

Texas Southern University

Registration Survey Spring 2002-2004



An Institutional Comparative Analysis

Prepared By:

Institutional
Effectiveness

TEXAS SOUTHERN UNIVERSITY
Registration Survey Graphics Report

*Prepared by IE (The Office of Institutional Effectiveness)
3/17/04*

This report provides graphical information for demographic items for Texas Southern University. For all Likert scale items (e.g. 7 point Satisfaction scale), data are displayed with a mean satisfaction score.

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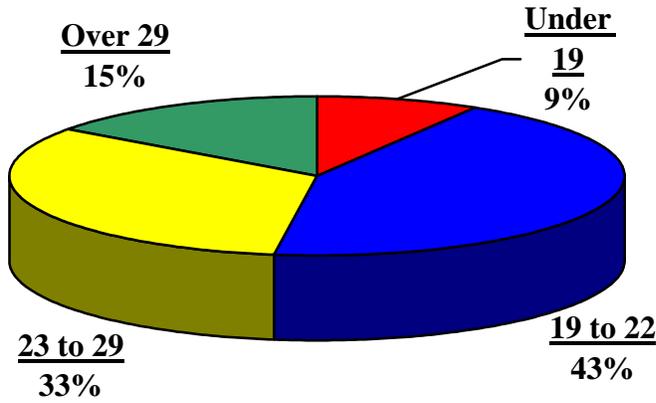
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Spring 2004 Sample



Spring 2004 TSU Population

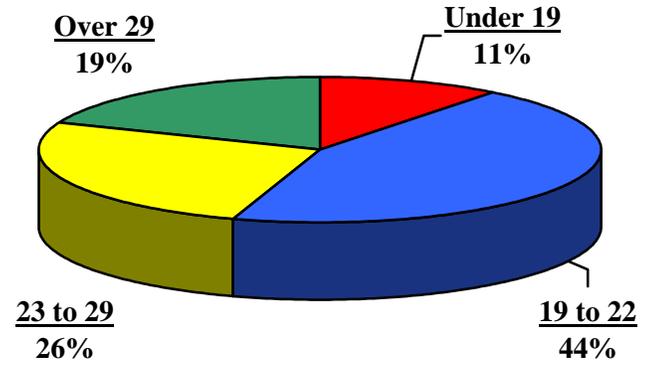
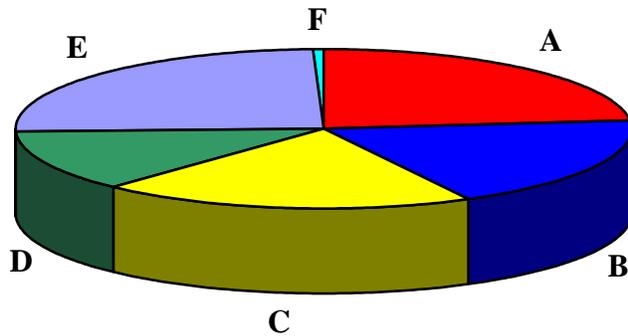


Figure 1 & 2 - Background Information, Age

Age	2002	2003	2004	TSU Total Population
<i>Percentages</i>				
<i>18 or Under</i>	<i>13.4</i>	<i>11.4</i>	<i>8.7</i>	<i>10.7</i>
<i>19 to 22</i>	<i>52.9</i>	<i>41.8</i>	<i>43.4</i>	<i>44.4</i>
<i>23 to 25</i>	<i>15.4</i>	<i>19.4</i>	<i>21.1</i>	<i>15.7</i>
<i>26 to 29</i>	<i>6.8</i>	<i>10.8</i>	<i>11.8</i>	<i>10.6</i>
<i>30 to 39</i>	<i>7.3</i>	<i>11.0</i>	<i>11.6</i>	<i>12.0</i>
<i>40 or Over</i>	<i>4.1</i>	<i>5.5</i>	<i>3.3</i>	<i>6.8</i>
<i><19</i>	<i>13.4</i>	<i>11.4</i>	<i>8.7</i>	<i>10.7</i>
<i>19 to 22</i>	<i>52.9</i>	<i>41.8</i>	<i>43.4</i>	<i>44.4</i>
<i>23 to 29</i>	<i>22.2</i>	<i>30.2</i>	<i>33.0</i>	<i>26.2</i>
<i>>29</i>	<i>11.4</i>	<i>16.5</i>	<i>14.9</i>	<i>18.8</i>

