2004</i>	<i>2005</i>	<i>2006</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>Male</i>	<i>39.8</i>	<i>37.9</i>	<i>40.4</i>	<i>41.3</i>
<i>Female</i>	<i>60.2</i>	<i>62.1</i>	<i>59.6</i>	<i>58.7</i>

Fall 2006 Sample



Fall 2006 TSU Population

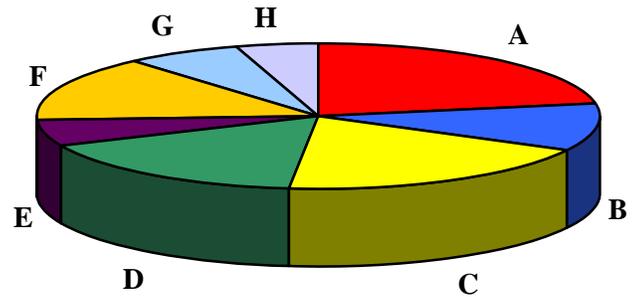
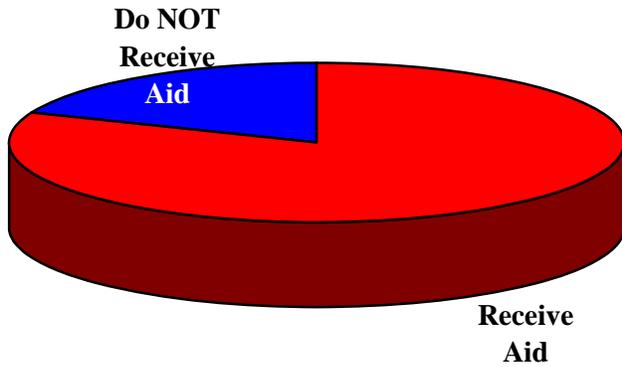


Figure 9& 10-Background Information, School or College

<i>School or College</i>	<i>2004</i>	<i>2005</i>	<i>2006</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>A. Liberal Arts & Behavioral Sciences</i>	<i>26.5</i>	<i>30.6</i>	<i>15.4</i>	<i>22.2</i>
<i>B. Education</i>	<i>7.6</i>	<i>9.1</i>	<i>13.7</i>	<i>10.5</i>
<i>C. Pharmacy & Health Science</i>	<i>17.6</i>	<i>20.4</i>	<i>27.5</i>	<i>18.6</i>
<i>D. Business</i>	<i>13.6</i>	<i>15.8</i>	<i>12.2</i>	<i>16.5</i>
<i>E. Law</i>	<i>9.2</i>	<i>4.1</i>	<i>7.8</i>	<i>5.9</i>
<i>F. Science & Technology</i>	<i>15.7</i>	<i>13.5</i>	<i>15.4</i>	<i>14.5</i>
<i>G. Public Affairs</i>	<i>9.9</i>	<i>6.5</i>	<i>5.7</i>	<i>6.4</i>
<i>H. Communications</i>	<i>-</i>	<i>-</i>	<i>2.2</i>	<i>4.8</i>

Fall 2004 Sample



Fall 2006 Sample

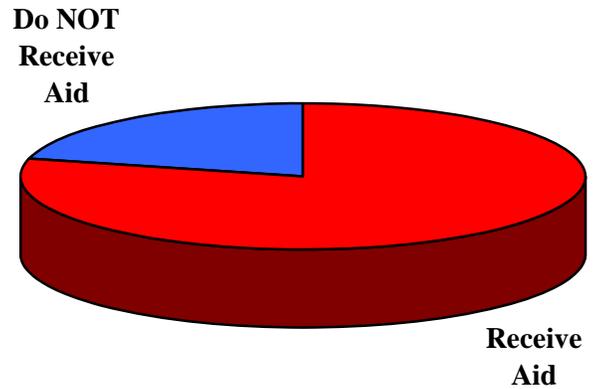


Figure 11& 12-Background Information, Age

<i>Financial Aid</i>	<i>2004</i>	<i>2005</i>	<i>2006</i>
	<i>Percentages</i>		
<i>Receive Financial Aid</i>	<i>81.0</i>	<i>78.9</i>	<i>75.6</i>
<i>Do Not Receive Financial Aid</i>	<i>19.0</i>	<i>21.1</i>	<i>24.4</i>

Figure 13-Survey Item: Were registration procedures adequately communicated?

