

Texas Southern University

Registration Survey

Fall 2005-2007



An Institutional Comparative Analysis

Prepared By:

Institutional
Effectiveness

TEXAS SOUTHERN UNIVERSITY
Registration Survey Graphics Report

*Prepared by IE (The Office of Institutional Effectiveness)
11/07/07*

This report provides graphical information for demographic items for Texas Southern University. For all Likert scale items (e.g. 7 point Satisfaction scale, 1 being least satisfactory & 7 being most satisfactory), data are displayed with a mean satisfaction score.

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Total Enrollment & Number of Respondents by Year

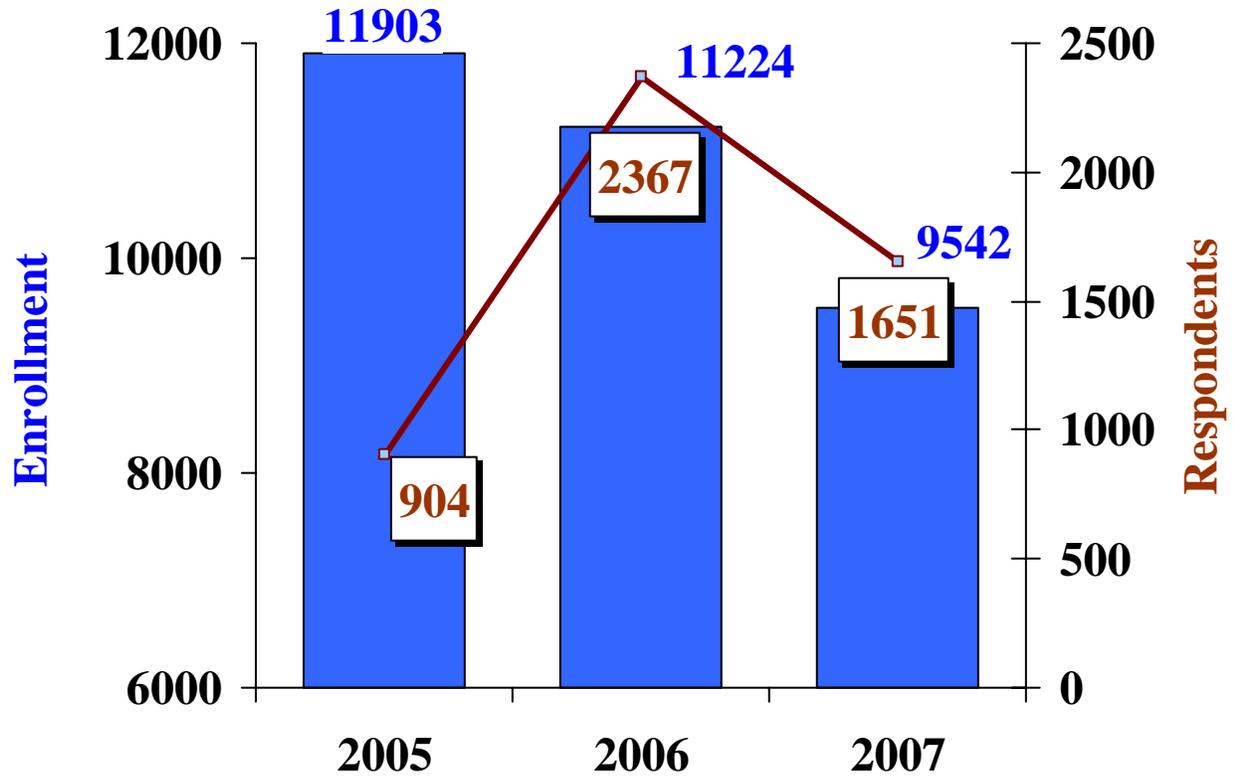
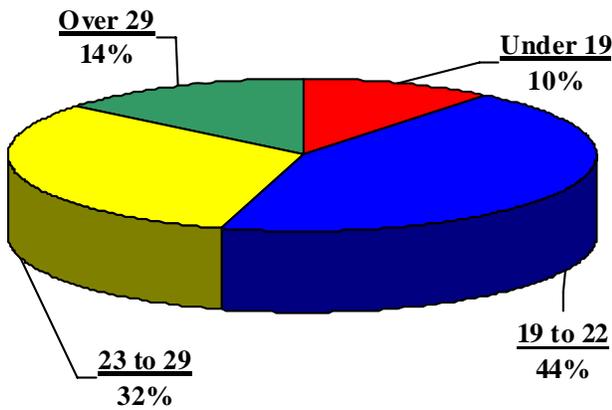