Spring 2004 Sample



Spring 2004 TSU Population

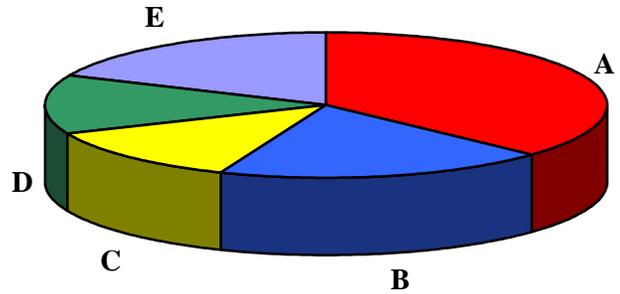
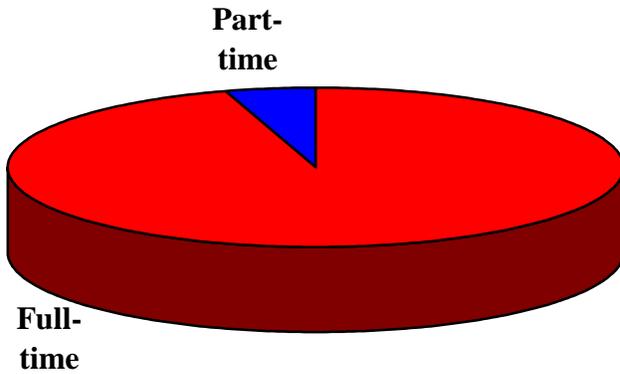


Figure3 & 4-Background Information, Classification

<i>Classification</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>Freshmen</i>	<i>45.8</i>	<i>32.5</i>	<i>23.2</i>	<i>36.9</i>
<i>Sophomore</i>	<i>18.7</i>	<i>18.4</i>	<i>19.0</i>	<i>19.1</i>
<i>Junior</i>	<i>13.4</i>	<i>9.3</i>	<i>19.7</i>	<i>12.6</i>
<i>Senior</i>	<i>10.6</i>	<i>10.0</i>	<i>12.6</i>	<i>13.0</i>
<i>Graduate or Professional</i>	<i>10.6</i>	<i>28.9</i>	<i>24.9</i>	<i>18.4</i>
<i>Other/Unclassified</i>	<i>.8</i>	<i>.9</i>	<i>.5</i>	
<i>A. Freshmen</i>	<i>45.8</i>	<i>32.5</i>	<i>23.2</i>	<i>36.9</i>
<i>B. Sophomore</i>	<i>18.7</i>	<i>18.4</i>	<i>19.0</i>	<i>19.1</i>
<i>C. Junior</i>	<i>13.4</i>	<i>9.3</i>	<i>19.7</i>	<i>12.6</i>
<i>D. Senior</i>	<i>10.6</i>	<i>10.0</i>	<i>12.6</i>	<i>13.0</i>
<i>E. Graduate or Professional</i>	<i>10.6</i>	<i>28.9</i>	<i>24.9</i>	<i>18.4</i>
<i>F. Other/Unclassified</i>	<i>.8</i>	<i>.9</i>	<i>.5</i>	

Spring 2004 Sample



Spring 2004 TSU Population

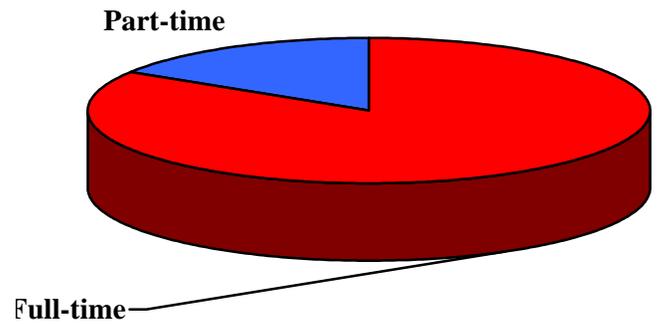
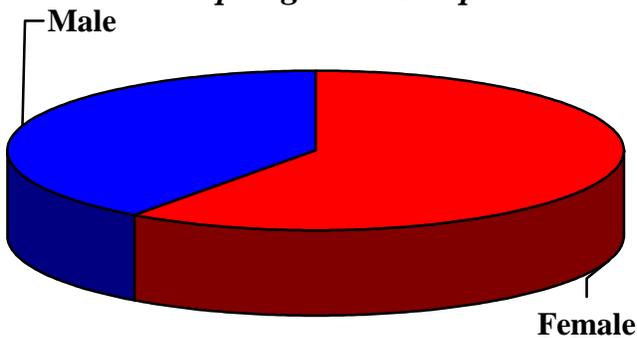