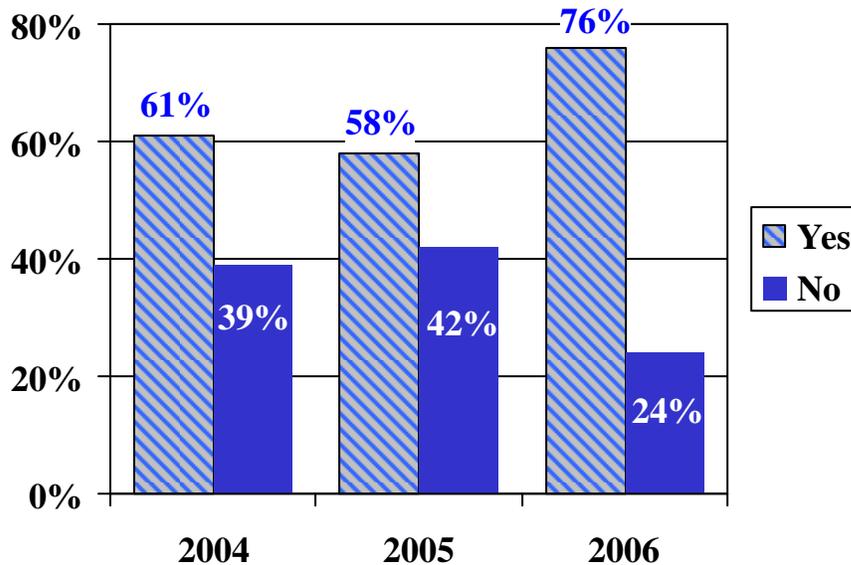


Figure 14-Survey Item: Did you use the web registration services?

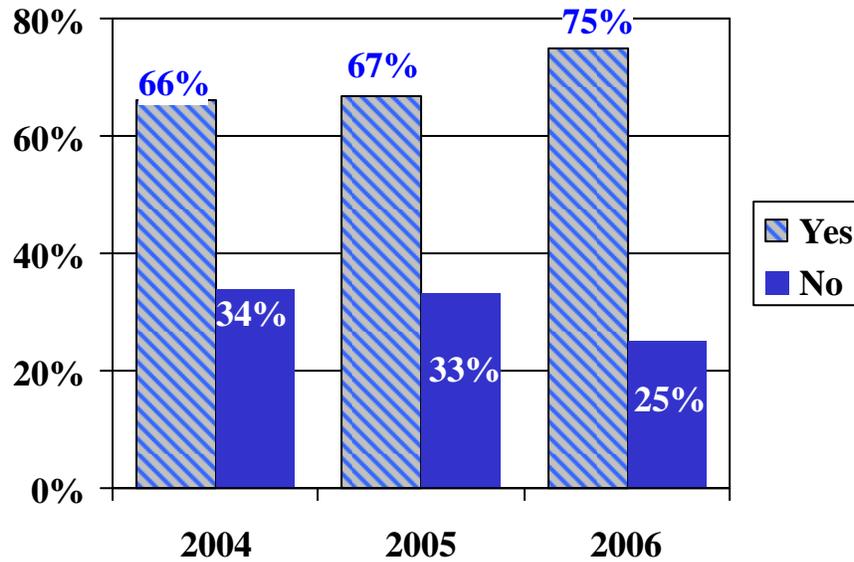
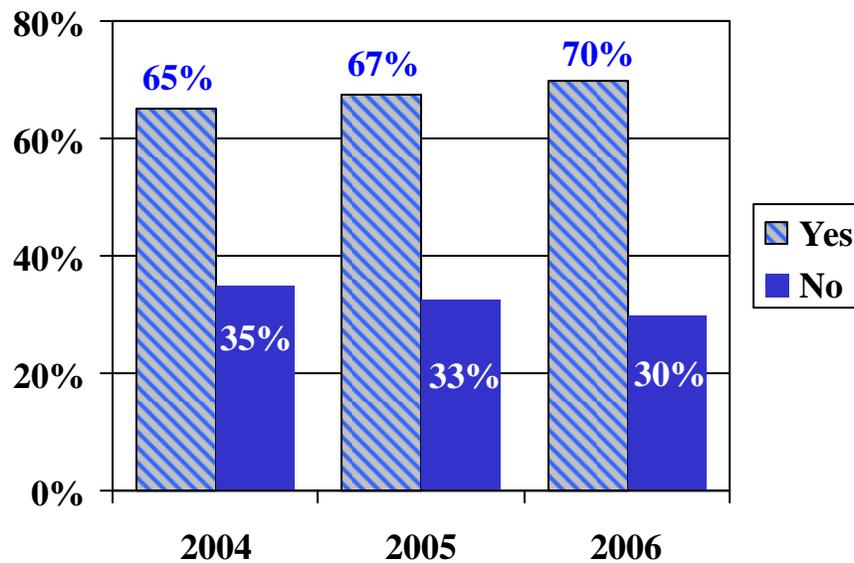


