

# Texas Southern University

## STUDENT OPINION SURVEY SPRING 2002-2004



**Prepared By:**



Texas Southern University

**TEXAS SOUTHERN UNIVERSITY**  
*Student Opinion Survey Graphics Report*

*Prepared by IE (The Office of Institutional Effectiveness)  
6/25/04*

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*This report provides graphical information for demographic items for Texas Southern University. For all Likert scale items (e.g. 5 point Satisfaction scale), data are displayed with a mean satisfaction score.*

*For more information about the Student Opinion Survey and other Institutional data, contact the Office of Institutional Effectiveness staff listed below.*

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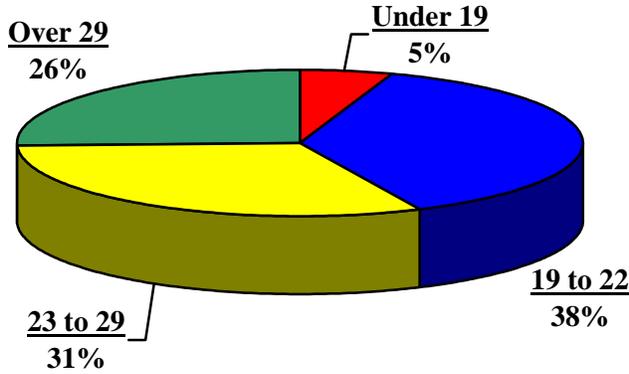
Senior Vice President, Enrollment Management & Planning

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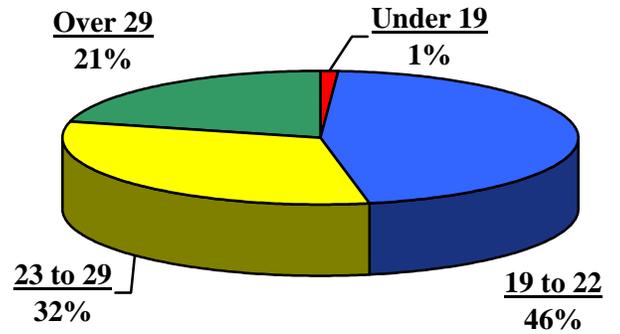
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*Spring 2004 Sample*



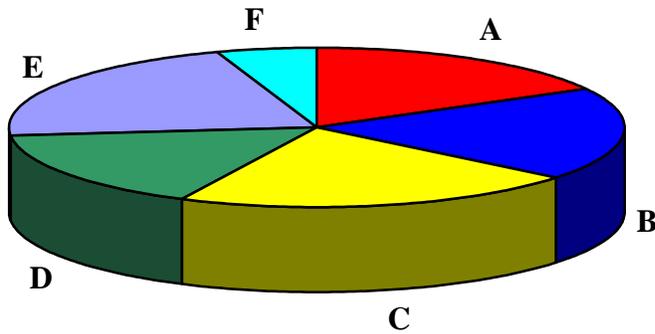
*Spring 2004 TSU Population*



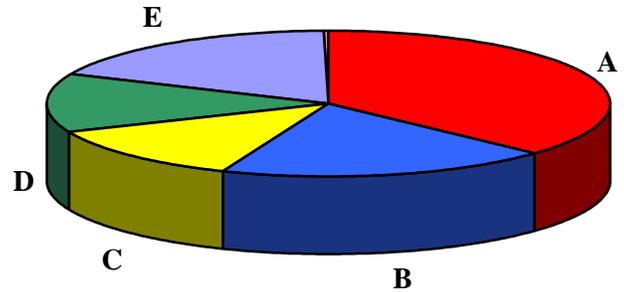
*Figure 1 & 2 - Background Information, Age*