Figure5 & 6-Background Information, Enrollment Status

<i>Enrollment Status</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>Full-time</i>	<i>94.4</i>	<i>91.4</i>	<i>95.3</i>	<i>81.3</i>
<i>Part-time</i>	<i>5.6</i>	<i>8.6</i>	<i>4.7</i>	<i>18.7</i>

Spring 2004 Sample



Spring 2004 TSU Population

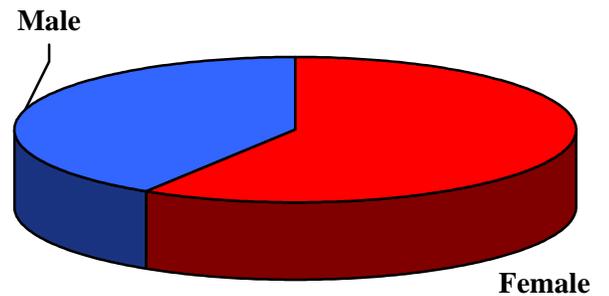
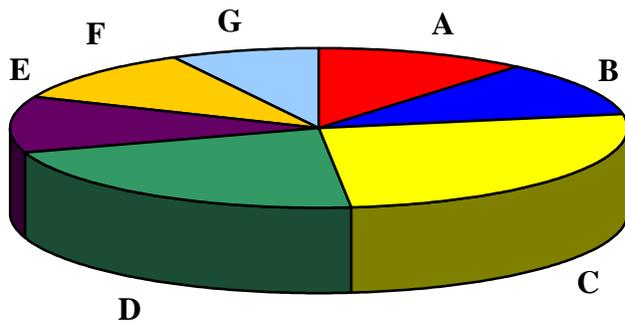


Figure7 & 8-Background Information, Gender

<i>Gender</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>	<i>TSU Total Population</i>
	<i>Percentages</i>			
<i>Male</i>	<i>48.0</i>	<i>41.9</i>	<i>40</i>	<i>41.2</i>
<i>Female</i>	<i>52.0</i>	<i>58.1</i>	<i>60</i>	<i>58.8</i>

Spring 2004 Sample



Spring 2004 TSU Population

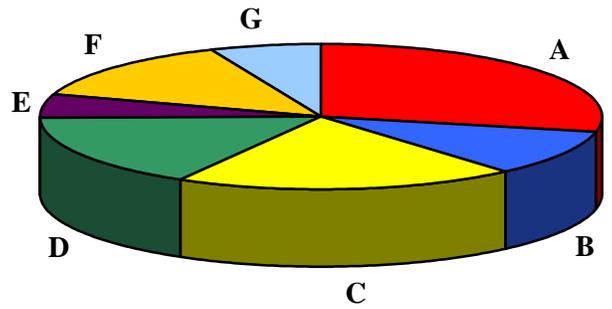
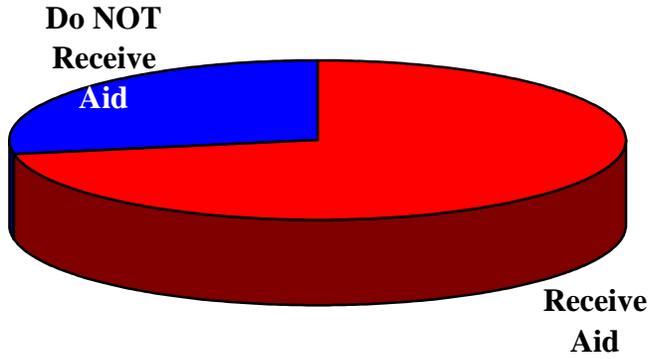