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Fall 2007 Sample



Fall 2007 TSU Population

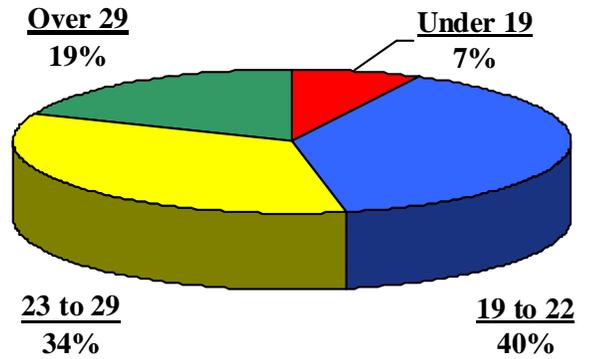
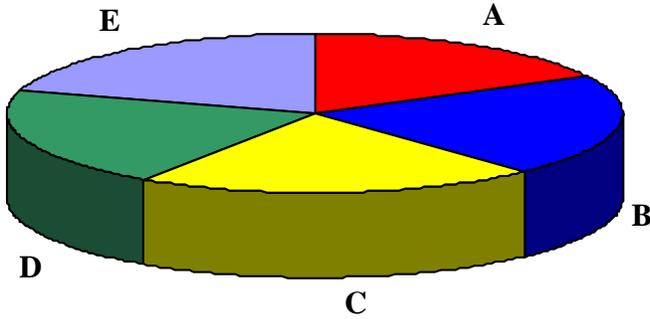


Figure 1& 2-Background Information, Age

<i>Age</i>	<i>2005</i>	<i>2006</i>	<i>2007</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>18 or Under</i>	<i>18.2</i>	<i>12.7</i>	<i>10.6</i>	<i>7.4</i>
<i>19 to 22</i>	<i>49.2</i>	<i>46.1</i>	<i>43.8</i>	<i>39.6</i>
<i>23 to 25</i>	<i>13.7</i>	<i>17.3</i>	<i>20.2</i>	<i>21.4</i>
<i>26 to 29</i>	<i>8.5</i>	<i>9.2</i>	<i>11.5</i>	<i>12.6</i>
<i>30 to 39</i>	<i>6.9</i>	<i>9.4</i>	<i>9.4</i>	<i>12.1</i>
<i>40 or Over</i>	<i>3.4</i>	<i>5.3</i>	<i>4.6</i>	<i>6.9</i>
<i><19</i>	<i>18.2</i>	<i>12.7</i>	<i>10.6</i>	<i>7.4</i>
<i>19 to 22</i>	<i>49.2</i>	<i>46.1</i>	<i>43.8</i>	<i>39.6</i>
<i>23 to 29</i>	<i>22.2</i>	<i>26.5</i>	<i>31.7</i>	<i>34.0</i>
<i>>29</i>	<i>10.3</i>	<i>14.7</i>	<i>14.0</i>	<i>19.0</i>

Fall 2007 Sample



Fall 2007 TSU Population

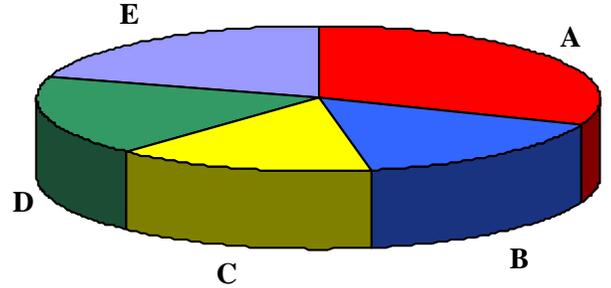
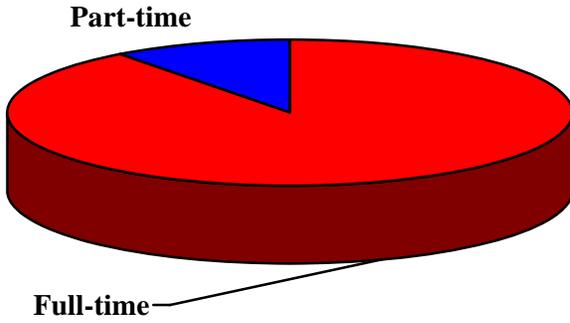