Figure 15-Survey Item: you use the web registration services for purposes other than registering for classes?



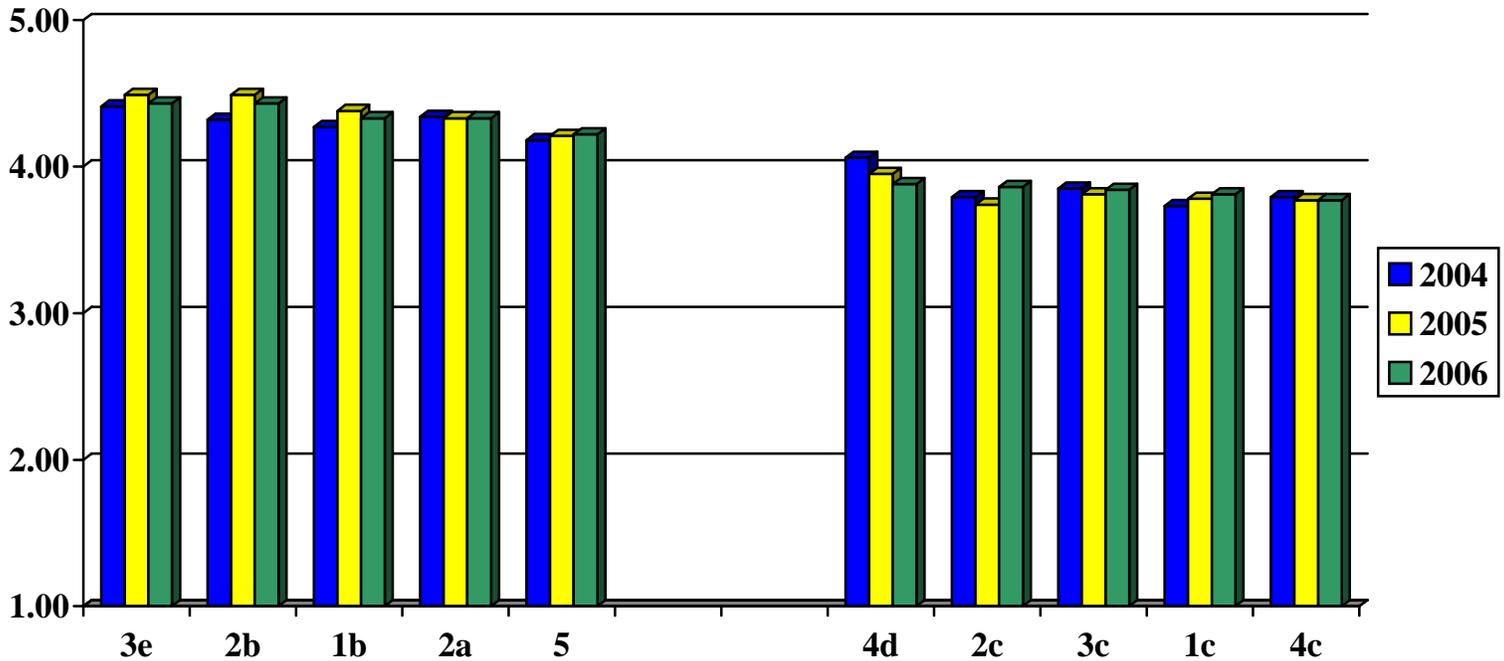


Figure 16-Satisfaction with Registration Services and Registration Service Areas

<i>Item</i>	<i>2004</i>	<i>2005</i>	<i>2006</i>
<i>Top 5 Mean Ratings</i>			
<i>3e Information Received: Academic Department</i>	<i>4.55</i>	<i>4.49</i>	<i>4.43</i>
<i>2b Staff Friendliness: Course Selection</i>	<i>4.32</i>	<i>4.50</i>	<i>4.39</i>
<i>1b Staff Availability: Course Selection</i>	<i>4.27</i>	<i>4.38</i>	<i>4.33</i>
<i>2a Staff Friendliness Advisement</i>	<i>4.34</i>	<i>4.33</i>	<i>4.33</i>
<i>5 Convenience of Total Registration Process</i>	<i>4.18</i>	<i>4.21</i>	<i>4.22</i>
<i>Bottom 5 Mean Ratings</i>			
<i>4d University Service: Payment of Fees</i>	<i>4.06</i>	<i>3.95</i>	<i>3.88</i>
<i>2c Staff Friendliness: Financial Aid</i>	<i>3.79</i>	<i>3.74</i>	<i>3.86</i>
<i>3c Information Received: Financial Aid</i>	<i>3.85</i>	<i>3.81</i>	<i>3.84</i>
<i>1c Staff Availability: Financial Aid</i>	<i>3.73</i>	<i>3.78</i>	<i>3.81</i>
<i>4c University Service: Financial Aid</i>	<i>3.79</i>	<i>3.77</i>	<i>3.77</i>



Tables 1& 2- Freshmen & Non-Freshmen Population

Fall 2006 Mean Services By Classification

			Staff Availability	Friendliness & Courteousness	Information Received	University's Overall Service
Freshmen	Mean		4.0085	4.2395	4.1626	4.0810
	N		502	501	481	494
Other Classifications	Mean		4.0547	4.0937	4.0591	3.9631
	N		1723	1731	1647	1685
Total	Mean		4.0443	4.1265	4.0825	3.9898
	N		2225	2232	2128	2179

Fall 2006 Mean Areas By Classification

			Advisement	Course selection	Financial Aid	Payment of Fees (Bursars)
Freshmen	Mean		4.2069	4.3734	3.9403	3.9504