Figure 9& 10-Background Information, School or College

<i>School or College</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>	<i>TSU Total Population</i>
<i>Percentages</i>				
<i>Liberal Arts & Behavioral Sciences</i>	<i>17.8</i>	<i>20.3</i>	<i>11.2</i>	<i>28.4</i>
<i>Education</i>	<i>11.4</i>	<i>14.9</i>	<i>10.9</i>	<i>10.1</i>
<i>Pharmacy & Health Science</i>	<i>24.7</i>	<i>17.0</i>	<i>26.1</i>	<i>19.8</i>
<i>Business</i>	<i>28.1</i>	<i>16.0</i>	<i>21.7</i>	<i>16.4</i>
<i>Law</i>	<i>13.0</i>	<i>12.7</i>	<i>11.4</i>	<i>5.2</i>
<i>Science & Technology</i>	<i>12.7</i>	<i>11.3</i>	<i>10.9</i>	<i>13.6</i>
<i>Public Affairs</i>	<i>-</i>	<i>-</i>	<i>7.7</i>	<i>6.5</i>
<i>A. Liberal Arts & Behavioral Sciences</i>	<i>17.8</i>	<i>20.3</i>	<i>11.2</i>	<i>28.4</i>
<i>B. Education</i>	<i>11.4</i>	<i>14.9</i>	<i>10.9</i>	<i>10.1</i>
<i>C. Pharmacy & Health Science</i>	<i>24.7</i>	<i>17.0</i>	<i>26.1</i>	<i>19.8</i>
<i>D. Business</i>	<i>28.1</i>	<i>16.0</i>	<i>21.7</i>	<i>16.4</i>
<i>E. Law</i>	<i>13.0</i>	<i>12.7</i>	<i>11.4</i>	<i>5.2</i>
<i>F. Science & Technology</i>	<i>12.7</i>	<i>11.3</i>	<i>10.9</i>	<i>13.6</i>
<i>G. Public Affairs</i>	<i>-</i>	<i>-</i>	<i>7.7</i>	<i>6.5</i>

Spring 2002 Sample



Spring 2004 Sample

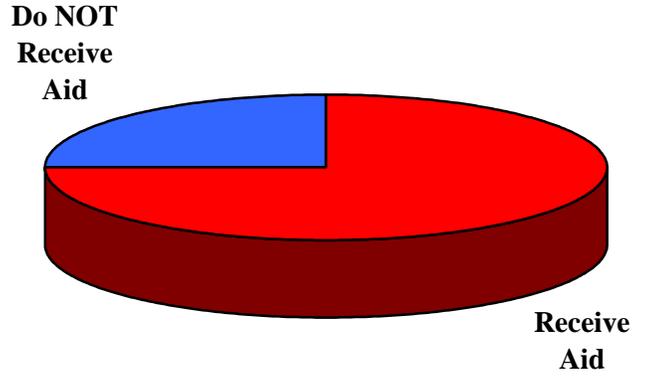


Figure 11& 12-Background Information, Age

<i>Financial Aid</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>
	<i>Percentages</i>		
<i>Receive Financial Aid</i>	<i>72.1</i>	<i>75.3</i>	<i>74.9</i>
<i>Do Not Receive Financial Aid</i>	<i>27.9</i>	<i>24.7</i>	<i>25.1</i>