Figure 3 & 4-Background Information, Classification

<i>Classification</i>	<i>2005</i>	<i>2006</i>	<i>2007</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>A. Freshmen</i>	<i>36.1</i>	<i>22.4</i>	<i>17.1</i>	<i>30.6</i>
<i>B. Sophomore</i>	<i>19.1</i>	<i>25.6</i>	<i>20.6</i>	<i>16.0</i>
<i>C. Junior</i>	<i>15.6</i>	<i>23.8</i>	<i>21.1</i>	<i>15.1</i>
<i>D. Senior</i>	<i>17.2</i>	<i>16.0</i>	<i>20.0</i>	<i>17.7</i>
<i>E. Graduate or Professional</i>	<i>11.4</i>	<i>12.2</i>	<i>20.2</i>	<i>20.1</i>
<i>F. Other/Unclassified</i>	<i>.6</i>	<i>-</i>	<i>.9</i>	<i>.5</i>

Fall 2007 Sample



Fall 2007 TSU Population

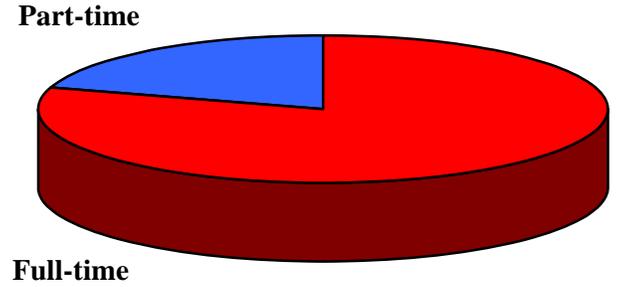
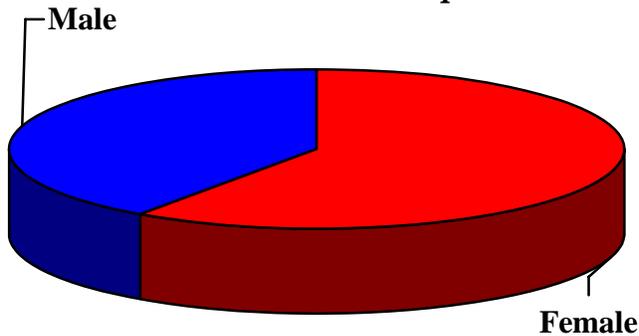


Figure 5 & 6-Background Information, Enrollment Status

<i>Enrollment Status</i>	<i>2005</i>	<i>2006</i>	<i>2007</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>Full-time</i>	<i>94.5</i>	<i>89.7</i>	<i>94.5</i>	<i>76.4</i>
<i>Part-time</i>	<i>5.5</i>	<i>10.3</i>	<i>5.5</i>	<i>23.6</i>

Fall 2007 Sample



Fall 2007 TSU Population

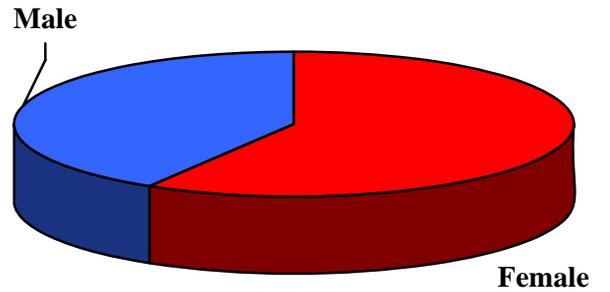
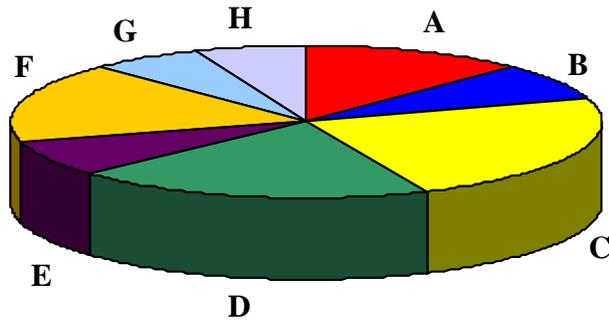


Figure 7 & 8-Background Information, Gender

<i>Gender</i>	<i>2005</i>	<i>2006</i>	<i>2007</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>Male</i>	<i>37.9</i>	<i>40.4</i>	<i>41.5</i>	<i>40.7</i>
<i>Female</i>	<i>62.1</i>	<i>59.6</i>	<i>58.5</i>	<i>59.3</i>