	N		501	499	486	499
Other Classifications	Mean		4.1991	4.2712	3.7761	3.9122
	N		1731	1718	1664	1706
Total	Mean		4.2009	4.2942	3.8133	3.9209
	N		2232	2217	2150	2205



Table 3 School/College Comparison

Fall 2006 Mean Services By School/ College

		Staff Availability	Friendliness & Courteousness	Information Received	University's Overall Service
Liberal Arts, & Behavioral Sciences	Mean	3.9775	4.0758	3.9859	3.9237
	N	344	343	326	334
Education	Mean	4.2947	4.3577	4.2158	4.1435
	N	302	304	291	291
Pharmacy & Health Sciences	Mean	4.0243	4.1335	4.1100	4.0489
	N	608	618	582	603
Public Affairs	Mean	3.8605	3.5930	3.8197	3.6538
	N	129	129	122	130
Business	Mean	4.0291	4.0849	4.0533	3.9399
	N	266	268	259	258
Law School	Mean	4.6637	4.7380	4.5713	4.5322
	N	171	167	160	163
Science & Technology	Mean	3.7933	3.9788	3.9457	3.7919
	N	341	342	328	340
Communications	Mean	3.7647	3.8186	3.9447	3.6489
	N	51	51	47	47
Total	Mean	4.0528	4.1324	4.0875	3.9930
	N	2212	2222	2115	2166



Table 4- School/College Comparison

Fall 2006 Mean of Areas By School/ College

		Advisement	Course Selection	Financial Aid	Payment of Fees (Bursars)
Liberal Arts, & Behavioral Sciences	Mean	4.1852	4.2773	3.6914	3.7840
	N	342	339	333	331
Education	Mean	4.5768	4.3714	4.0194	4.0352
	N	304	298	284	298
Pharmacy & Health Sciences	Mean	4.1391	4.2880	3.8585	4.0369
	N	616	617	592	617
Public Affairs	Mean	3.8346	3.9432	3.4260	3.6563
	N	129	129	125	128
Business	Mean	4.1635	4.4176	3.6333	3.8314
	N	267	261	257	264
Law School	Mean	4.6071	4.6870	4.7106	4.5556
	N	168	164	165	162
Science & Technology	Mean	4.0261	4.2004	3.6175	3.6880
	N	345	346	334	343
Communications	Mean	3.9252	3.9333	3.4219	3.6354
	N	49	50	48	48
Total	Mean	4.2045	4.3007	3.8198	3.9264
	N	2220	2204	2138	2191