<i>Age</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>18 or Under</i>	<i>5.0</i>	<i>5.6</i>	<i>5.4</i>	<i>.6</i>
<i>19 to 22</i>	<i>35.6</i>	<i>38.9</i>	<i>37.6</i>	<i>46.2</i>
<i>23 to 25</i>	<i>18.1</i>	<i>17.3</i>	<i>19.1</i>	<i>19.3</i>
<i>26 to 29</i>	<i>13.0</i>	<i>13.4</i>	<i>12.0</i>	<i>12.8</i>
<i>30 to 39</i>	<i>16.8</i>	<i>12.8</i>	<i>13.4</i>	<i>13.5</i>
<i>40 or Over</i>	<i>11.4</i>	<i>12.0</i>	<i>12.2</i>	<i>7.6</i>
<i>&lt;19</i>	<i>5.0</i>	<i>5.6</i>	<i>5.4</i>	<i>.6</i>
<i>19 to 22</i>	<i>35.6</i>	<i>38.9</i>	<i>37.6</i>	<i>46.2</i>
<i>23 to 29</i>	<i>31.1</i>	<i>30.7</i>	<i>31.1</i>	<i>32.1</i>
<i>&gt;29</i>	<i>28.2</i>	<i>24.8</i>	<i>25.6</i>	<i>21.1</i>

*Spring 2004 Sample*

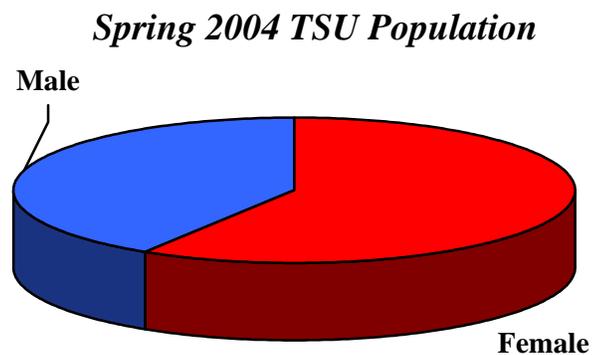
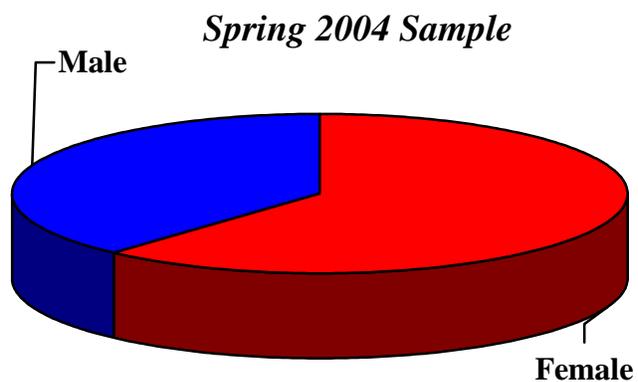


*Spring 2004 TSU Population*



*Figure3 & 4-Background Information, Classification*

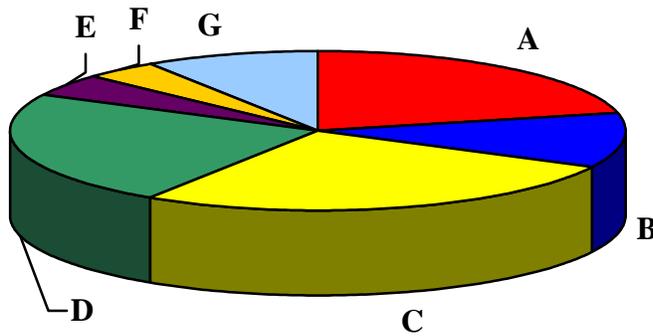
<i>Classification</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>A. Freshmen</i>	<i>15.9</i>	<i>20.0</i>	<i>16.9</i>	<i>36.9</i>
<i>B. Sophomore</i>	<i>18.3</i>	<i>18.1</i>	<i>19.0</i>	<i>19.1</i>
<i>C. Junior</i>	<i>20.1</i>	<i>19.6</i>	<i>21.3</i>	<i>12.6</i>
<i>D. Senior</i>	<i>17.8</i>	<i>18.5</i>	<i>16.1</i>	<i>13.0</i>
<i>E. Graduate or Professional</i>	<i>23.7</i>	<i>19.5</i>	<i>21.5</i>	<i>18.1</i>
<i>F. Other/Unclassified</i>	<i>4.2</i>	<i>4.2</i>	<i>5.2</i>	<i>.3</i>