Fall 2007 Sample



Fall 2007 TSU Population

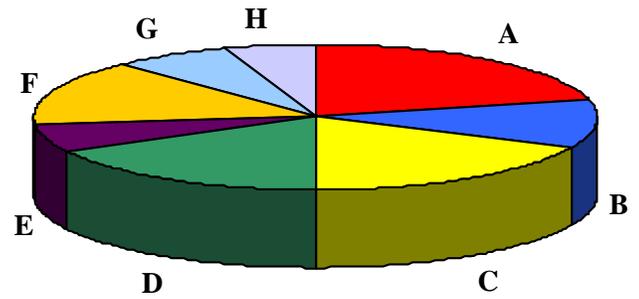


Figure 9& 10-Background Information, School or College

<i>School or College</i>	<i>2005</i>	<i>2006</i>	<i>2007</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>A. Liberal Arts & Behavioral Sciences</i>	<i>30.6</i>	<i>15.4</i>	<i>12.2</i>	<i>21.0</i>
<i>B. Education</i>	<i>9.1</i>	<i>13.7</i>	<i>7.7</i>	<i>10.8</i>
<i>C. Pharmacy & Health Science</i>	<i>20.4</i>	<i>27.5</i>	<i>23.4</i>	<i>18.2</i>
<i>D. Business</i>	<i>15.8</i>	<i>12.2</i>	<i>19.7</i>	<i>17.1</i>
<i>E. Law</i>	<i>4.1</i>	<i>7.8</i>	<i>7.7</i>	<i>6.1</i>
<i>F. Science & Technology</i>	<i>13.5</i>	<i>15.4</i>	<i>16.9</i>	<i>14.5</i>
<i>G. Public Affairs</i>	<i>6.5</i>	<i>5.7</i>	<i>6.0</i>	<i>7.0</i>
<i>H. Communications</i>	<i>-</i>	<i>2.2</i>	<i>6.2</i>	<i>5.2</i>

Figure 14-Survey Item: Did you use the web registration services?

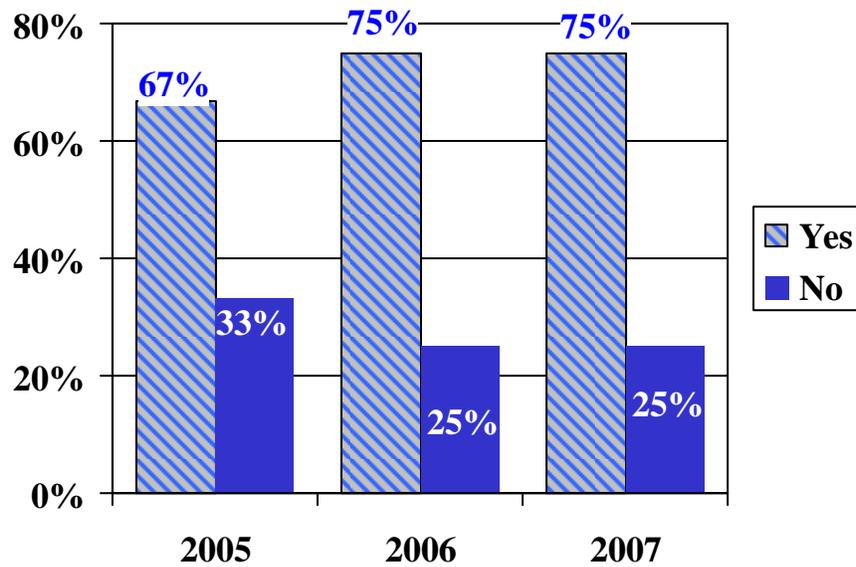
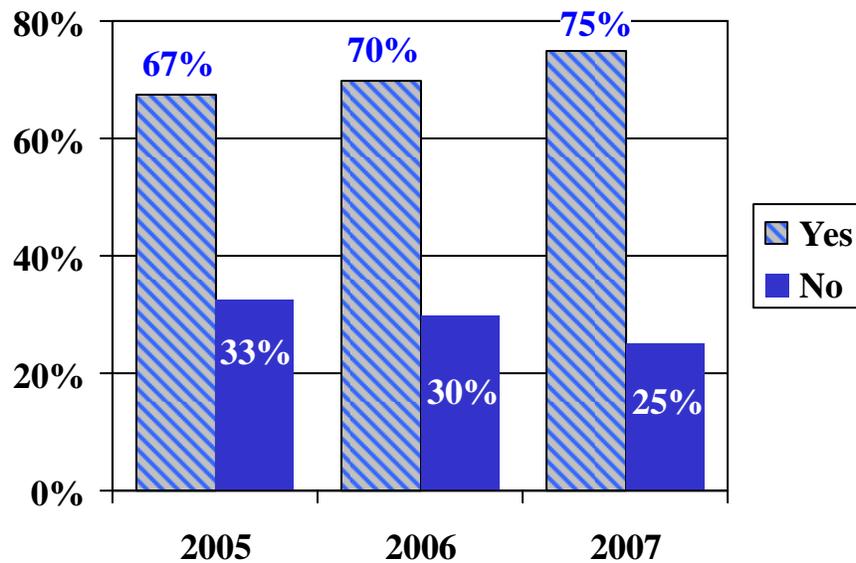