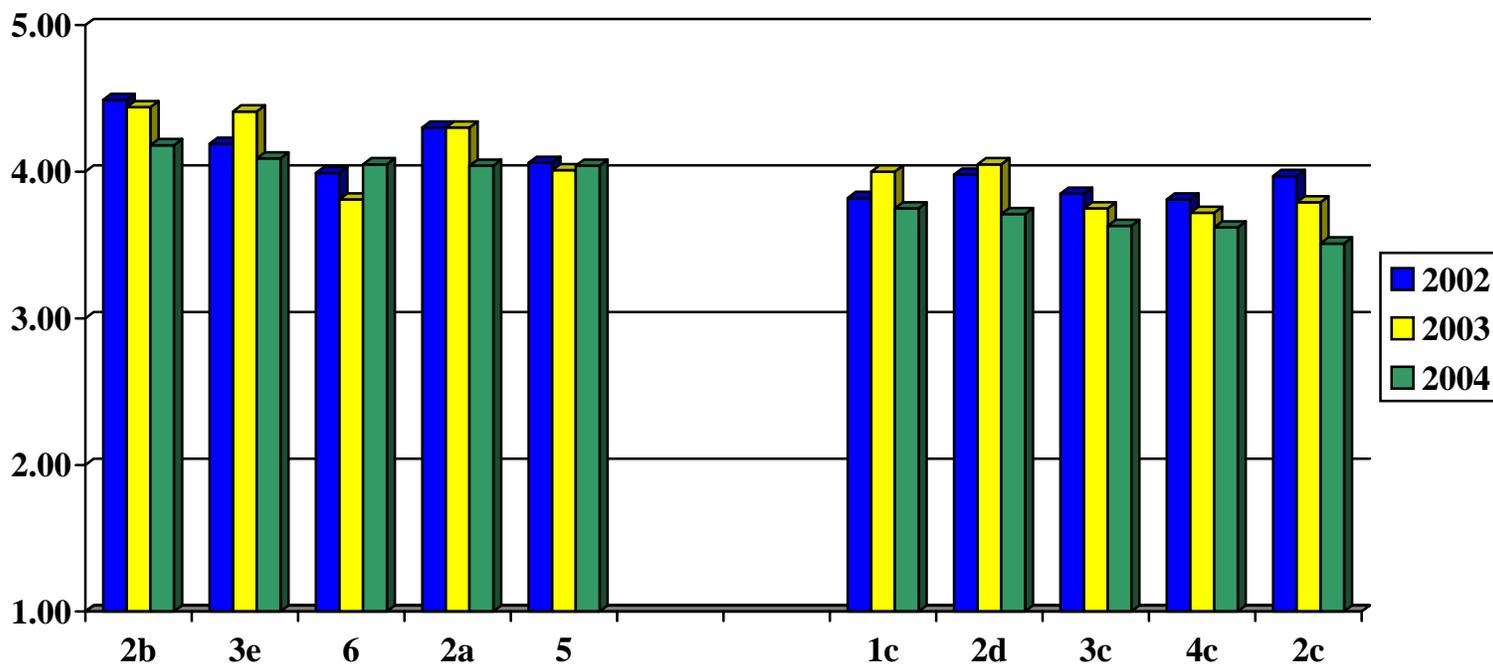


Figure13-Satisfaction with Registration Services and Registration Service Areas

<i>Item</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>
<i>Top 5 Mean Ratings</i>			
<i>Percentages</i>			
<i>2b Staff Friendliness: Course Selection</i>	<i>4.49</i>	<i>4.44</i>	<i>4.18</i>
<i>3e Information Received: Academic Department</i>	<i>4.19</i>	<i>4.41</i>	<i>4.09</i>
<i>6 Length of time taken to register</i>	<i>3.99</i>	<i>3.81</i>	<i>4.05</i>
<i>2a Staff Friendliness: Advisement</i>	<i>4.30</i>	<i>4.30</i>	<i>4.04</i>
<i>5 Total Registration Convenience Level</i>	<i>4.06</i>	<i>4.01</i>	<i>4.04</i>
<i>Bottom 5 Mean Ratings</i>			
<i>1c Staff Availability: Financial Aid</i>	<i>3.82</i>	<i>4.00</i>	<i>3.75</i>
<i>2d Staff Friendliness: Payment of Fees</i>	<i>3.98</i>	<i>4.05</i>	<i>3.71</i>
<i>3c Information Received: Financial Aid</i>	<i>3.85</i>	<i>3.75</i>	<i>3.63</i>
<i>4c University Service: Financial Aid</i>	<i>3.81</i>	<i>3.72</i>	<i>3.62</i>
<i>2c Staff Friendliness: Financial Aid</i>	<i>3.97</i>	<i>3.79</i>	<i>3.51</i>