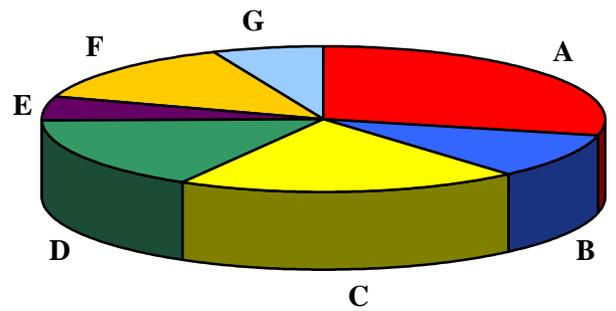
*Figure5 & 6-Background Information, Gender*

<i>Gender</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>Male</i>	<i>39.7</i>	<i>37.9</i>	<i>38.3</i>	<i>41.2</i>
<i>Female</i>	<i>60.3</i>	<i>62.1</i>	<i>61.7</i>	<i>58.8</i>

*Spring 2004 Sample*



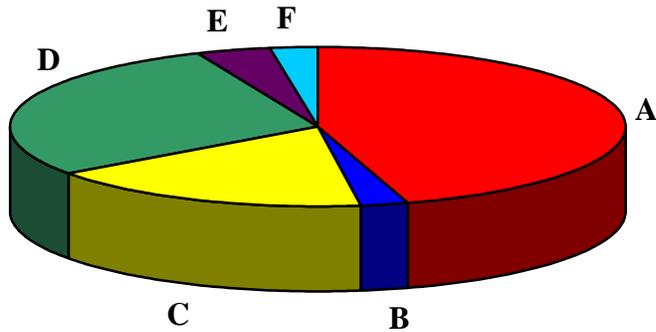
*Spring 2004 TSU Population*



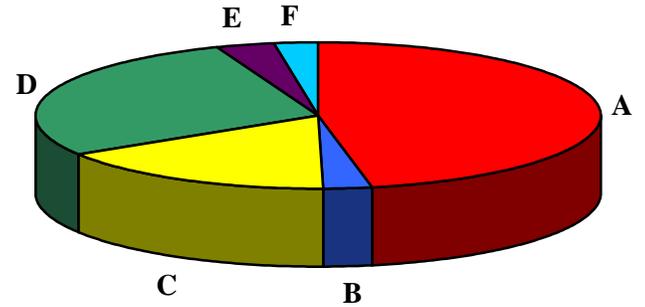
*Figure 7& 8-Background Information, School or College*

<i>School or College</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>A. Liberal Arts &amp; Behavioral Sciences</i>	<i>21.5</i>	<i>18.8</i>	<i>18.4</i>	<i>28.6</i>
<i>B. Education</i>	<i>9.0</i>	<i>11.1</i>	<i>9.7</i>	<i>10.1</i>
<i>C. Pharmacy &amp; Health Science</i>	<i>32.8</i>	<i>28.1</i>	<i>22.8</i>	<i>19.6</i>
<i>D. Business</i>	<i>17.0</i>	<i>18.7</i>	<i>20.2</i>	<i>16.4</i>
<i>E. Law</i>	<i>.6</i>	<i>3.1</i>	<i>3.8</i>	<i>5.2</i>
<i>F. Science &amp; Technology</i>	<i>19.1</i>	<i>20.2</i>	<i>3.5</i>	<i>13.6</i>
<i>G. Public Affairs</i>	<i>-</i>	<i>-</i>	<i>7.8</i>	<i>6.5</i>