Figure 15-Survey Item: Did you use the web registration services for purposes other than registering for classes?



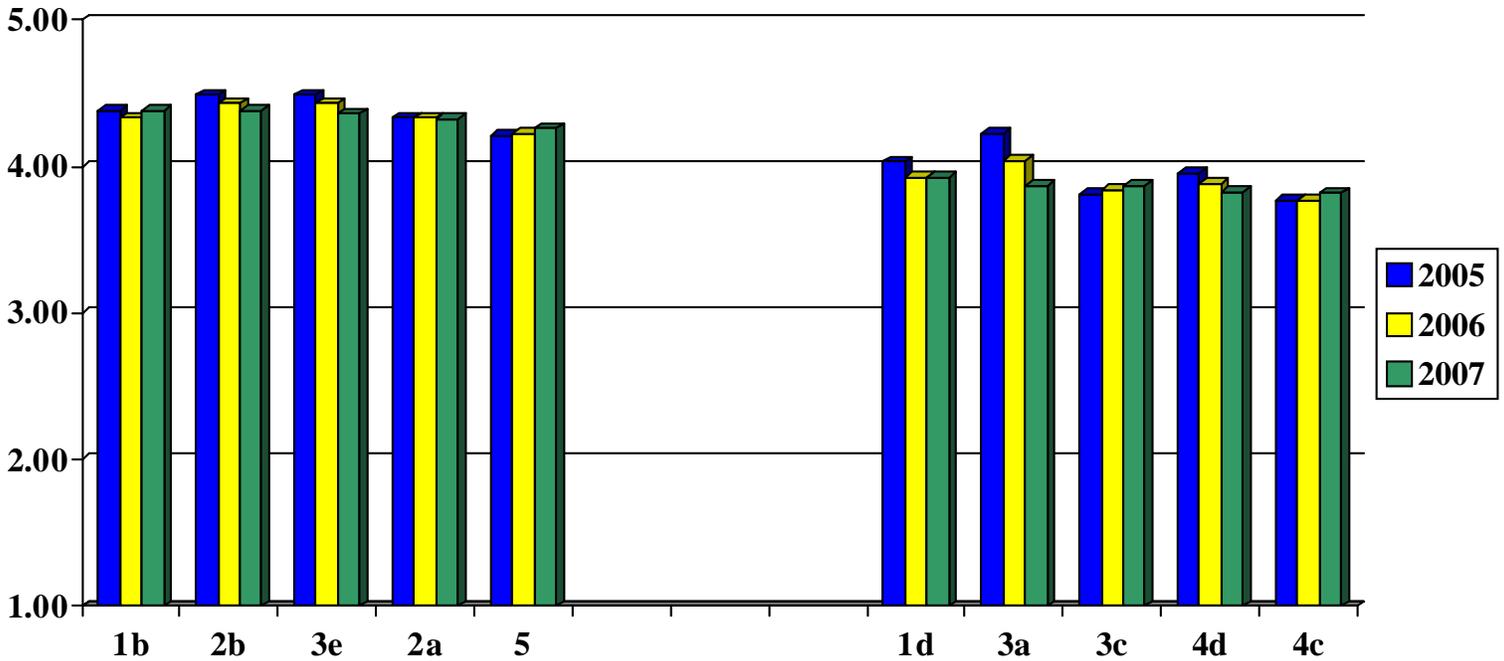


Figure 16-Satisfaction with Registration Services and Registration Service Areas

<i>Item</i>	<i>2005</i>	<i>2006</i>	<i>2007</i>
<i>Top 5 Mean Ratings</i>			
<i>1b Staff Availability: Course Selection</i>	<i>4.38</i>	<i>4.33</i>	<i>4.38</i>
<i>2b Staff Friendliness: Course Selection</i>	<i>4.50</i>	<i>4.39</i>	<i>4.38</i>
<i>3e Information Received: Academic Department</i>	<i>4.49</i>	<i>4.43</i>	<i>4.36</i>
<i>2a Staff Friendliness Advisement</i>	<i>4.33</i>	<i>4.33</i>	<i>4.32</i>
<i>5 Convenience of Total Registration Process</i>	<i>4.21</i>	<i>4.22</i>	<i>4.26</i>
<i>Bottom 5 Mean Ratings</i>			
<i>1d Staff Availability: Payment of Fees</i>	<i>4.03</i>	<i>3.93</i>	<i>3.93</i>
<i>3a Information Received: Payment of Fees</i>	<i>4.22</i>	<i>4.04</i>	<i>3.87</i>
<i>3c Information Received: Financial Aid</i>	<i>3.81</i>	<i>3.84</i>	<i>3.87</i>
<i>4d University Service: Payment of Fees</i>	<i>3.95</i>	<i>3.88</i>	<i>3.83</i>
<i>4c University Service: Financial Aid</i>	<i>3.77</i>	<i>3.77</i>	<i>3.82</i>



Tables 1& 2- Freshmen & Non-Freshmen Population

Fall 2007 Mean Service By Classification

		Staff Availability	Friendliness & Courteousness	Information Received	University's Overall Service
Freshmen	Mean	4.3175	4.4502	4.4062	4.2613
	N	274	266	258	265
Other Classifications	Mean	4.0698	4.0762	4.0048	3.8984
	N	1304	1270	1247	1257
Total	Mean	4.1128	4.1410	4.0736	3.9616
	N	1578	1536	1505	1522

Fall 2007 Mean Area By Classification

		Advisement	Course Selection	Financial Aid	Payment of Fees (Bursars)
Freshmen	Mean	4.3860	4.6028	4.1378	4.2029