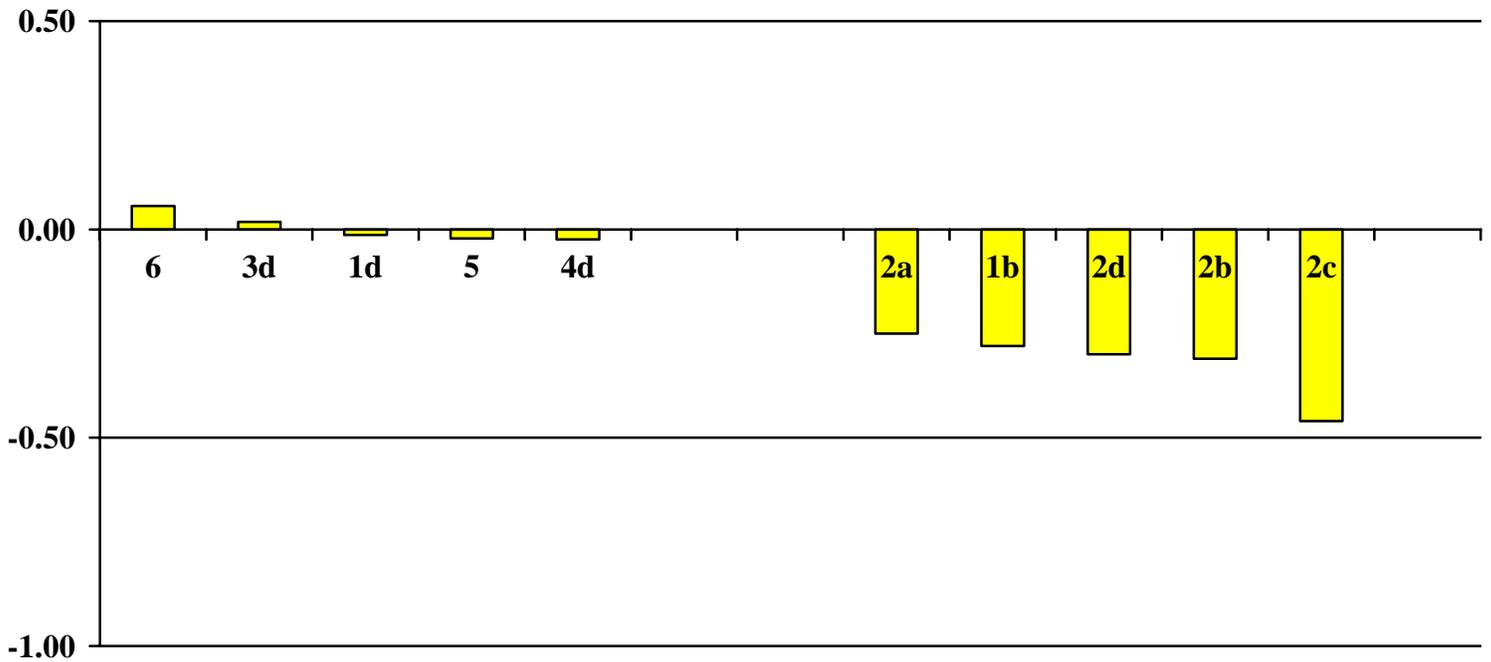


Figure 14- Largest Positive & Largest Negative Differences of Registration Services and Registration Service Areas

<i>Item</i>	<i>2002</i>	<i>2003</i>	<i>2004</i>
<i>Largest Positive (or Smallest Negative) Differences</i>			
<i>Percentages</i>			
<i>6 Length of Time Taken to Register</i>	<i>3.99</i>	<i>3.81</i>	<i>4.05</i>
<i>3d Information Received: Payment of Fees</i>	<i>3.83</i>	<i>3.79</i>	<i>3.84</i>
<i>1d Staff Availability: Payment of Fees</i>	<i>3.98</i>	<i>4.05</i>	<i>3.96</i>
<i>5 Total Registration Convenience Level</i>	<i>4.06</i>	<i>4.01</i>	<i>4.04</i>
<i>4d University Service Delivered: Payment of Fees</i>	<i>3.83</i>	<i>3.82</i>	<i>3.81</i>
<i>Largest Negative (or Smallest Positive) Differences</i>			
<i>2a Staff Friendliness: Advisement</i>	<i>4.30</i>	<i>4.30</i>	<i>4.04</i>
<i>1b Staff Availability: Course Selection</i>	<i>4.24</i>	<i>4.39</i>	<i>3.97</i>
<i>2d Staff Friendliness: Payment of Fees</i>	<i>4.00</i>	<i>3.89</i>	<i>3.71</i>
<i>2b Staff Friendliness: Course Selection</i>	<i>4.49</i>	<i>4.44</i>	<i>4.18</i>
<i>2c Staff Friendliness: Financial Aid</i>	<i>3.97</i>	<i>3.79</i>	<i>3.51</i>