*Spring 2002 Sample*

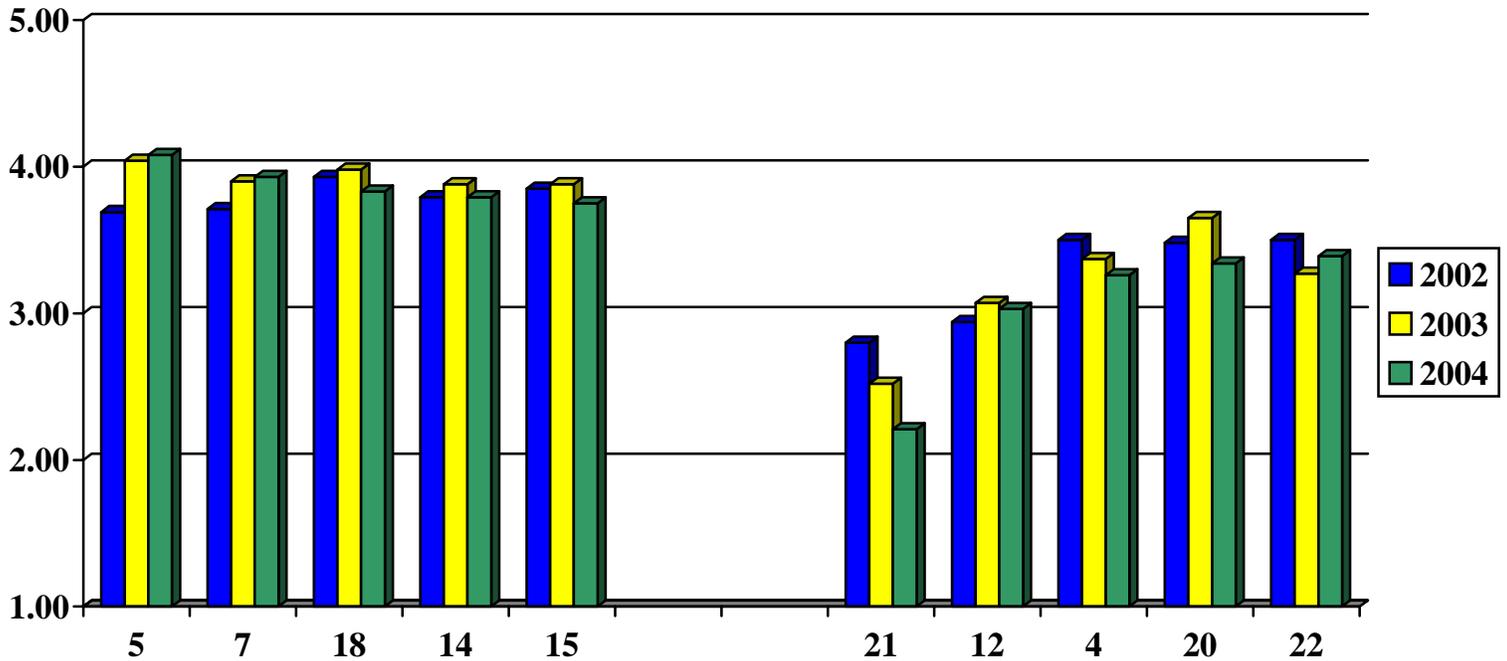


*Spring 2004 Sample*



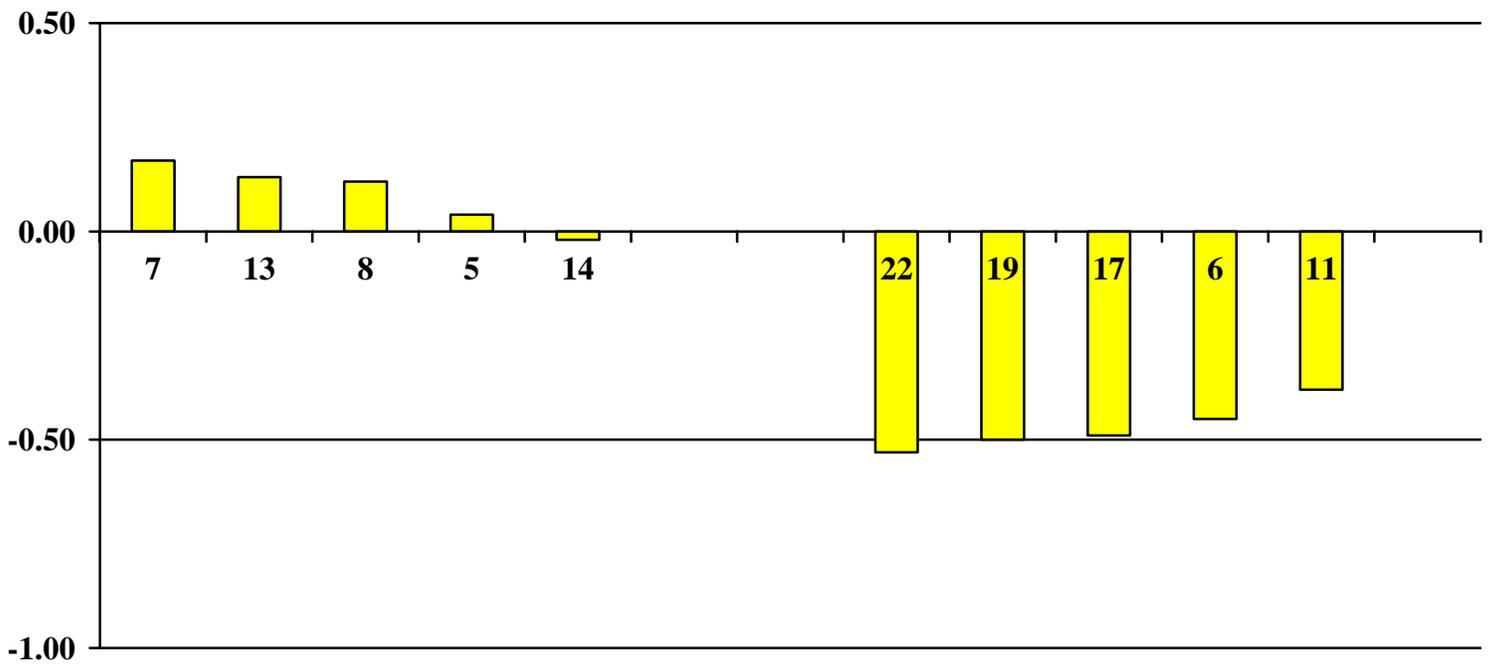
*Figure 9 & 10-Background Information, Type of School Attended Prior to Enrolling At TSU*

<i>Type of School</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>
	<i>Percentages</i>		
<i>A. High School</i>	<i>45.4</i>	<i>50.0</i>	<i>46.9</i>
<i>B. Vocational/ Tech.</i>	<i>2.3</i>	<i>2.0</i>	<i>2.9</i>
<i>C. 2 Year College</i>	<i>17.3</i>	<i>16.2</i>	<i>16.4</i>
<i>D. 4 Year College</i>	<i>28.8</i>	<i>25.9</i>	<i>28.0</i>
<i>E. Graduate/ Professional</i>	<i>3.8</i>	<i>3.9</i>	<i>3.4</i>
<i>F. Other</i>	<i>2.5</i>	<i>2.1</i>	<i>2.5</i>