	N	266	266	263	255
Other Classifications	Mean	4.1236	4.2187	3.8352	3.8110
	N	1276	1276	1233	1251
Total	Mean	4.1688	4.2849	3.8884	3.8773
	N	1542	1542	1496	1506



Table 3 School/College Comparison

Fall 2007 Mean Services By School/College

		Staff Availability	Friendliness & Courteousness	Information Received	University's overall service
Liberal Arts, & Behavioral Sciences	Mean	4.1947	4.2684	4.1472	4.0273
	N	199	190	178	183
Education	Mean	4.0854	4.2563	4.1521	4.1207
	N	123	120	117	116
Pharmacy & Health Sciences	Mean	4.0813	4.0416	4.0406	3.9216
	N	363	361	350	357
Public Affairs	Mean	4.0081	4.0029	3.9978	3.8778
	N	93	86	89	90
Business	Mean	4.1217	4.0717	4.1152	3.9792
	N	302	293	297	301
Law School	Mean	3.5558	3.5233	3.3469	3.1329
	N	121	118	113	111
Science & Technology	Mean	4.2831	4.4229	4.2743	4.1721
	N	272	266	261	263
Communications	Mean	4.3308	4.4089	4.1832	4.1406
	N	99	96	95	96
Total	Mean	4.1096	4.1395	4.0716	3.9580
	N	1572	1530	1500	1517



Table 4- School/College Comparison

Fall 2007 Mean of Areas By School/College

		Advisement	Course Selection	Financial Aid	Payment of Fees (Bursars)
Liberal Arts & Behavioral Sciences	Mean	4.3082	4.2549	3.9749	3.9214
	N	186	187	179	175
Education	Mean	4.2910	4.4017	3.9892	3.9216
	N	118	117	116	118
Pharmacy & Health Sciences	Mean	4.0767	4.2320	3.7863	3.9560
	N	365	362	351	358
Public Affairs	Mean	3.9341	4.1477	3.8941	3.8841
	N	86	88	85	82
Business	Mean	4.2074	4.4546	3.8548	3.7798
	N	307	305	291	294
Law School	Mean	3.2339	3.3797	3.5592	3.1801
	N	114	115	114	118
Science & Technology	Mean	4.4461	4.4632	4.0885	4.0989
	N	266	267	260	263
Communications	Mean	4.5104	4.5404	3.9342	3.9516
	N	96	95	95	93
Total	Mean	4.1678	4.2826	3.8890	3.8746
	N	1538	1536	1491	1501