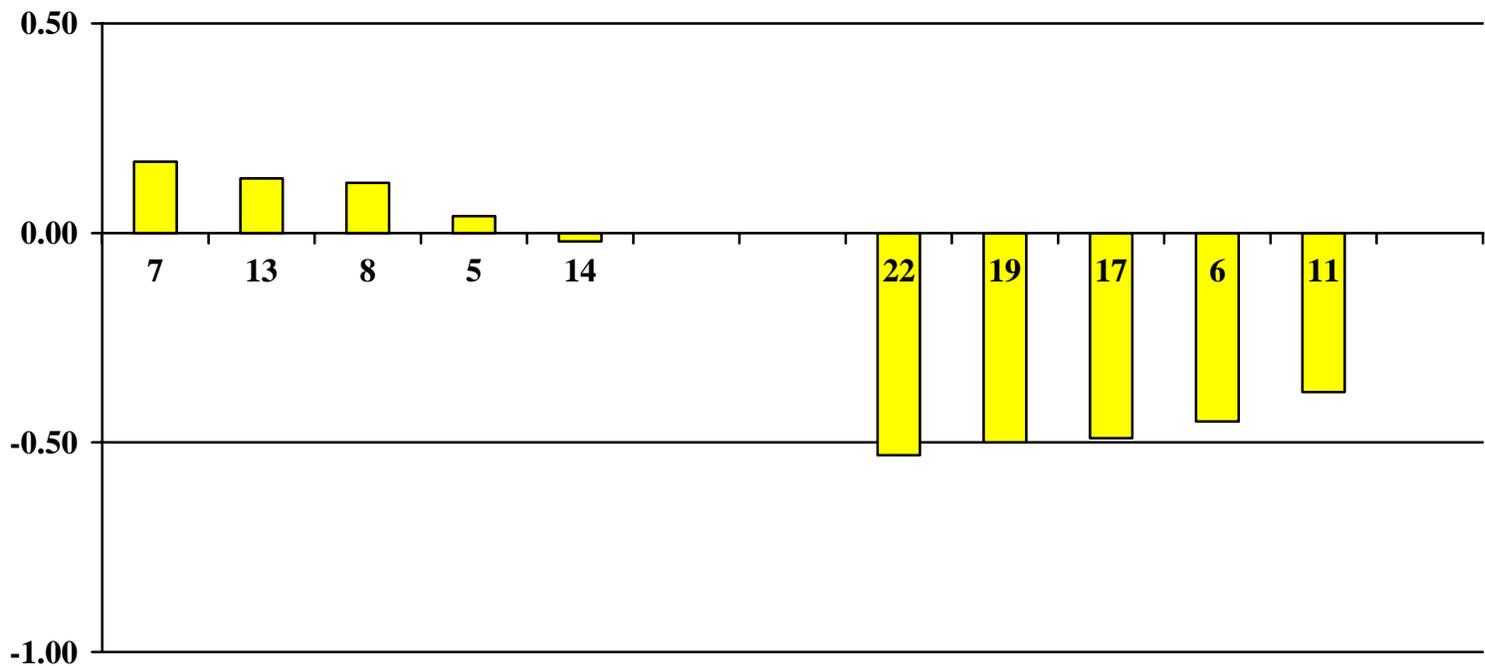
*Figure 11-College Services: Satisfaction with College Services for Those Who Have Used This Service*

<i>Item</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>
<b><i>Top 5 Mean Ratings</i></b>			
<i>5 Recreational/intramural programs and services</i>	<i>3.69</i>	<i>4.04</i>	<i>4.08</i>
<i>7 Student health services</i>	<i>3.71</i>	<i>3.90</i>	<i>3.93</i>
<i>18 Honors program</i>	<i>3.93</i>	<i>3.98</i>	<i>3.83</i>
<i>14 College-sponsored social activities</i>	<i>3.79</i>	<i>3.88</i>	<i>3.79</i>
<i>15 Cultural programs</i>	<i>3.85</i>	<i>3.88</i>	<i>3.75</i>
<b><i>Bottom 5 Mean Ratings</i></b>			
<i>21 Parking facilities and services</i>	<i>2.80</i>	<i>2.52</i>	<i>2.21</i>
<i>12 Residence hall services and programs</i>	<i>2.94</i>	<i>3.07</i>	<i>3.03</i>
<i>4 Job placement services</i>	<i>3.50</i>	<i>3.37</i>	<i>3.26</i>
<i>20 College mass transit services</i>	<i>3.48</i>	<i>3.65</i>	<i>3.34</i>
<i>22 Veterans services</i>	<i>3.50</i>	<i>3.27</i>	<i>3.39</i>



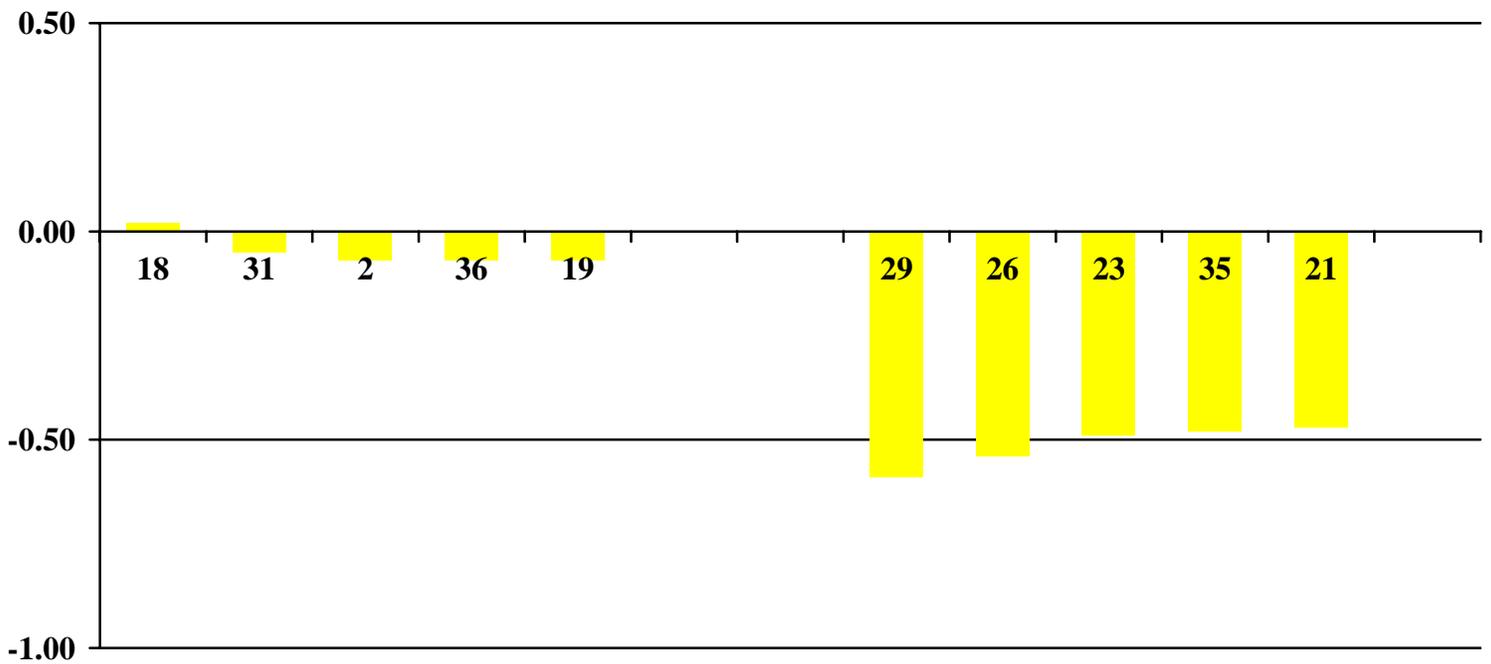
**Figure 12- College Services Largest Positive & Largest Negative Differences between TSU and the National Averages of Satisfaction Level with the Services of TSU**

<i>Item</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>	<i>Nat'l</i>
<b><i>Largest Positive (or Smallest Negative) Differences</i></b>				
<i>7 Student health services</i>	<i>3.71</i>	<i>3.90</i>	<i>3.93</i>	<i>3.76</i>
<i>13 Food services</i>	<i>3.12</i>	<i>3.45</i>	<i>3.39</i>	<i>3.26</i>
<i>8 Student health insurance program</i>	<i>3.31</i>	<i>3.51</i>	<i>3.51</i>	<i>3.39</i>
<i>5 Recreational/intramural programs and services</i>	<i>3.69</i>	<i>4.04</i>	<i>4.08</i>	<i>4.04</i>
<i>14 College-sponsored social activities</i>	<i>3.79</i>	<i>3.88</i>	<i>3.79</i>	<i>3.81</i>
<b><i>Largest Negative (or Smallest Positive) Differences</i></b>				
<i>22 Veterans services</i>	<i>3.50</i>	<i>3.27</i>	<i>3.39</i>	<i>3.92</i>
<i>19 Computer services</i>	<i>3.24</i>	<i>3.41</i>	<i>3.42</i>	<i>3.92</i>
<i>17 Credit-by-examination program</i>	<i>3.71</i>	<i>3.82</i>	<i>3.48</i>	<i>3.97</i>
<i>6 Library facilities and services</i>	<i>3.55</i>	<i>3.65</i>	<i>3.58</i>	<i>4.03</i>
<i>11 Student employment services</i>	<i>3.65</i>	<i>3.48</i>	<i>3.45</i>	<i>3.83</i>



*Figure13-College Environment: Satisfaction with All Aspects of TSU*

<i>Item</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>
<b><i>Top 5 Mean Ratings</i></b>			
	<b><i>Mean Rating</i></b>		
<i>2 Course content in your major field</i>	<i>3.84</i>	<i>3.81</i>	<i>3.81</i>
<i>7 Class size relative to the type of course</i>	<i>3.82</i>	<i>3.91</i>	<i>3.80</i>
<i>3 Instruction in your major field</i>	<i>3.86</i>	<i>3.79</i>	<i>3.76</i>
<i>36 Racial harmony at TSU</i>	<i>3.73</i>	<i>3.69</i>	<i>3.65</i>
<i>1 Testing/grading system</i>	<i>3.73</i>	<i>3.72</i>	<i>3.62</i>
<b><i>Bottom 5 Mean Ratings</i></b>			
<i>20 Purposes for which student activity fees are used</i>	<i>2.87</i>	<i>2.91</i>	<i>2.81</i>
<i>31 Availability of the courses you want at times you can take them</i>	<i>2.96</i>	<i>2.97</i>	<i>2.92</i>
<i>29 General conditions of buildings and grounds</i>	<i>2.99</i>	<i>3.04</i>	<i>2.98</i>
<i>37 Opportunities for student employment</i>	<i>3.16</i>	<i>3.15</i>	<i>3.04</i>
<i>35 Attitude of the college non-teaching staff toward students</i>	<i>3.15</i>	<i>3.20</i>	<i>3.04</i>



**Figure 14- College Environment Largest Positive & Largest Negative Differences between TSU and the National Averages of the Satisfaction Level with All Aspects of TSU**

<i>Item</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>	<i>Nat'l</i>
<b><i>Largest Positive (or Smallest Negative) Differences</i></b>		<b><i>Mean Rating</i></b>		
<i>18 Residence hall rules and regulations</i>	<i>3.13</i>	<i>3.19</i>	<i>3.21</i>	<i>3.19</i>
<i>31 Availability of the courses you want at times you can take them</i>	<i>2.96</i>	<i>2.97</i>	<i>2.92</i>	<i>2.96</i>
<i>2 Course content in your major field</i>	<i>3.84</i>	<i>3.81</i>	<i>3.81</i>	<i>3.88</i>
<i>36 Racial harmony at this college</i>	<i>3.73</i>	<i>3.69</i>	<i>3.65</i>	<i>3.72</i>
<i>19 Academic probation and suspension</i>	<i>3.36</i>	<i>3.41</i>	<i>3.39</i>	<i>3.47</i>
<b><i>Largest Negative (or Smallest Positive) Differences</i></b>				
<i>29 General condition of building and grounds</i>	<i>2.99</i>	<i>3.04</i>	<i>2.98</i>	<i>3.57</i>
<i>26 Student union</i>	<i>3.18</i>	<i>3.17</i>	<i>3.07</i>	<i>3.60</i>
<i>23 Laboratory facilities</i>	<i>3.08</i>	<i>3.16</i>	<i>3.14</i>	<i>3.63</i>
<i>35 Attitude of college non-teaching staff towards students</i>	<i>3.15</i>	<i>3.20</i>	<i>3.04</i>	<i>3.52</i>
<i>21 Personal security/safety at TSU</i>	<i>3.18</i>	<i>3.27</i>	<i>3.16</i>	<i>3.63</i>